

From Email: [DoNotRely@ticketpurchasesettlement.com](mailto:DoNotRely@ticketpurchasesettlement.com)  
From: Vivid Seats Purchase Settlement Administrator  
Subject Line: Vivid Seats Purchase Settlement – Legal Notice

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**Notice ID:**  
**Confirmation Code:**  
**Name:**

**LEGAL NOTICE BY ORDER OF THE  
UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF ILLINOIS**

*A federal court authorized this notice. This is **not** a solicitation from a lawyer.*

**If you purchased a ticket through Vivid Seats on or before April 1, 2021 to an event that, at any time from September 29, 2016 through April 1, 2021, was cancelled, you may be entitled to a cash payment or other relief from a proposed class action settlement.**

**If you purchased a ticket through Vivid Seats on or before April 1, 2021 to an event that, at any time from September 29, 2016 through April 1, 2021, was postponed or rescheduled, you may be entitled to a cash payment or other relief from a class action settlement if the event is cancelled.**

This notice is only a summary. It contains information about a class action settlement. More detailed information can be found at:

[www.TicketPurchaseSettlement.com](http://www.TicketPurchaseSettlement.com).

**Questions? Call 1-833-321-1231.**

*Para ver este aviso en español, visite*  
[www.TicketPurchaseSettlement.com](http://www.TicketPurchaseSettlement.com).

**You should check the website regularly for updates on the case, including regarding the Settlement, the approval process for the Settlement, the scope and terms of the Settlement Class and the scope and terms of the Settlement.**

**What is this notice about?** A proposed Settlement has been reached in a lawsuit against Vivid Seats LLC (“Vivid Seats”). The lawsuit claimed that Vivid Seats was obligated to make payments for tickets purchased on or before April 1, 2021 to events that, at any time from September 29, 2016 through April 1, 2021, were cancelled, postponed or rescheduled, that Vivid Seats failed to do so and that purchasers were injured as a result. Vivid Seats denies these allegations. If approved by the Court, the Settlement resolves the case and provides benefits to Settlement Class Members who do not exclude themselves.

**Who is included?** You may be a Settlement Class Member if you reside in the United States, its territories or Canada, and you used Vivid Seats to purchase tickets on or before April 1, 2021 to an event that, at any time from September 29, 2016 through April 1, 2021 was cancelled, postponed or rescheduled.

**What can I get if the event to which I purchased tickets was cancelled?** The proposed Settlement creates a common fund of \$7.5 million to pay approved claims.

If you purchased a ticket(s) through Vivid Seats on or before April 1, 2021 to an event(s) that, at any time from September 29, 2016 through April 1, 2021, was cancelled, you may have already received a credit on your Vivid Seats account toward the purchase of tickets to future events. The expiration date for any such active, non-expired credits will be extended through December 31, 2022. **To receive this benefit, you need not do anything. If you would instead prefer a cash payment equal to the price of the ticket(s) you purchased to the Cancelled Event(s) (inclusive of base price, fees and delivery charges, exclusive of any insurance charges and less amounts paid with gift cards, store credit or loyalty credit), less any sums already paid or spent in credit, you must submit or postmark a Claim Form by August 30, 2021 to be eligible.** The Claim Form is available at [www.TicketPurchaseSettlement.com](http://www.TicketPurchaseSettlement.com) and can be submitted by mail to Vivid Seats Purchase Settlement, c/o Settlement Administrator, 1650 Arch Street, Suite 2210, Philadelphia, PA 19103 or online at [www.TicketPurchaseSettlement.com](http://www.TicketPurchaseSettlement.com). If you have any questions about how to file a claim, call 1-833-321-1231 or email [info@TicketPurchaseSettlement.com](mailto:info@TicketPurchaseSettlement.com). If you claim a cash payment, you will no longer be entitled to any credit toward the purchase of tickets to events (except as described in the Settlement Agreement). Vivid Seats shall also have no obligation to make any charitable donation in connection with your purchase of tickets to a Cancelled Event. Based on the number of claims filed, you may receive more than your purchase price, or you may receive less. If you receive less, you will retain at least as much of any credit you presently hold as is necessary to constitute 100% of the purchase price (as defined above) when combined with your cash payment.

