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**SHANE LAW**

David Shane (State Bar No. 109890)  
1000 Drakes Landing Rd #200  
Greenbrae, CA 94904-3027  
Telephone: (414) 464-2020  
[dshane@shanelaw1.com](mailto:dshane@shanelaw1.com)

**HART McLAUGHLIN & ELDRIDGE LLC**

Brian Eldridge (State Bar No. 220822)  
Steven Hart (pro hac vice)  
One South Dearborn, Suite 1400  
Chicago, Illinois 60603  
Telephone: (312) 955-0545  
[beldridge@hmelegal.com](mailto:beldridge@hmelegal.com)  
[shart@hmelegal.com](mailto:shart@hmelegal.com)

*Attorneys for Plaintiff Tisha Hilario,  
individually and on behalf of a class of all others similarly situated*

**UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA**

TISHA HILARIO, individually and on  
behalf of a class of all others similarly  
situated

Plaintiff,

v.

ALLSTATE INSURANCE COMPANY

Defendant.

No. 3:20-cv-05459-WHO

**PLAINTIFF’S UNOPPOSED MOTION  
FOR PRELIMINARY SETTLEMENT  
APPROVAL AND FOR  
CERTIFICATION OF THE  
PROPOSED SETTLEMENT CLASS**

Hearing Date & Time: 8/20/2025, 2:00 p.m.

Judge: William H. Orrick

Plaintiff, individually and on behalf of a class of all others similarly situated, by and through their counsel, respectfully request that this Court preliminarily approve this settlement and certify the proposed settlement class without objection or opposition from Defendant Allstate Insurance Company. Plaintiff and Defendants shall be collectively referred to as “Parties.”

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1           **I. INTRODUCTION**

2           In this class action lawsuit, Plaintiff alleges that she and a certified class were charged  
3 excessive homeowners’ insurance premiums due to Allstate “double counting” built-in garage  
4 square footage in calculating insurance premiums. Plaintiff’s lawsuit was filed almost five years  
5 ago, on August 6, 2020. After years of intensive litigation with attorney time exceeding 2200  
6 hours, the production and review of thousands of pages of documents, the taking and  
7 defending of 11 depositions, the certification of a class by this Honorable Court, and the  
8 subsequent affirmance by the Ninth Circuit after Allstate’s Rule 23(f) Petition, the Parties have  
9 reached a resolution that they firmly believe is in their respective best interests.

10           The details of the settlement are discussed below and set forth in the Class Action  
11 Settlement Agreement (“Settlement Agreement”) (Ex. A)<sup>1</sup> and proposed Class Notice (Ex. B).  
12 Based on the calculations of the Parties in terms of the potential damages, this Settlement  
13 would provide class members with more than 86% of their potential maximum recovery.  
14 Because there are no guarantees in litigation, such a meaningful recovery may never have come  
15 to fruition without this Settlement and the time-intensive efforts of Class Counsel. For this  
16 reason, and all those discussed below, Plaintiff, without any objection from Allstate, requests  
17 that this Court enter an order preliminarily approving of this settlement and certifying the  
18 proposed settlement class. A proposed order granting preliminary approval is attached as  
19 Exhibit C.

20           **II. BACKGROUND**

21           **A. Case Overview**

22           On August 6, 2020, Plaintiff filed a Class Action Complaint challenging Allstate’s  
23 method for calculating a home’s square footage. (Doc. 1.) In particular, Plaintiff alleged that  
24 for a period of time Allstate was “double-counting” built-in garage space in calculating a  
25 home’s square footage, which had the effect of artificially and unfairly increasing its California

---

26           <sup>1</sup> Appendix 1 to the Class Notice, which contains the spreadsheet used to calculate each class  
27 members awards is not attached due its size and the fact that it contains Allstate proprietary  
28 information. If this Court would like to review the spreadsheet, we propose sending it via email to the  
Court.

1 insureds’ homeowners’ insurance premiums. Allstate filed a Rule 12(b)(6) motion to dismiss  
2 Plaintiff’s Complaint, which was granted without prejudice on December 23, 2020. (Doc. 40.)  
3 Plaintiff subsequently amended, filing a First Amended Complaint (“FAC”) on January 22,  
4 2021. (Doc. 41.) Plaintiff’s FAC alleged the same primary theory and set forth causes of action  
5 for (1) Unfair and Fraudulent Business Practices under California Business & Professions  
6 Code, § 17200, et seq.; and (2) Negligence. Allstate filed an Answer and Affirmative Defenses  
7 to Plaintiff’s FAC, denying all liability, wrongdoing, and damages alleged by Plaintiff. (Doc.  
8 44.)

9 The Parties engaged in extensive discovery relating to their respective claims and  
10 defenses, both individually and as to the putative class. In addition to written discovery and  
11 the production of documents by both sides, the Parties took eleven (11) depositions, including  
12 the deposition of Plaintiff and Class Representative, Tisha Hilario, the deposition of Plaintiff’s  
13 expert witness, Kathryn McNally, the deposition of Plaintiff’s consultant and former Allstate  
14 agent, Steve Mahoney, numerous depositions of current and former employees of Allstate,  
15 and the deposition of Allstate’s Rule 30(b)(6) designee.

16 **B. Plaintiff’s Theory<sup>2</sup>**

17 Through Plaintiff’s discovery efforts, together with a fact-intensive and complicated  
18 analysis, Plaintiff determined the nature and scope of Allstate’s alleged wrongdoing. To do so,  
19 Class Counsel and their consultant had to work through data produced by Allstate on  
20 thousands of insurance policies and decipher how, when, and why policy changes were  
21 implemented over the course of four years. This time-intensive effort was critical to  
22 determining exactly what happened here.

23 The problem stemmed from changes to Allstate’s computer systems used for  
24 calculating square footage. For many years the application for insurance completed by agents  
25 had only one field for an agent to input a home’s square footage and then a separate field for  
26

27 \_\_\_\_\_  
28 <sup>2</sup> As Allstate continues to deny all allegations of any wrongdoing, we want to be clear that this  
summary is based on Plaintiff’s theory as it developed through discovery.

