

**Must be postmarked
or submitted online
NO LATER THAN
May 17, 2021**

CITRIX DATA BREACH SETTLEMENT ADMINISTRATOR
1650 ARCH STREET, SUITE 2210
PHILADELPHIA, PA 19103
WWW.CITRIXDATABREACHSETTLEMENT.COM

CTM

Citrix Data Breach Minor Claim Form

SETTLEMENT BENEFITS – WHAT YOU MAY GET

If you received notice that you are the legal guardian of a minor dependent whose personal information may have been compromised by the Citrix data breach announced in March 2019, and if you did not opt out of the settlement, you may submit a claim on behalf of each affected minor.

Note that you may only submit a claim for minor dependents identified in your settlement notice. You must submit a separate minor claim form for each affected minor.

The easiest way to submit a claim is online at www.CitrixDataBreachSettlement.com, or you can complete and mail this claim form to the mailing address above.

You may submit a claim for one or more of these benefits on behalf of a minor under the age of eighteen (18):

Cash Reimbursement. Use the claim form to request money for one or more of the following:

1. **Reimbursement for Money Spent.** If money was spent trying to avoid or recover from fraud or identity theft to a minor because of the Citrix data breach, a cash reimbursement is available up to \$15,000. Supporting documents must be submitted.
2. **Reimbursement for Time Spent.** If time was spent trying to avoid or recover from fraud or identity theft to a minor because of the Citrix data breach, a cash reimbursement of \$25 per hour is available for up to five (5) total hours.

Minor monitoring services. Minors under the age of 18 are automatically eligible for monitoring services provided by Experian for five (5) years. Minor monitoring services include Internet surveillance, fraud resolution services and \$1 million in identity theft insurance. There is no need to submit a claim under the settlement to be eligible for minor monitoring services. An enrollment code will be automatically sent to you by mail or email for each qualifying minor.

* * *

Claims must be submitted online or mailed by May 17, 2021. Use the address at the top of this form for mailed claims.

Please note: the settlement administrator may contact you to request additional documents to process your claim. Your cash benefit may decrease depending on the number of claims filed.

For more information and complete instructions visit www.CitrixDataBreachSettlement.com.

Settlement benefits will be distributed after the Settlement is approved by the Court and final. If you submit a claim, it will be maintained confidential and not shared with Citrix.

Your Information

We will use this information to contact you and process your claim. It will not be used for any other purpose. If any of the following information changes, you must promptly notify us by emailing info@CitrixDataBreachSettlement.com.

1. NAME OF MINOR:	First	Middle Initial	Last
2. ALTERNATIVE NAME(S) FOR ANY MINORS LISTED ABOVE:			
3. NAME OF LEGAL GUARDIAN			
4. MAILING ADDRESS:	Street Address		
	Apt. No.		
	City		
	State		
	Zip		
5. PHONE NUMBER:			
6. YOUR EMAIL ADDRESS:			

Cash Payment: Money Lost or Spent

If money was lost or spent trying to prevent or recover from fraud or identity theft to a minor caused by the Citrix data breach and such money has not been reimbursed, a claim for reimbursement is available for up to \$15,000.

It is important for you to send documents that show what happened and how much was lost or spent, so that you can be repaid.

To look up more details about how cash payments work, visit www.CitrixDataBreachSettlement.com or call toll-free 833-984-2604. You will find more information

about the types of costs and losses that can be paid back, what documents you need to attach, and how the Settlement Administrator decides whether to approve payment.

Examples of Loss Type and Documents	Amount and Date	Description of Loss or Money Spent on behalf of Minor and Supporting Documents (Identify what you are attaching, and why it's related to the Citrix breach)
<p>Credit monitoring and identity theft protection purchased for your minor on or after 10/13/2018</p> <p><i>Examples: Receipts or statements for credit monitoring services</i></p>	<p>\$</p> <p>Date:</p>	<hr/> <hr/> <hr/> <hr/>
<p>Costs, expenses, and losses due to identity theft, fraud, or misuse of your minor's information on or after 10/13/2018</p> <p><i>Examples: Account statement with unauthorized charges highlighted; police reports; IRS documents; FTC Identity Theft Reports; letters refusing to refund fraudulent charges; credit monitoring services you purchased</i></p>	<p>\$</p> <p>Date:</p>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>
<p>Professional fees paid to address identity theft to your minor on or after 10/18/2018</p> <p><i>Examples: Receipts, bills, and invoices from accountants, lawyers, or others</i></p>	<p>\$</p> <p>Date:</p>	<hr/> <hr/> <hr/> <hr/>
<p>Other expenses such as notary, fax, postage, copying, mileage, and long-distance telephone charges related to your minor child and the data breach</p> <p><i>Examples: Phone bills, receipts, detailed list of places you traveled (i.e. police station, IRS office), reason why you traveled there (i.e. police report or letter from IRS re: falsified tax return) and number of miles you traveled</i></p>	<p>\$</p> <p>Date:</p>	<hr/> <hr/> <hr/> <hr/> <hr/> <hr/>

Cash Payment: Time Spent

If time was spent trying to recover from fraud or identity theft to a minor caused by the data breach, or if time was spent trying to avoid fraud or identity theft to a minor because of the data breach (for example, researching the breach, placing or removing credit freezes on your credit files, purchasing credit monitoring services, or taking other actions), complete the chart below. Compensation is available for \$25 per hour for up to five (5) hours.

You must describe the actions taken in response to the data breach and the time each action took.

How much time did you lose related to the data breach? _____ : _____
 (Do not answer this question if you are not claiming lost time.) *Hours* *Minutes*

By filling out the boxes below, you are certifying that the time you spent doesn't relate to other data breaches.

Explanation of Time Spent (Identify what you did on the minor's behalf and why)	Approx. Date(s)	Number of Hours and Minutes	Supporting Documentation? (Y/N) (not required)
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How You Would Like to Receive Your Cash Payment

If you made a claim for a cash payment in this claim form, you can elect to receive your payment either by check or electronically by PayPal or Venmo. Checks must be cashed within 90 days.

Which do you prefer?

Check

PayPal

(If checked) PayPal e-mail address: _____.

Venmo

(If checked) Venmo username: _____.

Phone Number associated to Venmo account: _____.

Minor Monitoring: Free Service For Five Years

You may be eligible to receive free minor monitoring

Qualifying minors are automatically eligible to receive minor monitoring services for five (5) years. This benefit is available regardless of whether a claim is submitted on behalf of the minor under the settlement. Minor monitoring services include Internet surveillance, fraud resolution services, and \$1 million in identity theft insurance. You will receive activation instructions for each eligible minor at the email address provided above after the settlement has received final approval. If you did not provide an email address, instructions will be sent via U.S. mail.

Signature

I affirm under the laws of the United States that I am the legal guardian for the minor listed on this form. I also affirm that the information supplied in this claim form is true and correct to the best of my knowledge and that any documents that I have submitted in support of the claim are true and correct copies of original documentation.

I understand that I may be asked to provide more information by the claims administrator before the claim is complete.

Signature:

Dated:

Print Name: