Claims can be submitted electronically at www.HKMultistateImmobilizerSettlement.com

Kia MulitState
ImmobilizerSettlement
P.O. Box 369
East Brunswick, NJ 08816
Phone: 1-844-655-4191
E-mail: KiaInfo@HKMultistateImmobilizerSettlement.com

KIA MULTISTATE IMMOBILIZER SETTLEMENT CLAIM FORM

You are eligible to file a claim if you own or lease an Eligible Vehicle and you either already had the Software Upgrade installed or you can provide documentation to demonstrate that you had an appointment scheduled to receive the Software Upgrade at the time of the Qualifying Theft or Qualifying Theft Attempt. In addition, the Qualifying Theft or Qualifying Theft Attempt must have occurred on or after April 29, 2025, but before the earliest of (1) the free zinc sleeve installation on your Eligible Vehicle or (2) March 31, 2027. **The deadline to submit a claim March 31, 2027.**

[1] CONTACT INFORMATION: Please provide the information in the spaces below:

First Name: MI: Last Name:

Business Name (if applicable):

Address 1:

Address 2:

City: State: Zip Code: –

ADDITIONAL CONTACT INFORMATION *(Optional)*: Please provide your email address and phone number:

Email:

Phone:

If you choose to provide your email address, the Settlement Administrator may contact you about the Settlement by email. If not, the Settlement Administrator will contact you about the Settlement at the postal address above.

PAYMENT OPTIONS (select one below):

☐ Prepaid Mastercard (valid for one year from issuance, funds expire after one year)

☐ Physical Check (valid for 120 days from check issuance)

[2] VEHICLE INFORMATION: Provide your Vehicle Identification Number ("VIN") below.
The VIN is located on a small placard on the top of the dashboard and is visible through the driver's side corner of the windshield or on a decal inside the driver side door jamb. It also appears on your vehicle title, registration card, and probably appears on your vehicle insurance card. Your VIN should have 17 characters, a combination of both letters and numbers.

VIN:

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[3] SOFTWARE UPGRADE INFORMATION: (required)

The MultiState Immobilizer Settlement requires the Eligible Vehicle to be equipped with the Software Upgrade at the time of the theft or attempted-theft incident, or provide documentation to demonstrate that they had an appointment scheduled to receive the Software Upgrade at the time of the theft or attempted-theft incident in order to claim reimbursement for reasonable theft-related expenses.

Date of Software Upgrade Installation: ☐☐ – ☐☐ ☐☐☐☐
M M D D Y Y Y Y

OR

Date of Software Upgrade Installation Appointment: ☐☐ – ☐☐ ☐☐☐☐
M M D D Y Y Y Y

[4] ZINC SLEEVE INSTALLATION: (required if received)

The MultiState Immobilizer Settlement requires the Qualifying Theft or Qualifying Theft Attempt to have occurred on or after April 29, 2025, but before the earliest of (1) the free zinc sleeve installation on your Eligible Vehicle or (2) March 31, 2027. If the free zinc sleeve has been installed on your Eligible Vehicle, provide the date below.

Date of Zinc Sleeve Installation: ☐☐ – ☐☐ ☐☐☐☐
M M D D Y Y Y Y

[5] QUALIFYING THEFT OR ATTEMPT INFORMATION: (required)

In the boxes below, indicate whether your Eligible Vehicle had Qualifying Theft or a Qualifying Theft Attempt and the date of this incident. To obtain Settlement benefits, you must have experienced either a Qualifying Theft or a Qualifying Theft Attempt that occurred on or after April 29, 2025.