1 an agent to input the number of garage bays.<sup>3</sup> For instance, if a home's square footage was  
2 1000 square feet and it had a one-car garage, the total square footage would be calculated as  
3 1288 square feet. The information was collectively used to calculate the size of an insured's  
4 home which, in turn, is one of the elements used to determine the amount of a homeowners'  
5 premium.

6 In 2017, Allstate implemented a computer program referred to as RCT-4, which  
7 inadvertently reduced the total square footage for certain California homes with built in  
8 garages. As a result, using the above example, if the total square footage of a home including  
9 a garage was 1288 square feet, RCT-4 mistakenly converted the total square footage to 1000  
10 square feet. When Allstate realized the impact of RCT-4, it implemented Project UIN 203019  
11 ("Project UIN") fix it. The intent of Project UIN was to increase the square footage back to  
12 where it was by adding back the built-in garage space mistakenly removed by RCT-4. Project  
13 UIN worked as intended for many California homeowners' insurance policies but not all.

14 During the interim period between RCT-4 and Project UIN, some insurance agents or  
15 homeowners, presumably seeing the incorrect decrease in square footage, proactively adjusted  
16 the square footage upwards.<sup>4</sup> Project UIN did not impact all California homes with a built-in  
17 garage during the class period. Rather, Project UIN only applied to California properties with  
18 a built-in garage at the time the project launched in March 2019, including properties where  
19 the insurance agent or homeowner proactively adjusted their square footage upward following  
20 the implementation of RCT-4. As a result, for those whose square footage was adjusted during  
21 this interim period, the effect of Project UIN was to double-count the square footage of built-  
22 in garages. Furthering the above example, if the total square footage of a home including a  
23 single-car garage was 1288 square feet, and RCT-4 mistakenly reduced the square footage by  
24 one garage space (288 square feet), if an agent proactively increased the square footage back  
25 to 1288 during the interim period, before Project UIN was implemented, the effect of Project

---

26 <sup>3</sup> At all relevant times, built-in garages have been calculated by Allstate as 288 square feet per  
27 bay, meaning a two-car garage would be calculated as 576 square feet, a three-car garage as 864 square  
28 feet, and so on.

<sup>4</sup> This is what happened with Plaintiff, Tisha Hilario.

1 UIN was to add *another* 288 square feet thus incorrectly providing that the home has 1576  
2 square feet, instead of 1288 square feet.

3 Boiled down, Plaintiff's essential theory is that Project UIN was overly applied and that  
4 Allstate knowingly or negligently disregarded the fact that many policies had already been  
5 adjusted to account for the error created by RCT-4. This, according to Plaintiff, caused  
6 thousands of Allstate homeowners' insureds to pay inflated premiums.

7 **C. This Court's Certification of a Class, which was Affirmed by the Ninth**  
8 **Circuit**

9 On July 1, 2022, Plaintiff filed a 33-page Motion for Class Certification, seeking  
10 certification of a compensatory relief class under Rule 23(b)(3), an injunctive relief class under  
11 Rule 23(b)(2), or alternatively certification of common issues under Rule 23(c)(4). (Doc. 74.)  
12 Allstate opposed Plaintiff's motion through its filing on August 25, 2022, contending, among  
13 other things, that Plaintiff cannot establish class-wide liability, that there is no mechanism to  
14 determine whether and to what extent garage-space was miscalculated, that Tisha Hilario's  
15 claims were not typical of the class, and that Plaintiff's proposed class definition was overbroad  
16 because class members could not be ascertained. (Doc. 77.) Plaintiff, in turn, filed a reply brief  
17 in support of class certification (Doc. 86.)

18 A hearing was held before this Court on November 16, 2022. On November 22, 2022,  
19 this Court granted Plaintiff's motion (in part) and entered an Order Certifying Class. (Doc.  
20 92.) In so doing, this Court narrowed the class definition as follows:

21 "All Allstate California homeowners' insurance policyholders as of March  
22 2019, who paid premiums and had at least one built-in garage square, and  
23 whose garage square footage was counted twice in calculating insured square  
24 footage and premiums."

25 (Doc. 92.) This Court further found that Plaintiff satisfied the requirements of Rule 23(a) and  
26 Rule (b)(3) and certified a class, approving of Tisha Hilario as Class Representative and counsel  
27 of record as Class Counsel. This Court declined to certify an injunctive relief class under Rule  
28 23(b)(2) and an issues class under Rule 23(c)(4).

1 On December 6, 2022, Allstate filed with the United States Court of Appeals for the  
2 Ninth Circuit (“Ninth Circuit”) a Petition for Review of Class Certification Order Under Fed.  
3 R. Civ. P. 23(f). On December 16, 2022, Plaintiff filed an Answer to Allstate’s Petition. On  
4 February 23, 2023, the Ninth Circuit granted Allstate’s Rule 23(f) Petition for permission to  
5 appeal this Court’s order granting class certification.

6 Subsequently, Allstate filed its Opening Brief with the Ninth Circuit on June 23, 2023,  
7 Plaintiff filed her Answering Brief on September 11, 2023, and Allstate filed its Reply Brief on  
8 November 1, 2023. The matter was argued and submitted to the Ninth Circuit on January 11,  
9 2024. On February 14, 2024, the Ninth Circuit issued an order affirming this Court’s order  
10 certifying the class.

11 **D. Mediation and Resolution**

12 The Parties subsequently agreed to a private mediation, which was held on June 5,  
13 2024. The mediation lasted much of the day and did not resolve the case. Over the next several  
14 months, however, the Parties continued to engage in negotiations through counsel. Pursuant  
15 to the request of the Parties, on October 24, 2024, the ADR Program Case Administrator for  
16 the United States District Court for the Northern District of California, assigned a mediator  
17 under the ADR Local Rules. Mediator Stephen M. Liacouras was assigned to this matter.

18 On December 12, 2024, after a full-day in-person mediation in San Francisco with  
19 Mediator Liacouras, the Parties reached a settlement in principle. Since that time, the Parties  
20 have been negotiating the finer points of the settlement, which have now been reduced to  
21 writing in the Class Action Settlement Agreement. Ex. A.

