

Settlement Claim Form		
Your claim must be submitted online or mailed and postmarked by: April 28, 2021	Hanna Settlement 1650 Arch Street, Suite 2210 Philadelphia, PA 19103 Website: www.HannaSettlement.com	HNA

This Claim Form should be filled out online or submitted by mail if you made purchases on the Hanna Andersson, LLC (“Hanna”) website during the time period of September 16, 2019 to November 11, 2019.

You may receive a payment if you properly and timely complete this Claim Form, the Settlement is approved, and you are found to be eligible for a payment.

The Class Notice describes your legal rights and options. You can obtain the Class Notice and further information about the Litigation, the Settlement Agreement, and your legal rights and options on the official Settlement website www.HannaSettlement.com or by calling (833) 378-3381.

Your claim must be submitted online or postmarked by **April 28, 2021** to be considered for payment. You can submit your claim for a settlement award in two ways:

1. Online at www.HannaSettlement.com by following instructions on the “Submit a Claim” page.
2. By mail to the Claims Administrator at this address: Hanna Settlement, Claims Administrator, 1650 Arch Street, Suite 2210 Philadelphia, PA 19103.

Only one Settlement Claim may be submitted per Settlement Class Member, and only one Settlement Claim may be submitted per purchase at the Hanna website.

1. CLASS MEMBER INFORMATION (REQUIRED)

Name (First, MI, Last): _____

Address: _____

City: _____ State: _____ Zip Code: _____

Phone: _____ Email (if any): _____

Required: You must attest or enclose a receipt, bank or credit card statement, or other proof of purchase showing your purchase from the Hanna website. **(Please redact all unrelated transactions).**

- Receipt or other proof of purchase attached/submitted.

[OR] If such documents are not available, complete all parts of this section:

- (Check to indicate your agreement). I no longer have proof of my purchase, but I attest under penalty of perjury that I made a purchase from the Hanna website:

Approximate date of purchase: _____

Last 4 digits of credit or debit card used (if applicable): _____

- (Check if card is no longer available). I attest under penalty of perjury that I no longer have the debit or credit card used and do not know or have any records showing the last 4 digits of this card.

2. PAYMENT ELIGIBILITY INFORMATION (REQUIRED)

To prepare for this section of the Claim Form, please review the Class Notice and Sections 2.1 through 2.4 of the Settlement Agreement (available at www.HannaSettlement.com) for more information on the types of awards available and rules for receiving an award.

Settlement Class Members may receive only one of the following types of awards: (1) Basic Award; or (2) Reimbursement Award. Which type of award are you making a claim for (check one)?

Basic Award (go to Section 6)

OR

Reimbursement Award (go to Section 3)

3. ADDITIONAL INFORMATION REQUIRED FROM SETTLEMENT CLASS MEMBERS SEEKING A REIMBURSEMENT AWARD.

You must complete this Section if you are seeking a Reimbursement Award. Please provide as much information as possible.

Required: I attest under penalty of perjury that I experienced one or more fraudulent charges between September 16, 2019 and May 10, 2020 on a credit or debit card I used to make a purchase from the Hanna website.

Required: Such charges have not been reimbursed.

Required: I believe in good faith such charges were more likely than not the result of the security incident that affected Hanna’s computer systems that was disclosed by Hanna on January 15, 2020.

The total amount of unreimbursed fraudulent charges that I am claiming is \$_____

Examples: Fraudulent charges that were made on your credit or debit card account and that were not reversed or repaid even though you reported them to your bank or credit card company.

Required: Attach a copy of statements that show the fraudulent charges and any correspondence showing that you reported them as unauthorized. (Please redact all unrelated transactions). If you do not have any written correspondence reporting the charges, describe when and how you reported them and who you reported them to:

(**Required**). I have made good faith efforts to have these unauthorized charges reversed or repaid, including through my bank or credit card company, and have exhausted all available credit monitoring, identity theft insurance, or other applicable insurance policies, but have not been successful at having the charges reversed, have not received payment, and have no insurance coverage for these unauthorized charges.

