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Counsel for Plaintiff

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

JOSEPH CARLOTTI, individually and on behalf of
all others similarly situated,

Plaintiff,

v.

ASUS COMPUTER INTERNATIONAL; ASUSTEK
COMPUTER INC., and DOES 1-50,

Defendants.

CASE NO. 18-CV-03369-DMR

**PLAINTIFF’S NOTICE OF MOTION
AND MOTION FOR APPROVAL OF
CLASS SETTLEMENT, PROVISIONAL
CERTIFICATION OF NATIONWIDE
SETTLEMENT CLASS, AND
APPROVAL OF PROCEDURE FOR
AND FORM OF NOTICE TO
SETTLEMENT CLASS;
MEMORANDUM OF POINTS AND
AUTHORITIES IN SUPPORT**

Date: August 22, 2019
Time: 1:00 p.m.
Courtroom: 7, 19th Floor
Judge: Hon. Donna M. Ryu

1 **TO ALL PARTIES AND THEIR COUNSEL OF RECORD:**

2 **PLEASE TAKE NOTICE THAT** on August 22, 2019 at 1:00 p.m. or as soon thereafter as
3 the matter may be heard by the Honorable Donna M. Ryu of the United States District Court for the
4 Northern District of California, Oakland Division, located in Courtroom 4 at 1301 Clay Street,
5 Oakland, California 94612, Plaintiff Joseph Carlotti, by and through his undersigned counsel of
6 record, will and hereby does move for entry of an order:

7 (1) approving, for settlement purposes only, the certification of a Settlement Class defined as
8 “all persons in the United States who purchased a new ASUS Rog Strix GL502VS or ASUS Rog
9 Strix GL502VSK laptop computer from Defendants or an authorized ASUS retailer of Defendants
10 between May 4, 2014 and the date Preliminary Approval is entered.” Excluded from the Class are
11 (a) the Honorable Magistrate Donna Ryu and any member of her immediate family; (b) any
12 government entity; (c) Martin Quinn and any member of his immediate family; (d) Defendants; (e)
13 any entity in which Defendants have a controlling interest; (f) any of Defendants’ parents, affiliates,
14 and officers, directors, employees, legal representatives, heirs, successors, or assigns; (g) any person
15 whose purchase of a Laptop was for resale purposes; (h) any person who timely opts out of the
16 Settlement; (i) any person who received a full refund of a Laptop’s entire purchase price from
17 ASUS or a retailer in connection with the Power Defect, Overheating Issue, or heat-related issues
18 alleged in the Lawsuit; (j) any person who received a replacement Laptop that did not suffer from
19 the Power Defect or Overheating Issue; (k) any person who signed a release regarding their Laptop;
20 and (l) all persons who have filed a timely request for exclusion from the Class.

21 (2) approving dissemination of Class Notice to all Class Members who would be bound
22 by the settlement of this class action as set forth in the Class Action Settlement Agreement dated
23 July 8, 2019 (“Settlement” or “Settlement Agreement”);

24 (3) directing the dissemination of Class Notice in the form and manner set forth in the
25 Settlement; and

26 (4) setting a date for a Final Approval Hearing.

1 A copy of Plaintiff’s unopposed [Proposed] Order Granting Preliminary Approval of Class
2 Action Settlement is attached to the Settlement Agreement as Exhibit D and also separately
3 submitted herewith.

4 **PLEASE ALSO TAKE NOTICE** that, after expiration of the time for Class Members to
5 opt out or object, and upon the occurrence of the Final Approval Hearing, Plaintiff will seek entry
6 of a further order:

7 (1) granting final approval to the Settlement and entering judgment thereon;

8 (2) requiring Defendants to provide the Extended Warranty to all eligible Class Members as
9 set forth in the Settlement;

10 (3) requiring Defendants to pay all Valid Claims made by Class Members as set forth in the
11 Settlement;

12 (4) awarding an Incentive Award of in the amount of \$5,000 to Plaintiff Joseph Carlotti; and

13 (5) awarding Attorneys’ Fees and Expenses to Plaintiff’s Counsel in the amount of
14 \$787,500.00.