22 **E. Summary of Settlement Agreement**

23 The Settlement Agreement requires Allstate to fund a total of \$4,000,000.00 in exchange  
24 for a release of all claims that have been or could have been raised in this lawsuit. Out of that  
25 settlement fund, the Settlement Agreement includes: (i) proposed awards to class members;  
26 (ii) a service or incentive award to Tisha Hilario, as the Class Representative; and (iii) payment  
27 of attorneys’ fees and expenses to Class Counsel.  
28



1 Representative, would receive a service award of \$20,000, and that Class Counsel would  
2 receive a fee award equivalent to one-third of the total settlement fund, or \$1,333,333.33, along  
3 with \$168,604.72 in costs and expenses incurred in prosecuting this case and administering the  
4 Settlement. The balance available to the class under the Settlement Agreement is  
5 \$2,498,061.95, which is 86.05% of the potential maximum damages.

6 Consequently, pursuant to the Settlement Agreement, each class member is to receive  
7 86.05% of their potential damages. In settling a class action case with disputed liability and  
8 damages, this is an exceedingly high percentage of recovery. It is the opinion of Class Counsel  
9 that the settlement amounts paid to each class member fairly and proportionally approximates  
10 each class member's potential damages in light of the claims and defenses. For example, the  
11 class member with the highest potential premium impact of \$4,936.97 would be awarded  
12 \$4,248.70. The following are actual proposed awards across various representative damage  
13 ranges:

- 14 • A class member with potential damages of \$2,000.19 would be  
15 awarded \$1,721.21.
- 16 • A class member with potential damages of \$1,500.18 would be  
17 awarded \$1,290.94.
- 18 • A class member with potential damages of \$1,000.35 would be  
19 awarded \$860.83.
- 20 • A class member with potential damages of \$500.06 would be  
21 awarded \$430.31.
- 22 • A class member with potential damages of \$250.03 would be  
23 awarded \$215.16.
- 24 • A class member with potential damages of \$100.46 would be  
25 awarded \$86.45.

26 Finally, in applying this formula (i.e., awarding approx. 86.05% of the potential impact),  
27 it was determined that there are twenty (20) settlement awards that would be less than \$20.00,  
28 the lowest of which is \$0.91. For all such awards, the Parties propose an upward adjustment  
for these twenty (20) class members to \$20.00.

The proposed settlement awards to the class members provide a concrete, material,

1 and substantial benefit. As stated, receiving 86.05% of potential damages in a case of disputed  
2 liability is an exceedingly high percentage. Additionally, unlike some settlements, the values  
3 that class members will receive here are material and substantial. The average award to class  
4 members is just shy of \$1000.00 (\$992.48). Out of the 2517 proposed settlement awards:

- 5 • 98.5% (2478) exceed \$50
- 6 • 97.4% (2451) exceed \$100
- 7 • 53.7% (1351) exceed \$1000

8 Also notable is that seventeen (17) awards exceed \$2000; twelve (12) exceed \$3000; and seven  
9 (7) exceed \$4000.

10 The high values achieved in this settlement — both percentagewise compared to the  
11 potential damages and as actual payments to individual class members — would not have been  
12 realized but for this case and the efforts of the Class Representative and Class Counsel.  
13 Allstate’s alleged double-counting was something that insureds may have been unlikely to  
14 detect because of the relatively minor premium impact on a per year basis. Further, identifying  
15 and isolating the nature and scope of the harm was exceedingly complicated. During discovery  
16 it was determined that Allstate insured more than 43,000 homes with built-in garages in  
17 California, but that only a relatively small percentage of those homes – approximately 5% –  
18 may have been negatively impacted by the implementation of Project UIN. Additionally,  
19 Allstate mounted a multi-layered defense, contending, among other things, that “there is no  
20 class-wide method [to calculate the premium impact, if any,] because there is no linear or  
21 uniform scale between square footage and premium; rather, it varies among homeowners.”  
22 (Doc. 77 at 22.) Plaintiff had to work through Allstate’s defenses, first, in attaining certification  
23 of a class, second, in prevailing on Allstate’s Rule 26(f) interlocutory appeal, and third, in  
24 successfully bringing the parties to the table where a favorable resolution was obtained on  
25 behalf of the class.

## 26 *2. Service (or Incentive) Award to the Class Representative*

27 Pursuant to the Settlement, subject to this Court’s approval, the Class Representative  
28 Tisha Hilario, would receive \$20,000.00 for her service in this case. Ms. Hilario has been

1 instrumental throughout this case and actively participated in the prosecution of this case  
2 having consulted on the preparation of the lawsuit complaint, answering interrogatories and  
3 responding to document requests, having her home inspected twice (once by the Allstate’s  
4 consultant and once by Plaintiff’s consultant), preparing for and sitting for a deposition, and  
5 physically attending and actively participating in the mediation that resulted in settlement. It is  
6 also notable that this case lasted nearly five years, requiring a lengthy engagement by Ms.  
7 Hilario. Additionally, much of Allstate’s defense was against Ms. Hilario, personally. In  
8 particular, Allstate took measurements of Ms. Hilario’s home and argued that she had  
9 “unpermitted construction” that was never reported to Allstate and had impacted the square  
10 footage of her home. (Doc. 77 at 12-13.) While Ms. Hilario was concerned about these  
11 accusations and how they may affect her, she did not drop out as a putative class representative  
12 and, in the face of an uncertain outcome, dutifully fulfilled her objective in achieving relief on  
13 behalf of a class. But for Ms. Hilario, who was the sole class representative in this case, the  
14 class members would not receive the substantial monetary result that was achieved.

15 The proposed service award falls within the range of possible approval. *Ross v. U.S.*  
16 *Bank Nat. Ass’n*, 2010 WL 3833922, at \*2 (N.D. Cal. Sept. 29, 2010) (approving of a \$20,000  
17 service award in a class action that settled for \$3,500,000); *Mostajo v. Nationwide Mut. Ins. Co.*,  
18 2023 WL 2918657 (E.D. Cal. Apr. 12, 2023) (approving a \$25,000 service award to each of  
19 the class representatives in a class action that settled for \$3,800,000); *Thieriot v. Celtic Ins. Co.*,  
20 2011 WL 1522385, at \*5-6 (N.D. Cal. Apr. 21, 2011) (approving \$25,000 service award in a  
21 class action that settled for \$1,375,000); *Linney v. Cellular Alaska Partnership*, 1997 WL 450064,  
22 at \*7 (approving \$25,000 incentive awards to both class representatives in a class action that  
23 settled for \$6,000,000). Notably, the proposed service award is only 0.05% of the gross  
24 settlement fund. It is also in fair proportion to the settlement awards to class members given  
25 that seven (7) class members will receive at least \$4,000.00 as an award and seventeen (17) will  
26 receive at least \$2,000.00.