Check if you experienced a: ☐ Qualifying Theft ☐ Qualifying Theft Attempt

Date the Qualifying Theft or Qualifying Theft Attempt Occured: ☐☐ – ☐☐ ☐☐☐☐
M M D D Y Y Y Y

Last known mileage on the Eligible Vehicle odometer before the Qualifying Theft: _____

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[6] REIMBURSEMENT TYPES: Indicate the nature of the reimbursement(s) you are claiming, the total amount of reimbursement

☐ **I AM REQUESTING REIMBURSEMENT FOR THE TOTAL LOSS OF MY ELIGIBLE VEHICLE DUE TO A QUALIFYING THEFT.** "Total Loss" means any one of the following situations resulting from the Qualifying Theft: (i) the Eligible Vehicle has been wrecked, destroyed, or damaged so badly as a result of the Qualifying Theft (excluding pre-existing damage) that it is objectively uneconomical to repair the Eligible Vehicle (i.e., repair costs would be at least 70% of the fair market value of the Eligible Vehicle, as measured by the Black Book value for a comparable private party vehicle in average condition), as established by objectively reliable documentation, such as an insurer notification, auto service station, a verifiable third-party estimate, repair receipts, or comparable documentation showing the condition of the Eligible Vehicle following the Qualifying Theft. For documents to be objectively reliable, they must be issued by a verified business entity with a business address, a working phone number, any required license, and online reviews (all subject to verification); (ii) your sale or donation of the Eligible Vehicle for less than 30% of its fair market value as measured by the Black Book value for a comparable private party vehicle in average condition; (iii) the Eligible Vehicle was declared a Total Loss by an insurer, but you still were not made whole by the insurance payments, as measured by the Black Book value (private party/ average condition) minus total insurance settlement/payment received; or (iv) it has been at least three months following the Qualifying Theft and the Eligible Vehicle has not been recovered. In the event the Eligible Vehicle is recovered following the submission of this claim form but before payment is issued, you must notify the Settlement Administrator of the recovery of the Eligible Vehicle and the Eligible Vehicle's condition at the time of recovery. *Note: Reimbursement under this category is capped at $4,500.00 regardless of whether your out-of-pocket losses exceed this.*

Provide the total amount for which you are requesting reimbursement: $ ☐☐☐☐☐.☐☐

Did you receive a payment from the insurer in connection with this loss? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

Policy Number: ☐

Policy Carrier: ☐

Did you receive a goodwill payment from Kia America in relation to this benefit? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

Required Documentation:

1. **Proof of Ownership:** The documents that may establish proof of ownership are a copy of any document(s) issued by a state department of motor vehicles reflecting that you own or leased an Eligible Vehicle identified by VIN, owner registration,vehicle title, bank note, insurance card or policy

2. **Proof of Qualifying Theft:** The documents that may establish proof of Qualifying Theft are a police report or insurance records showing information regarding the circumstances of the Qualifying Theft and the resulting losses.

3. **Proof of Total Loss:** The documents that may establish proof of Total Loss are as follows: reliable documentation such as an insurer notification, auto service station statement, verifiable third-party estimate, repair receipts, or comparable documentation showing the condition of the Eligible Vehicle following the Qualifying Theft. For the documents to be objectively reliable they must be issued by a verified business with a business address, working phone number, and online reviews. If the Eligible Vehicle was donated, a tax deductible receipt is required. If the Eligible Vehicle was sold, proof of sale and payment received is required, an example of this is the DMV vehicle transfer form. Insurance documentation showing the amount claimed and recovered from an insurer. Reliable documentation that demonstrates a Qualifying Theft and a sworn statement establishing the Eligible Vehicle has not been recovered. In the event your Eligible Vehicle is recovered after making this sworn statement and before a settlement payment is made to you for the Total Loss of an Eligible Vehicle, you must notify us of the recovery and the condition of the Eligible Vehicle at the time of recovery.

4. **Prior Reimbursement:** If you previously received **any** payment or reimbursement in connection with the Qualifying Theft, you must provide documentation of this with your Claim Form (for example, Insurance Records or prior campaign reimbursement and/or customer satisfaction payments). "Insurance Records" refers to documents issued by the car insurance company reflecting that coverage was denied or a final insurance settlement that shows how much the insurance paid minus the deductible.