(Check if applicable). I spent more than 1 hour dealing with these unauthorized charges and wish to be reimbursed for my time spent, up to a maximum of three (3) hours. I spent this much time (round to the nearest hour and check only one box):

1 Hour 2 Hours 3 Hours

Examples: You spent at least one full hour calling customer service lines, writing letters or emails, or on the internet trying to get unauthorized charges reversed or reimbursed. Please note that the time it takes to fill out this Claim Form is not reimbursable and should not be included in the total number of hours claimed.

Required: If time was spent on the telephone, online, or writing letters, in the space below, describe what you did, or attach a copy of any letters or emails that you wrote. If the time was spent trying to get unauthorized charges reversed or reimbursed, describe what you did.

If you are also seeking reimbursement for Out-of-Pocket Expenses as part of your claim for a Reimbursement Award, complete Section 4. Otherwise, go to Section 6.

4. ADDITIONAL INFORMATION REQUIRED FROM SETTLEMENT CLASS MEMBERS SEEKING REIMBURSEMENT FOR OUT-OF-POCKET EXPENSES IN CONNECTION WITH A REIMBURSEMENT AWARD.

I attest under penalty of perjury that I am making a claim for a Reimbursement Award, and that I incurred the following Out-of-Pocket Expenses as a result of one or more unauthorized charges between September 16, 2019 and May 10, 2020 on a credit or debit card I used to make a purchase from the Hanna website.

I believe in good faith that such unauthorized charges were more likely than not the result of the security incident that affected Hanna's computer systems that was disclosed by Hanna on January 15, 2020.

Check all that apply, stating the total amount you are claiming for each category and attaching documentation of the charges as described below. Round total amounts to the nearest dollar.

Unreimbursed payment card fees or bank fees: *Total amount claimed for this category:* \$_____

Examples: Overdraft fees, over-limit fees, late fees, charges due to insufficient funds or interest, card reissuance fees.

Required: A copy of a bank or credit card statement or other proof of claimed fees or charges (you may redact unrelated transactions).

Cell, internet or text charges: *Total amount claimed for this category:* \$_____

Examples: Long distance or cell phone charges (if charged by the minute), or data charges (if charged based on the amount of data used).

Required: A copy of the bill from your telephone company, cell phone company, or internet service provider showing the claimed charges.

Costs of obtaining credit reports / credit freezes: *Total amount claimed for this category:* \$_____

Examples: The cost of purchasing a credit report or placing a credit freeze.

Required: A copy of a receipt of other proof of purchase for each credit report or credit freeze purchased or placed.

***The cost of purchasing credit monitoring services or identity theft insurance is not reimbursable under the Settlement and is not included in this category.*

Postage costs: *Total amount claimed for this category:* \$_____

Examples: Postage for correspondence with your bank or credit card company about unauthorized charges. The cost of submitting this form is not included.

Required: A copy of any receipt or proof of purchase for all postage costs claimed showing date, amount and vendor.

5. PAYMENT METHOD

Please select the manner in which payment will be issued for your valid Claims.

- PayPal*

PayPal Email Address

- Paper Check via Mail:

*If you select payment via PayPal, the email address entered on this form will be used to process the payment to your PayPal account linked to that email address. If you do not have a PayPal account, you will be prompted to open an account using the email address entered on this form.

6. CERTIFICATION

I declare under penalty of perjury under the laws of the United States and the state where this Claim Form is signed that the information I have supplied in this Claim Form is true and correct to the best of my recollection, and that this form was executed on the date set forth below.

I understand that all information provided on this Claim Form is subject to verification and that I may be asked to provide supplemental information by the Claims Administrator or Claims Referee before my claim will be considered complete and valid.

Signature: _____

Print Name: _____

Date: _____

Once you have completed all applicable sections, please mail this Claim Form and all required supporting documentation to the address provided below, postmarked by April 28, 2021:

Hanna Settlement, Claims Administrator
1650 Arch Street, Suite 2210
Philadelphia, PA 19103