### 3. Fees and Expenses to Class Counsel

Pursuant to the Settlement Agreement, Class Counsel is to receive one-third of the total settlement fund, or \$1,333,333.33, along with \$168,604.72 in costs and expenses incurred in prosecuting this case and administering the Settlement. The proposed fee percentage “falls within the range of possible approval.” *Thieriot v. Celtic Ins. Co.*, 2011 WL 1522385, at \*5-6 (N.D. Cal. Apr. 21, 2011) (approving a one-third fee in a class action case that settled for \$1,375,000); *Linney v. Cellular Alaska Partnership*, 1997 WL 450064 at \*7 (N.D. Cal.) (approving a one-third fee in a class action that settled for \$6,000,000); *In re Pacific Enterprises Securities Litig.*, 47 F.3d 373, 379 (9th Cir. 1995) (approving a one-third fee award in derivative case that settled for \$12,000,000). While there is generally considered to be a 25% benchmark used in the Ninth Circuit, in cases like this, with a common fund, the proper metric is whether the fee is “reasonable under the circumstances.” *In re Washington Public Power Supply System Securities Litig.*, 19 F.3d 1291, 1295 at n.2. (9th Cir. 1994). “[I]n most common fund cases, the award exceeds that benchmark.” *In re Omnivision Techs., Inc.*, 559 F.Supp.2d 1036, 1047 (N.D. Cal. Jan. 8, 2008); *see also Marshall v. Northrop Grumman Corp.*, 2020 WL 5668935, at \*8 (C.D. Cal. Sept. 18, 2020) (“[a]n attorney fee of one third of the settlement fund is routinely found to be reasonable in class actions.”). “Nationally, the average percentage of the fund award in class actions is approximately one-third.” *Multi-Ethnic Immigrant Workers Org. Network v. City of Los Angeles*, 2009 WL 9200391, at \*4 (C.D. Cal. June 24, 2009). “Empirical studies show that, regardless whether the percentage method or the lodestar method is used, fee awards in class actions average around one-third of the recovery.” 4 Newberg and Conte, *Newberg on Class Actions* § 14.6 (4th ed.2007); *see also Romero v. Producers Dairy Foods, Inc.*, 2007 WL 3492841, at \*4 (E.D. Cal. Nov. 14, 2007). As a result, “an award of one third is within the range of percentages which courts have considered.” *Boyd v. Bank of America Corp.*, 2014 WL 6473804, \*10 (C.D. Cal. Nov. 18, 2014).

The main factor in assessing the reasonableness of fees is the result achieved. *In re Heritage Bond Litig.*, 2005 WL 1594389, at \* 8 (C.D. Cal. June 10, 2005) (“courts have consistently recognized that the result achieved is a major factor be considered in making a fee award); *In*

1 *re Stable Rd. Acquisition Corp.*, 2024 WL 3643393, at \* 12 (C.D. Cal. Apr. 23, 2024) (same); *Hensley*  
2 *v. Eckerhart*, 461 U.S. 424, 436, 103 S.Ct. 1933, (1983) (“the most critical factor is the degree of  
3 success obtained”). Here, as discussed above, the recovery achieved for the class – 86.05% of  
4 the potential damages – is an excellent result that was achieved after almost five years of hotly  
5 contested litigation.

6 Additional factors are considered at the final approval stage, including: (1) the results  
7 achieved; (2) the risks of litigation; (3) whether there are benefits to the class beyond the  
8 generation of a cash fund; (4) whether the percentage rate is above or below the market rate;  
9 (5) the contingent nature of the representation and the opportunity cost in bringing the suit;  
10 (6) reactions from the class; and (7) a lodestar cross-check. *Vizcaino v. Microsoft Corp.*, 290 F.3d  
11 1043, 1048 (9th Cir.2002). Plaintiff will address each in detail at the final stage of approval. For  
12 present purposes, Plaintiff notes that this matter was taken on a contingency fee basis and  
13 lasted nearly five years; it required substantial time (more than 2200 hours) and more than  
14 \$100,000 expenses; and because recovery was uncertain, given the amount of time and expense  
15 involved, Class Counsel took on a significant risk. It should also be noted that Class Counsel’s  
16 efforts (and those of its consultant’s) were critical in uncovering Allstate’s alleged wrongdoing,  
17 which was subtle, complex, and only applicable to a small fraction of Allstate homeowners’  
18 policyholders in California. Allstate disputed Plaintiff’s allegations at every step of the way and  
19 mounted a vigorous defense; meaning Plaintiff could have received nothing for all of their  
20 efforts and expenses. Yet, Plaintiff and Class Counsel persisted in their efforts and obtained a  
21 recovery at 86.05% of the potential damages. As a result, Plaintiff submits that the proposed  
22 one-third attorney fee — which Allstate does not oppose — is within the range of possible  
23 approval.

24 Finally, pursuant to the Settlement Agreement, Class Counsel would recover  
25 \$168,604.72 in costs and expenses incurred in prosecuting this case and administering the  
26 Settlement. Of that \$35,881 is for the Settlement Administrator, Angeion Group. The balance  
27  
28

1 of the expenses, which will be itemized at the final approval stage, largely consist of expert  
2 witness and consultant fees, deposition expenses, and travel and mediation expenses.

3  
4 **4. Class Administration Procedure**

5 Pursuant to the Settlement Agreement, Allstate selected the Settlement Administrator.  
6 In doing so, Allstate first requested and received bids from three class administration vendors.  
7 Based on Allstate's analysis of all the information provided in this bidding process, Allstate  
8 selected Angeion. Plaintiff and Class Counsel agree with that selection.

9 Upon entry of an order preliminarily approving of the settlement, the Parties will  
10 provide Angeion with a spreadsheet identifying (i) each class member; (ii) the last known  
11 address of each class member; and (iii) the settlement award for each class member. Class  
12 Notice will then be sent via U.S. Mail to each class member's last known address, informing  
13 them, among other things, of the nature of the settlement, their rights to opt-out or object, and  
14 the proposed payments to the Class Representative and Class Counsel. The proposed Class  
15 Notice is attached as Exhibit B.

