

CLAIM FORM INSTRUCTIONS 2nd NOTIFICATION

<p><i>Your claim must be submitted online or mailed and postmarked by:</i></p> <p>August 2, 2019</p>	<p>Orders Renewal Settlement 1650 Arch Street, Suite 2210 Philadelphia, PA 19103 Website: www.OrdersRenewalSettlement.com</p>	<p>GRJ</p>
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Instructions for Completing the Claim Form

NOTE: *The initial claim filing period for this settlement ended on June 16, 2019. Only those class members who received a second email sent on June 18, 2019 or who received a postcard mailed after July 1, 2019 may submit this claim form. If you submit this form and you are not a class member who received an email or postcard as described above, your claim will not be allowed and will be denied as not timely filed per the terms of the Final Judgment and Injunction Pursuant to Stipulation.*

You are included in the Settlement Class if you are a California consumer who enrolled through Guthy-Renker LLC (“Guthy-Renker”) in a Proactiv® automatic renewal or continuous service plan from July 9, 2014, to September 1, 2016; or a Wen® automatic renewal or continuous service plan from May 9, 2012, to February 1, 2019. You must have been charged for at least one automatically-renewed cycle (1) without your knowledge; or (2) after you requested cancellation or a refund, which was denied or delayed so that at least one additional automatically-renewed charge was made. Further, you must **not** have obtained a refund for all money paid (excluding shipping and handling costs); or received compensation related to the settlement in *Amy Friedman v. Guthy-Renker LLC* (C.D. Cal. Case No. 2:14-cv-06009-ODW-AGR).

Settlement Class Members who are Proactiv® customers and who timely submit a valid approved claim are entitled to receive settlement compensation of up to \$20.00. Settlement Class Members who are Wen® customers and who timely submit a valid approved claim are entitled to receive settlement compensation of up to \$30.00.

In the event that the total payment for all valid approved claims exceeds the Restitution Fund, payments to settlement class members shall be reduced on a *pro rata* basis.

Your completed Claim Form must be submitted online at www.OrdersRenewalSettlement.com on or before **August 2, 2019**, or postmarked no later than **August 2, 2019**, and mailed to:

Orders Renewal Administrator
1650 Arch Street, Suite 2210
Philadelphia, PA 19103

You must complete the entire Claim Form.

ALL CLAIMS ARE SUBJECT TO VERIFICATION

PLEASE KEEP A COPY OF YOUR COMPLETED CLAIM FORM FOR YOUR RECORDS.

CLAIM FORM

*Your claim must be submitted
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postmarked by:
August 2, 2019*

Orders Renewal Settlement
1650 Arch Street, Suite 2210
Philadelphia, PA 19103
Website: www.OrdersRenewalSettlement.com

GRJ

SECTION A: NAME AND CONTACT INFORMATION

Provide your name and contact information below. It is your responsibility to notify the Settlement Notice & Claims Administrator of any changes to your contact information after the submission of your Claim Form.

<input type="text"/>	<input type="text"/>	
*First Name	*Last Name	
<input type="text"/>		
*Street Address (Mailing Address)		
<input type="text"/>	<input type="text"/>	<input type="text"/>
*City	*State	*Zip Code
<input type="text"/>	<input type="text"/>	
*Email Address	*Phone Number	

SECTION B: California Billing or Shipping Address

If the address above is not the same as the California billing or shipping address to which the product was sent, please provide the California Billing or Shipping address below.

***Same as above or**

<input type="text"/>	<input type="text"/>	
*First Name	*Last Name	
<input type="text"/>		
*Street Address (Mailing Address)		
<input type="text"/>	<input type="text"/>	<input type="text"/>
*City	*State	*Zip Code

SECTION C: PRODUCT PURCHASED WITH AUTO RENEWAL OR CONTINUOUS RENEWAL

- WEN®** **PROACTIV®** **BOTH WEN® AND PROACTIV®**

Select the products purchased above that were purchased through a subscription. *You may only make one selection above.*

SECTION D: CERTIFICATION UNDER PENALTY OF PERJURY

I certify under penalty of perjury pursuant to 28 U.S.C. § 1746 that the undersigned (1) has not already obtained a refund for all money paid, excluding shipping and handling costs; (2) has not received compensation related to the settlement in *Amy Friedman v. Guthy-Renker LLC* (C.D. Cal. Case No. 2:14-cv-06009-0DW-AGR), and (3) was enrolled in a Guthy-Renker automatic renewal or continuous service plan for Proactiv® products between July 9, 2014, and September 1, 2016 and/or Wen® products between May 9, 2012, and February 1, 2019; and (A) was charged for at least one automatically-renewed cycle without his or her knowledge or (B) previously requested cancellation of an automatic renewal or continuous service plan, or a refund under such plan, which request was either denied or delayed so that at least one additional automatically-renewed charge was made after the request for cancellation. I understand the Settlement Notice & Claims Administrator may contact me to request further verification of the information provided in this Claim Form.

Signed: _____

Date: _____