15 This Motion is based on Federal Rule of Civil Procedure 23, this Notice of Motion, the
16 supporting Memorandum of Points and Authorities, the Gutride Declaration, the Nafisi Declaration,
17 and the pleadings and papers on file in this action, and any other matter of which this Court may take
18 judicial notice.

19 Dated: July 8, 2019

20 Respectfully submitted,

21 */s/ Marie A. McCrary /*

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MEMORANDUM OF POINTS AND AUTHORITIES**I. INTRODUCTION**

Plaintiff Joseph Carlotti (“Plaintiff”), by and through Plaintiff’s Counsel,¹ respectfully submits this memorandum in support of Plaintiff’s Motion for Approval of Class Action Settlement Provisional Certification of Nationwide Settlement Class, and Approval of Procedure for and Form of Notice to Settlement Class (the “Motion”). The Settlement Agreement (hereafter, “Settlement” or “Settlement Agreement”) and its exhibits, which are attached as Exhibit 1 to the Declaration of Adam Gutride (the “Gutride Decl.”), filed herewith, was negotiated following the guidelines provided in the Northern District’s Procedural Guidance for Class Action Settlement (“N.D. Cal. Guidelines”) and meets all the criteria for approval under Federal Rule of Civil Procedure (“Rule”) 23.

Plaintiff’s operative complaint, Dkt. No. 1, alleges that Defendants ASUSTeK Computer Inc. (“ASUSTeK”) and ASUS Computer International (“ACI”) (collectively, “ASUS” or “Defendants”) deceptively advertised the suitability of the ASUS Rog Strix GL502VS and the ASUS Rog Strix GL502VSK laptop (“Laptop” or “Laptops”) as portable gaming computers. In particular, Plaintiff alleges that the Laptop he purchased suffered from the following two defects: (1) the Laptops’ power supply unit did not provide sufficient power to the Laptop such that its battery drained during use even when it was plugged into electric outlets; it experienced reductions in computational performance when it was low on battery power or when the battery was removed, even when the Laptop was connected to an electrical outlet; and that there was accelerated degradation of the Laptop’s battery (the “Power Defect”); and (2) the Laptop’s cooling system inadequately dissipated heat generated during computationally demanding tasks such that the Laptop became hot to the

¹ All capitalized terms not otherwise defined herein shall have the same definitions as set out in the Settlement Agreement. *See* Gutride Decl., Ex. 1.

1 touch during use (the “Overheating Issue”). Plaintiff alleges that all the Laptops experienced the
2 Power Defect and Overheating Issue. Defendants have vigorously denied these allegations and
3 asserted numerous defenses.

4 Plaintiff’s Counsel and Defendants’ Counsel conducted a thorough examination and
5 investigation of the facts and law relating to the matters in the Litigation. Such investigation and
6 discovery included the retention and consultation of an electrical engineering expert by Plaintiff’s
7 Counsel, requesting and receiving written discovery responses from ACI, examining Defendants’
8 documents, and questioning Defendants about their documents. (Gutride Decl., ¶¶ 7-9.) Further,
9 Defendants deposed Plaintiff. (Id., ¶ 10.)

11 On March 19, 2019, the Parties participated in an all-day mediation conducted by Martin
12 Quinn, Esq. of JAMS, which resulted in the Settlement. Pursuant to the Settlement, Defendants have
13 agreed to provide an extended warranty on all ASUS Rog Strix GL502VS laptops to cover
14 Qualifying Repairs, which includes repairs to and/or replacement of a motherboard and/or new AC
15 power adapter. This extended warranty will remain in place until the later of: (i) three years from the
16 date of purchase; (ii) 90 days from Final Approval; or (iii) 180 days following the date that ASUS
17 replaced the internal power supply and/or power adaptor (“Extended Warranty”). The value of the
18 Extended Warranty is estimated at \$6.7 million. (Nafisi Decl., ¶ 18.)