16 Because all class members are current or former Allstate insureds, the Parties anticipate  
17 a high rate of delivery through U.S. Mail. If a mailing is returned to the Settlement  
18 Administrator with a forwarding address, the Settlement Administrator will forward the mailing  
19 to that address. For other returned mailings, the Settlement Administrator will run the name  
20 and address through a commercial database (*e.g.*, Accurint), and should the commercial  
21 database show a more current address, the Settlement Administrator will re-mail the returned  
22 Class Notice to that address.

23 Additionally, the Settlement Administrator will establish a website,  
24 [www.HilarioSettlement.com](http://www.HilarioSettlement.com), that contains copies of the Settlement Agreement, the Class  
25 Notice, this Motion for Preliminary Approval, the Preliminary Approval Order, and such other  
26 documents and information about the settlement as ordered by the Court or as the Parties  
27 agree upon. The Settlement Administrator will also establish a toll-free number for class  
28 members to leave a recorded message. Contact information for Class Counsel is also provided

1 in the Class Notice.

2 Pursuant to the Settlement Agreement, each class member will have 45 days after the  
3 posting and mailing of the Class Notice to opt-out or object to the Settlement. A class member  
4 may opt-out by mailing a statement to the Settlement Administrator containing their name,  
5 address, telephone number, and a statement affirming their desire to be excluded from the  
6 proposed settlement. A class member may object by mailing a statement to the Settlement  
7 Administrator containing their name, address, telephone number (and that of their counsel, if  
8 applicable), the specific reason they wish to object, a list of class action cases where they have  
9 objected in the last five (5) years. Clear directions for opting-out and objecting are contained  
10 in the Class Notice. In the event that more than 10% of the class members opt-out, Allstate  
11 has the right to withdraw from and terminate the Settlement.

### 12 **III. ARGUMENT IN SUPPORT OF PRELIMINARY APPROVAL**

13 A class action may not be dismissed, compromised, or settled without the Court's  
14 approval. Judicial proceedings under Rule 23 have led to a defined procedure and specific  
15 criteria for approval of class action settlements. Approval of a class settlement under Rule 23(e)  
16 consists of three steps:

- 17 1. Preliminary approval of the proposed settlement and certification of  
18 a settlement class;
- 19 2. Dissemination of notice of the settlement to all affected class  
20 members; and
- 21 3. A formal fairness hearing at which class members may be heard  
22 regarding the settlement and at which counsel may introduce  
23 evidence and present argument concerning the fairness, adequacy,  
24 and reasonableness of the settlement.

24 This procedure safeguards class members' procedural due process rights and enables  
25 the Court to fulfill its role as the guardian of the class interests. *See* Alba Conte, Newberg on  
26 Class Actions (4th ed.) §§ 11.22 (Thomas West ed., 2002) (describing class action procedure).

27 As a general matter, there is an overriding public interest in settling litigation, and this  
28

1 is particularly true in class actions. The Ninth Circuit has a “strong judicial policy that favors  
2 settlements, particularly where complex class action litigation is concerned.” *Class Plaintiffs v.*  
3 *Seattle*, 955 F.2d 1267, 1276 (9th Cir. 1992). Additionally, the Ninth Circuit has recognized that  
4 “[t]here is an overriding public interest in settling and quieting litigation,” which is “particularly  
5 true in class action suits.” *Van Bronkhorst v. Safeco Corp.*, 529 F.2d 943, 950 (9th Cir. 1976); *see*  
6 *also Barbosa v. Cargill Meat Solutions Corp.*, 297 F.R.D. 431, 446 (E.D. Cal. July 2, 2013).

7 Consequently, in assessing a settlement pursuant to Rule 23(e), a court’s:  
8 intrusion upon what is otherwise a private consensual agreement negotiated  
9 between the parties to a lawsuit must be limited to the extent necessary to  
10 reach a reasoned judgment that the agreement is not the product of fraud or  
11 overreaching by, or collusion between, the negotiating parties, and that the  
settlement, taken as a whole, is fair, reasonable and adequate to all concerned.

12 *Officers for Justice v. Civil Serv. Comm’n, etc.*, 688 F.2d 615, 625 (9th Cir. 1982); *see also In re*  
13 *Heritage Bond Litig.*, 2005 WL 1594403, at \*2 (C.D. Cal. June 10, 2005).

14 At the present stage, before directing that notice be given to the class members, the  
15 court makes a preliminary evaluation of the proposed class action settlement. The Manual for  
16 Complex Litigation, Fourth, at § 21.632 (2004) explains:

17 Review of a proposed class action settlement generally involves two hearings.  
18 First counsel submit the proposed terms of settlement and the judge makes  
19 a preliminary fairness evaluation . . . The Judge must make a preliminary  
20 determination on the fairness, reasonableness, and adequacy of the  
21 settlement terms and must direct the preparation of notice of the . . .  
proposed settlement, and the date of the [formal Rule 23(e)] fairness hearing.

22 In evaluating whether to preliminarily approve of a class action settlement, the relevant  
23 inquiry is whether the settlement “falls within the range of possible approval” or “within the  
24 range of reasonableness.” *In re High-Tech Emp. Antitrust Litig.*, 2014 WL 3917126, at \*3 (N.D.  
25 Cal. Aug. 8, 2014); *In re Tableware Antitrust Litig.*, 484 F.Supp.2d 1078, 1079-80 (N.D. Cal. Apr.  
26 12, 2007).

1                   **A. The proposed settlement is the result of arm’s length negotiations and**  
2                   **is presumed to be fair and reasonable**

3           A settlement following sufficient discovery and an arms-length negotiation is generally  
4 presumed to be fair. *In re Toys R Us-Delaware, Inc. — Fair & Accurate Credit Transactions Act*  
5 (*FACTA Litig.*, 295 F.R.D. 438, 450 (C.D. Cal. 2014), citing *Rodriguez v. West Publishing Corp.*,  
6 563 F.3d 948, 965 (9th Cir. 2009); *National Rural Telecommunications Cooperative v. DIRECTV,*  
7 *Inc.*, 221 F.R.D. 523, 528 (“A settlement following sufficient discovery and genuine arms-length  
8 negotiation is presumed fair.”)