**What can I get if the event to which I purchased tickets was postponed or rescheduled?** If you purchased a ticket(s) through Vivid Seats on or before April 1, 2021 to an event(s) that, at any time from September 29, 2016 through April 1, 2021, was postponed or rescheduled but not yet cancelled, and that event is cancelled after April 1, 2021, you will automatically be entitled to a credit on your Vivid Seats account toward the purchase of tickets to future events equal to 110% of the total of the price of the ticket(s) you purchased (inclusive of base price, fees and delivery charges, exclusive of any insurance charges and less any amounts paid with gift cards, store credit or loyalty credit) less any sums already paid or spent in credit. That credit will be valid through December 31, 2022. You can instead elect to receive a cash payment equal to the price of the ticket(s) you purchased (inclusive of base price, fees and delivery charges, exclusive of any insurance charges and less any amounts paid with gift cards, store credit or loyalty credit) to the Postponed Event or Rescheduled Event that was later cancelled, less any sums already paid or spent in credit. **To elect to receive this cash payment, you must request it from Vivid Seats within twenty-one (21) days of receiving notice that the Postponed Event or Rescheduled Event has been cancelled.**

#### **What are my options?**

- 1. If you purchased a ticket through Vivid Seats on or before April 1, 2021 to an event that, at any time from September 29, 2016 through April 1, 2021, was cancelled, you can (1) do nothing and any active, non-expired credit you have already received will be extended, (2) submit or postmark a Claim Form by August 30, 2021 to request a cash payment, (3) exclude yourself by July 15, 2021 or (4) object to the Settlement by July 15, 2021.**
- 2. If you purchased a ticket through Vivid Seats on or before April 1, 2021 to an event that, at any time from September 29, 2016 through April 1, 2021, was postponed or rescheduled, you can (1) do nothing and be eligible for the injunctive relief in the Settlement, (2) exclude yourself by July 15, 2021 or (3) object to the Settlement by July 15, 2021.**

If you exclude yourself, you must do so with respect to all tickets otherwise covered by this Settlement. You may not exclude yourself with respect to some but not all of these tickets. If you do not exclude

yourself, and the Court approves the Settlement, you will be bound by the Court's orders and judgments and will release your claims against Vivid Seats (including any that you have already initiated in any proceeding), even if you do not file a claim. For information on how to exclude yourself, object or file a claim, visit [www.TicketPurchaseSettlement.com](http://www.TicketPurchaseSettlement.com) or call 1-833-321-1231.

**What happens next?** The Court, located in Chicago, Illinois, will hold a hearing on **August 10, 2021 at 10 a.m. CDT** (or such other date as set by the Court) to decide whether to approve the Settlement, including how much to pay Class Counsel for their work in representing the Settlement Class and what Service Award, if any, should be given to the Plaintiffs. You may attend this hearing, but you do not have to. You or your attorney may ask permission to speak at the hearing at your own cost. The date and time of this hearing may change without further notice. Please check [www.TicketPurchaseSettlement.com](http://www.TicketPurchaseSettlement.com) for updates.

**Who represents me?** The Court has appointed Steven D. Liddle, Esq., and Nicholas A. Coulson, Esq., of Liddle & Dubin, P.C. (975 E. Jefferson Avenue, Detroit, MI 48207 or 1-313-392-0015) to represent you as Class Counsel. You will not be charged for these lawyers. If you want to be represented by your own lawyer, you may hire one at your own expense.

**How do I get more information?** For more information, including the Emailed Notice, Published Notice, Claim Form, Motions for Approval of Attorneys' Fees and Expenses and Plaintiffs' Settlement Awards and Settlement Agreement, call 1-833-321-1231 or visit [www.TicketPurchaseSettlement.com](http://www.TicketPurchaseSettlement.com).

**PLEASE DO NOT CONTACT THE COURT REGARDING THIS NOTICE.**

[Unsubscribe](#)