☐ **I AM REQUESTING REIMBURSEMENT FOR THE PARTIAL LOSS OF MY ELIGIBLE VEHICLE DUE TO A QUALIFYING THEFT** "Partial Loss" means an uncompensated loss for damage to an Eligible Vehicle resulting from a Qualifying Theft provided it does not constitute a Total Loss. *Note: Reimbursement under this category is capped at $2,250 regardless of whether your out-of-pocket losses exceed this.*

Provide the total amount for which you are requesting reimbursement: $ ☐☐☐☐☐.☐☐

Did you receive a payment from the insurer in connection with this loss? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

Policy Number: ____________________

Policy Carrier: ____________________

Did you receive a goodwill payment from Kia America in relation to this benefit? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

Required Documentation:

1. **Proof of Ownership:** The documents that may establish proof of ownership are a copy of any document(s) issued by a state department of motor vehicles reflecting that you own or leased an Eligible Vehicle identified by VIN, owner registration vehicle title, bank note, insurance card or policy.

2. **Proof of Qualifying Theft:** The documents that may establish proof of Qualifying Theft are a police report or insurance records showing information regarding the circumstances of the Qualifying Theft and the resulting losses.

3. **Proof of Partial Loss**: The documents that may establish proof of Partial Loss are reliable documentation such as an insurer notification, auto service station statement, verifiable third-party estimate, repair receipts, or comparable documentation showing the condition of the Eligible Vehicle following the Qualifying Theft. For the documents to be objectively reliable they must be issued by a verified business with a business address, working phone number, and online reviews. If the Eligible Vehicle was donated, a tax-deductible receipt is required. If the Eligible vehicle was sold, proof of sale and payment received is required. An example of this is the DMV vehicle transfer form. Insurance documentation showing the amount claimed and recovered from an insurer. Reliable documentation that demonstrates a Qualifying Theft or and a sworn statement establishing the Eligible Vehicle has not been recovered. In the event your Eligible Vehicle is recovered after making this sworn statement and before a settlement payment is made to you for the Partial Loss, you must notify us of the recovery and the condition of the Eligible Vehicle at the time of recovery.

4. **Prior Reimbursement:** If you previously received **any** payment or reimbursement in connection with the Qualifying Theft, you must provide documentation of this with your Claim Form (for example, Insurance Records or prior campaign reimbursement and/or customer satisfaction payments). "Insurance Records" refers to documents issued by the car insurance company reflecting that coverage was denied or a final insurance settlement that shows how much the insurance paid minus the deductible.

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☐ **I AM REQUESTING REIMBURSEMENT FOR A REASONABLE ATTEMPTED THEFT EXPENSE DUE TO A QUALIFYING THEFT ATTEMPT** "Reasonable Attempted Theft Expense" is one of the following reimbursement for damage to an Eligible Vehicle resulting from a Qualifying Theft Attempt and/or for the value of personal property stolen or damaged during a Qualifying Theft Attempt; reimbursement for insurance deductibles paid and increased insurance premiums for insurance policies that include theft coverage resulting from a Qualifying Theft Attempt; and reimbursement for other expenses resulting from a Qualifying Theft Attempt including transportation expenses and towing expenses as long as each of these categories were not otherwise covered by other payments, including but not limited to insurance, goodwill payments from the Released Parties, or payments from the consumer class settlement. Note: Reimbursement under this category is capped at $375 regardless of whether your out-of-pocket losses exceed this.

☐ **I AM REQUESTING REIMBURSEMENT FOR DAMAGE TO AN ELIGIBLE VEHICLE AND/OR VALUE OF PERSONAL PROPERTY STOLEN OR DAMAGED DURING A QUALIFYING THEFT ATTEMPT.**

Provide the total amount for which you are requesting reimbursement: $ ☐☐☐☐☐.☐☐

Did you receive a payment from the insurer in connection with this loss? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

Policy Number: ☐

Policy Carrier: ☐

Did you receive a goodwill payment from Kia America in relation to this benefit? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

☐ **I AM REQUESTING REIMBURSEMENT FOR AN INSURANCE DEDUCTIBLE PAID AND/OR AN INCREASED INSURANCE PREMIUM DUE TO A QUALIFYING THEFT ATTEMPT.**

Provide the total amount for which you are requesting reimbursement: $ ☐☐☐☐☐.☐☐

Did you receive a payment from the insurer in connection with this loss? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

Policy Number: ☐

Policy Carrier: ☐

Did you receive a goodwill payment from Kia America in relation to this benefit? ☐ Yes ☐ No