9           The settlement reached here is the product of extensive settlement negotiations over the  
10 course of many months assisted by an accomplished and well-regarded mediator, the Ninth  
11 Circuit’s Chief Mediator, Stephen M. Liacouras. Settlement came after years of litigation, after  
12 a class was certified and then affirmed on appeal, and at a point the Parties were fully aware of  
13 their respective strengths and weaknesses and the risks of ongoing litigation. The attorneys  
14 involved in settling this case have extensive experience in complex cases, including class  
15 actions, and by and through their signatures on this motion hereby attest to the fairness and  
16 reasonableness of this settlement.

17                   **B. The proposed settlement falls “within the range of possible approval”**  
18                   **and therefore should be preliminarily approved**

19           In evaluating the Parties’ proposed settlement for purposes of preliminary approval, the  
20 Court must determine whether it is within the range of possible approval sufficient to justify  
21 sending notice to the class of the proposed settlement and holding a final approval hearing. *In*  
22 *re High-Tech Emp. Antitrust Litig.*, 2014 WL 3917126, at \*3 (N.D. Cal. Aug. 8, 2014); *In re*  
23 *Tableware Antitrust Litig.*, 484 F.Supp.2d 1078, 1079-80 (N.D. Cal. Apr. 12, 2007). “In  
24 determining whether the proposed settlement falls within the range of reasonableness, perhaps  
25 the most important factor to consider is ‘plaintiffs’ expected recovery balanced against the  
26 value of the settlement offer.” *Cotter v. Lyft, Inc.*, 176 F. Supp. 3d 930, 935 (N.D. Cal. 2016)  
27 (quoting *In re Nat’l Football League Players’ Concussion Injury Litig.*, 961 F.Supp.2d 708, 714 (E.D.  
28 Pa.2014)); *see also Nielson v. Sports Auth.*, No. C-11-4724-SBA, 2012 WL 5941614, at \*6 (N.D.

1 Cal. Nov. 27, 2012). As applied to the present case, this particular factor weighs heavily in  
2 support of the settlement.

3 Class members are receiving an extraordinarily high percentage of their potential relief,  
4 approximately 86%. Plaintiff's counsel could not in good conscience reject a settlement in favor  
5 of pursuing a slightly higher, albeit uncertain, recovery. Had this case not resolved, Allstate  
6 would be moving for summary judgment based on its argument that Ms. Hilario was not over-  
7 insured because the actual square footage of her home was at all times higher than the square  
8 footage listed on her Allstate policy. If Plaintiff survived summary judgment, there are inherent  
9 risks of trial and appeal, together with the time and expense that would involve. Resolving this  
10 case now, where the value of the settlement offer is very close to the potential recovery at trial,  
11 benefits the class as a whole. For that reason, applying "this most important factor," the  
12 settlement should be preliminarily approved.

13 At the final approval stage, the ultimate question is whether the settlement is  
14 "fundamentally fair, adequate, and reasonable." 5 Moore Federal Practice, § 23.85 (Matthew  
15 Bender 3d ed.) (citing *In re Pacific Enters. Sec. Litig.*, 47 F.3d 373, 377 (9<sup>th</sup> Cir.1995) and *Class*  
16 *Plaintiffs v. City of Seattle*, 955 F.2d 1268, 1276 (9<sup>th</sup> Cir.1992), *cert. denied.*, 506 U.S. 953, 113 S.Ct.  
17 408, 121 L.Ed.2d 333 (1992)). There are eight factors applicable under Ninth Circuit  
18 jurisprudence – referred to as the *Churchill* factors – in assessing the fairness, adequacy, and  
19 reasonableness of a settlement:

- 20 (1) the strength of the plaintiff's case;
- 21 (2) the risk, expense, complexity, and likely duration of further litigation;
- 22 (3) the risk of maintaining class action status throughout the trial;
- 23 (4) the amount offered in settlement;
- 24 (5) the extent of discovery completed and the stage of the proceedings;
- 25 (6) the experience and view of counsel;
- 26 (7) the presence of a governmental participant; and
- 27 (8) the reaction of the class members to the proposed settlement.

26 *Linney v. Cellular Alaska P'ship*, 151 F.3d 1234, 1242 (9<sup>th</sup> Cir.1998).

27 Each factor will be discussed in detail at the final approval stage, but to the extent it is  
28 useful now, Plaintiff offers the following:

1           (1)     **The Strength of Plaintiff's Case:** Plaintiff's case is fundamentally strong from  
2 the standpoint that certain Allstate insureds' built-in garages in California may have been  
3 double counted for purposes of calculating square footage. However, as Allstate would  
4 contend if this case moved forward, there is complexity in identifying exactly whose built-in  
5 garage was double counted. Through settling the case, the Parties were able to capture those  
6 whose garage space was both actually and *potentially* double counted.

7           (2)     **Risk, Expense, Complexity, and Likely Duration of Further Litigation:**  
8 There is clear risk to the class if this case were to proceed through summary judgment, trial,  
9 and appeal, and certainly that route would require significant additional expense and probably  
10 2-3 years (through appeal) before resolution. Had the settlement offer been only a small  
11 fraction of the class members' potential recovery, it may well have been worth the risk.  
12 However, given the recovery for the class members provided through this settlement, there is  
13 no sense in taking that risk.

14           (3)     **Risk of Maintaining Class Action Status Through Trial:** As stated above,  
15 Allstate would be moving for summary judgment on Ms. Hilario's claims. Because Ms. Hilario  
16 is the lone class representative, if summary judgment were granted than the entire certified  
17 class action could be dismissed, eliminating all claims from all class members (including Ms.  
18 Hilario). It is also notable that Allstate had success in getting the Ninth Circuit to grant its  
19 Rule 23(f) petition. Such petitions are very rarely granted and, when they are, the district  
20 court's ruling is often reversed. While Plaintiff has thus far maintained class status, there is  
21 little doubt that Allstate will continue its efforts to decertify it.

22           (4)     **The Amount Offered in Settlement:** Through this common fund settlement,  
23 the amount offered in settlement is 86.05% of the full potential premium impact as calculated  
24 by the Parties.

25           (5)     **Extent of Discovery Completed and Stage of the Proceedings:** Fact  
26 discovery has been completed and the Parties have reached a point where they can reliably  
27 assess the strengths and weaknesses of their case.  
28

1           (6)     **The Experience and View of Counsel:** As was demonstrated at the class  
2 certification stage, Class Counsel has significant experience with class action litigation. (Doc.  
3 74-43.) Based upon their experience and assessment of this case, Class Counsel firmly believes  
4 that resolution of this case as provided under the Settlement Agreement benefits the class and  
5 should be finalized.

6           (7)     **The Presence of a Government Participant:** There is none.

7           (8)     **The Reaction of Class Members to the Proposed Settlement:** To be  
8 determined.

9           Plaintiff submits that consideration of the eight *Churchill* factors further demonstrates  
10 that the settlement “falls within the range of possible approval.”

#### 11 12 **IV. THE COURT SHOULD CERTIFY THE PROPOSED SETTLEMENT CLASS**

13           Under Rule 23, class actions may be certified for settlement purposes only. *Amchem*  
14 *Prods., Inc. v. Windsor*, 521 U.S. 591, 620 (1997). Here, for purposes of settlement, Plaintiff’s  
15 proposed class meets all Rule 23 certification requirements.

16           Certification of a settlement class must satisfy each requirement set forth in Rule 23(a),  
17 as well as at least one of the separate provisions of Rule 23(b). *Id.* at 613-14. With that said  
18 however, the fact that the parties have reached a settlement is a relevant consideration in the  
19 class certification analysis. When, as here, the request is for settlement-only class certification,  
20 a district court need not inquire whether “trial would present intractable management problems  
21 . . . for the proposal is that there be no trial.” *Id.* at 593.

##### 22           **A. The Parties request a slight modification to the Class Definition**

23           Here, this Court has already certified a class under Rule 23(b)(3). (Doc. 92.). In so  
24 doing, the Court defined the class as follows:

25           “All Allstate California homeowners’ insurance policyholders as of March  
26 2019, who paid premiums and had at least one built-in garage square, and  
27 whose garage square footage was counted twice in calculating insured square  
28 footage and premiums.”

1 Notice has not been issued to the certified class, first, because the Ninth Circuit  
2 accepted Allstate’s Rule 23(f) appeal, and second, because the Parties thereafter mediated the  
3 case, ultimately leading to the present resolution. Pursuant to the Settlement Agreement, the  
4 Parties request that this Court slightly modify the class definition to fit the methodology that  
5 was applied to identify class members. The Parties propose the following:

6 “All California homeowners policyholders of Allstate where: (a) Allstate’s  
7 internal records reflect the home to have a built-in garage; (b) Allstate included  
8 the policy in its corrective action process called Project UIN 203019 (“Project  
9 UIN”); and (c) Project UIN increased the square footage of the home in  
10 Allstate’s internal records to a level that reflects actual or potential double  
counting of garage space.”

## 11 **B. The requirements of Rule 23(a) are satisfied**

### 12 ***1. Numerosity***

13 Rule 23(a)(1) requires a showing that “the class is so numerous that joinder of all  
14 members is impractical.” Fed. R. Civ. P. 23(a)(1). “[C]ourts generally find that the numerosity  
15 factor is satisfied if the class comprises 40 or more members.” *In re Facebook, Inc. PPC Advertising*  
16 *Litig.*, 282 F.R.D. 446, 452 (N.D. Cal. 2012); *see also Jiminez v. Menzies Aviation, Inc.*, 2016 WL  
17 3231106, at \*3 (N.D. Cal. June 13, 2016).

18 Here, the number of class members identified by the Parties is 2517. This easily satisfies  
19 the numerosity requirement.

### 20 ***2. Commonality***

21 Commonality demands that there be “questions of law or fact common to the class.  
22 Fed. R. Civ. P. 23(a)(2). “Rule 23(a)(2) has been construed permissively.” *Staton v. Boeing Co.*,  
23 327 F.3d 938, 953 (9th Cir. 2003). “For purposes of Rule 23(a)(2), ‘event a single common  
24 question will do.’” *Jiminez*, 2016 WL 3231106, at \*4 (quoting *Wal-Mart Stores, Inc. v. Dukes*, 564  
25 U.S. 538, 544 (9th Cir. 2013) (“So long as there is even a single common question, a would-be  
26 class can satisfy the commonality requirement of Rule 23(a)(2)”).

27 In this Court’s Order Certifying Class (Doc 92), it identified several questions of law  
28

1 and fact that were subject to determination on a common basis:

- 2 • Whether Allstate had or has a system-wide policy that [Total Living  
3 Area] must include built-in garages, [Furnished Living Area] must not,  
4 and built-in garages are always calculated at 288 square feet per garage  
5 bay.
- 6 • Whether Allstate created Project UIN to add the square footage for  
7 built-in garages for Insured Properties, systematically applied it to all  
8 properties, and increased [Furnished Living Area] and [Total Living  
9 Area] for each property by a multiple of 288 square feet.
- 10 • Whether Allstate had knowledge that there was a risk that Project UIN  
11 would . . . increase the [Furnished Living Area and/or Total Living Area]  
12 . . . by double counting built-in garage space and whether it had the ability  
13 to identify properties that had already been adjusted before applying  
14 Project UIN.
- 15 • Whether Allstate’s conduct constituted fraudulent business practices,  
16 and whether its conduct was deceptive or unfair.
- 17 • Whether Allstate owed a duty of care to class members, and whether it  
18 breached that duty by how it calculated and charged premiums.
- 19 • “Whether Allstate breached a duty to insureds by implementing RCT3,  
20 failing to catch the reduction in garage space, failing to communicating  
21 the issue, applying the Project UIN solution to all policies including  
22 those previously adjusted, and failing to clearly communicate the fix.”
- 23 • “Whether any of that conduct constituted unlawful, unfair, or fraudulent  
24 business practices under the UCL.

25 (Doc. 92 at 10-11.)

26 Ultimately, this Court held that Plaintiff’s claims satisfy the commonality requirement.

27 (Doc. 92 at 11.)