If so, how much did you receive? $ ☐☐☐☐☐.☐☐

Claims can be submitted electronically at www.HKMultistateImmobilizerSettlement.com

☐ **I AM REQUESTING REIMBURSEMENT FOR OTHER OUT- OF-POCKET EXPENSES DUE TO A QUALIFYING THEFT ATTEMPT. Please select the Out-of-Pocket expense you are requesting reimbursement of and provide the amount:**

☐ Transportation Expenses (car rental, taxi, ride share or public transportation expenses) $ _____ . __

Did you receive a payment from the insurer in connection with this loss? ☐ Yes ☐ No

If so, how much did you receive? $ _____ . __

Policy Number: _____

Policy Carrier: _____

Did you receive a goodwill payment from Kia America in relation to this benefit? ☐ Yes ☐ No

If so, how much did you receive? $ _____ . __

☐ Towing Expenses (due to transporting a stolen Eligible Vehicle) $ _____ . __

Did you receive a payment from the insurer in connection with this loss? ☐ Yes ☐ No

If so, how much did you receive? $ _____ . __

Policy Number: _____

Policy Carrier: _____

Did you receive a goodwill payment from Kia America in relation to this benefit? ☐ Yes ☐ No

If so, how much did you receive? $ _____ . __

☐ Other (please specify what type of expense) _____ $ _____ . __

Did you receive a payment from the insurer in connection with this loss? ☐ Yes ☐ No

If so, how much did you receive? $ _____ . __

Policy Number: _____

Policy Carrier: _____

Did you receive a goodwill payment from Kia America in relation to this benefit? ☐ Yes ☐ No

If so, how much did you receive? $ _____ . __

Claims can be submitted electronically at www.HKMultistateImmobilizerSettlement.com

Required Documentation:

1. **Proof of Ownership:** The documents that may establish proof of ownership are a copy of any document(s) issued by a state department of motor vehicles reflecting that you own or leased an Eligible Vehicle identified by VIN, owner registration, vehicle title, bank note, insurance card or policy.
2. **Proof of Qualifying Theft Attempt:** The documents that may establish proof of Qualifying Theft Attempt are a police report or insurance records showing information regarding the circumstances of the Qualifying Theft Attempt and the resulting losses.
3. **Proof of Qualifying Loss**: The documents that may establish proof of Qualifying Loss are a police report, dealership and/or repair records, insurance records, receipts, cleared checks, credit card statements and/or bank statements.
4. **Prior Reimbursement:** If you previously received **any** payment or reimbursement in connection with the Qualifying Theft Attempt, you must provide documentation of this with your Claim Form (for example, Insurance Records or prior campaign reimbursement and/or customer satisfaction payments). "Insurance Records" refers to documents issued by the car insurance company reflecting that coverage was denied or a final insurance settlement that shows how much the insurance paid minus the deductible.

[8] ATTESTATION: Only complete if applicable

☐ **Unrecovered Eligible Vehicle:** I hereby swear under penalty of perjury under the laws of the United States that I experienced a Qualifying Theft of my Eligible Vehicle on _____ (Date) and as of today, I still have not recovered my Eligible Vehicle. I am providing a police report detailing the circumstances of the Qualifying Theft. *(Note: In the event the Eligible Vehicle is recovered following the submission of this Claim, but before payment is issued, you must notify the Settlement Administrator of the recovery and condition of the recovered Eligible Vehicle)*

Signature: _____ Date: ☐☐ – ☐☐ ☐☐☐☐
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[9] HOW TO SUBMIT:

You must submit the completed form AND the required documentation in one of the following ways: (a) submitting them online at www.HKMultistateImmobilizerSettlement.com; (b) by emailing them to KiaInfo@HKMultistateImmobilizerSettlement.com; or (c) mailing them to the Settlement Administrator at Kia MultiState Immobilizer Settlement, P.O. Box 369, East Brunswick, NJ 08816. It is highly recommended that you submit your claim online. Upon online submission you will receive a confirmation email that includes your claim number. If you choose to mail or email your claim utilize some form of tracking, maintain a copy of the completed Claim Form and a copy of any supporting documentation for your own records.