28

### 3. *Typicality*

1  
2 Typicality is met by showing that “the claims or defenses of the representative parties  
3 are typical of the claims or defenses of the class. Fed. R. Civ. P. 23(a)(3). “The commonality  
4 and typicality requirements of Rule 23(a) tend to merge.” *Dukes*, 564 U.S. at 349 n.5. As a result,  
5 “representative claims are typical if they are reasonably coextensive with those of absent class  
6 members; they need not be substantially identical.” *Id.* Indeed, “as courts have repeatedly noted,  
7 “[d]iffering factual scenarios resulting in a claim of the same nature as other class members does  
8 not defeat typicality.” *Heredia v. Sunrise Senior Living, LLC*, 2021 WL 6104188, at \*14 (C.D. Cal.  
9 Nov. 16, 2021).

10 Here, the same course of conduct – i.e., the double counting of built-in garage space  
11 for those policies that had already been adjusted after Project UIN was implemented – affected  
12 Hilario in the same way that it did for the Settlement Class.

13 In this Court’s Order Certifying Class, it found that Plaintiff’s claims satisfy the typicality  
14 requirement. (Doc. 92 at 13.)

### 4. *Adequacy*

15  
16 Rule 23(a)(4) requires the class representative to “fairly and adequately protect the  
17 interests of the class.” Fed. R. Civ. P. 23(a)(4). In consideration of the arguments and evidence  
18 set forth by Plaintiff in support of class certification (Doc. 74 at 22-23), in this Court’s Order  
19 Certifying Class it found that “Hilario is an adequate class representative, and she has no  
20 conflicts of interest with other class members.” (Doc. 92 at 13.)

21 With respect to the adequacy of Plaintiff’s counsel, Plaintiff fully addressed this issue in  
22 their Motion for Class Certification, which is incorporated herein by reference. (Doc. 74 at 23.)  
23 Plaintiff has also re-attached the materials submitted to this Court in support of their  
24 appointment as class counsel which detail their experience. Exhs. D-G.<sup>6</sup> In this Court’s Order  
25 Certifying Class it found that “Class Counsel are competent and qualified, and have no conflicts  
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27 <sup>6</sup> Attorney Jack Prior is no longer employed by Hart McLaughlin & Eldridge, but the content  
28 of his Declaration in terms of the time and effort that Hart McLaughlin & Eldridge and Shane Law  
have put into prosecuting this matter is still applicable.

1 of interest with any class members.” (Doc. 92 at 14.)

2 Consequently, this Court held that the adequacy requirements of Rule 23(a)(4) were  
3 met. (Doc. 92 at 14.)

#### 4 **C. The requirements of Rule 23(b)(3) are satisfied**

5 Rule 23(b)(3) provides for certification if “question of law or fact common to class  
6 members predominate over any questions affecting only individual members, and that a class  
7 action is superior to other available methods for fairly and efficiently adjudicating the  
8 controversy. Fed. R. Civ. P. 23(b)(3). In the present case, Plaintiff alleges a course of conduct  
9 and practices by Allstate that are common to all class members. “Class actions in which a  
10 defendant’s uniform policies are challenged generally satisfy the predominance requirement of  
11 Rule 23(b)(3) *Benitez v. W. Milling, LLC*, 2020 WL 309200, at \*6 (E.D. Cal. Jan. 21, 2020)  
12 (collecting cases). Additionally, “[c]ourts have routinely found that claims under the UCL . . .  
13 are ideal for class-wide certification.” *Heredia*, 2021 WL 6104188, at \*10.

14 In this Court’s Order Certifying Class it found that “common questions predominate.”  
15 (Doc. 92 at 15.) In particular, this Court found that Plaintiff’s claims stem from Allstate’s  
16 “generalized application of a 288 square foot multiplier to all policies with built-in garages  
17 regardless of whether individual policies had already been upwardly adjusted to account for the  
18 garages.” *Id.* Further, this Court found that a class action is superior to other methods for  
19 adjudicating this case “[b]ecause the questions of law and fact are so similar for each plaintiff  
20 here, the allegations of wrongful conduct are so consistent and universal . . .” *Id.* at 17.

#### 21 **V. NOTICE TO THE CLASS**

22 The content of the Proposed Notice, attached as Exhibit B, fully complies with all  
23 requirements under Rule 23. The Notice is fair and balanced and easy to understand, and  
24 includes all material information, including information regarding the nature of the lawsuit;  
25 why there is a settlement and what the classes are; a summary of the substance of the settlement;  
26 the procedure and time period opting-out from or objecting to the settlement; and information  
27 regarding the fairness hearing. The Notice also discusses the release and the requested attorneys’  
28 fees and service awards.

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Pursuant to the Parties’ Settlement Agreement, the Parties will maintain a website that will include, at a minimum, copies of the Settlement Agreement, the Class Notice, the Preliminary Approval Order, and such other documents or materials agreed to by counsel or as otherwise ordered by the Court.

**VI. CONCLUSION**

For the reasons stated above, Plaintiffs respectfully request that the Court: (1) grant preliminary approval of the proposed settlement described herein; (2) approve the attached Notice and the claims procedure detailed herein; (3) certify the Settlement Class under Rule 23(b)(3); and (4) set a schedule for final settlement approval and schedule a fairness hearing.

Dated: July 14, 2025 By: /s/ Brian Eldridge

**SHANE LAW**  
David Shane (State Bar No. 109890)  
1000 Drakes Landing Rd #200  
Greenbrae, CA 94904-3027  
Telephone: (414) 464-2020  
[dshane@shanelaw1.com](mailto:dshane@shanelaw1.com)

**HART McLAUGHLIN & ELDRIDGE LLC**  
Brian Eldridge (State Bar No. 220822)  
Steven Hart (Pro Hac Vice)  
One South Dearborn, Suite 1400  
Chicago, Illinois 60603  
Telephone: (312) 955-0545  
[beldridge@hmelegal.com](mailto:beldridge@hmelegal.com)  
[shart@hmelegal.com](mailto:shart@hmelegal.com)

*Attorneys for Plaintiff Tisha Hilario, individually and on behalf of a class of all others similarly situated*

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**CERTIFICATE OF SERVICE**

I hereby certify that on July 14, 2025, I electronically filed the foregoing with the Clerk of Court using the CM/ECF system which will automatically send email notification of such filing to all counsel of record.

/s/ David Shane  
David Shane