20 Defendants have also agreed to make up to \$5.2 million in monetary benefits available to
21 Class Members as follows. All Class Members who previously complained of the Power Defect or
22 Overheating Issues to Defendants will automatically receive a \$210 Credit Certificate and need not
23 file a Claim unless they opt for a Cash Payment. Class Members can receive a \$210 Credit
24 Certificate or a \$110 Cash Payment if they: (a) registered their Laptop with ASUS; (b) purchased
25 their Laptop from ASUS’s website; or (c) submit Proof of Purchase of the Laptop with their Claim
26 Form. Class Members who cannot meet any of these proof requirements can obtain a \$105 Credit
27
28

1 Certificate or \$55 Cash Payment as long as they provide the Laptop's Serial Number with the Claim
2 Form.

3 Plaintiff will seek approval of an Incentive Award of \$5,000 after the Class Members are
4 notified and have the opportunity to object. Plaintiff's Counsel will seek approval of an award of
5 \$787,500.00 in Attorneys' Fees and Expenses after the Class Members are notified and have the
6 opportunity to object. Plaintiff and his counsel have not yet received any compensation for their
7 work on this case or for the out-of-pocket expenses they have incurred (for experts, filing fees, etc.).
8

9 The Settlement is fair and reasonable and falls within the range of possible approval. It is the
10 product of extended arms length negotiations between experienced attorneys familiar with the legal
11 and factual issues of this case and all Class Members are treated fairly under the terms of the
12 Settlement. Plaintiff, by and through his counsel, has conducted an extensive investigation into the
13 facts and law relating to this matter as set forth below and in the accompanying Declarations of
14 Adam Gutride and Esfand Nafisi. Plaintiff and his counsel hereby acknowledge that in the course of
15 their investigation they received, examined, and analyzed the information, documents, and materials
16 that they deem necessary and appropriate to enable them to enter into the Settlement on a fully
17 informed basis. It is an outstanding result for Class Members.
18

19 Continued litigation carries considerable risk of a lesser recovery or none at all. Defendants
20 vigorously deny liability and intend to move for summary judgment if the litigation proceeds. To
21 prevail at trial, Plaintiff first would have to win his motion to certify a nationwide consumer class,
22 overcoming Defendants' argument that individual inquiries are required to determine whether Class
23 Members suffered any actual injury. In addition, Plaintiff would have to defeat a motion for
24 summary judgment, maintain class certification through entry of judgment, and overcome numerous
25 substantive defenses. Even if Plaintiff were to have certified a class and prevailed at trial, fairly
26 allocating a trial judgment would have required some form of claims procedure to ensure adequate
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1 compensation for Class Members who suffered the Power Defect or Overheating Issue on their
2 Laptops, in contrast to those who those who used their Laptop throughout its useful life without
3 incident. Through the Settlement, Class Members have the opportunity to achieve a certain recovery
4 with the benefit of a consumer-friendly procedure supervised by an experienced Claim
5 Administrator. The Court should enter the proposed Preliminary Approval Order.
6

7 **II. PROCEDURAL BACKGROUND**

8 On May 4, 2018, Plaintiff Joseph Carlotti, through his counsel Gutride Safier LLP and
9 Migliaccio & Rathod LLP, filed a Class Action Complaint in Alameda County Superior Court
10 against Defendants alleging claims for violations of the breach of express warranty; breach of
11 implied warranty; violation of the Magnuson-Moss Warranty Act; deceit and fraudulent
12 concealment; unjust enrichment; violations of the California Consumer Legal Remedies Act, Civil
13 Code § 1750, *et seq.*; false advertising under Business and Professions Code § 17500, *et seq.*; unfair
14 business practices under California Business and Professions Code § 17200, *et seq.*; and seeking
15 damages, an injunction, and other relief on behalf of himself and a proposed class of all purchasers
16 of the Laptops (other than resellers) in the United States. (Dkt. 1.) Defendant ACI answered the
17 complaint on June 7, 2018. After repeated unsuccessful attempts to serve ASUSTeK, a Taiwanese
18 corporation, Plaintiff moved for and obtained an order permitting service by alternate means. (Dkt.
19 42.) Service of the summons and complaint on AUSTeK was effective as of February 27, 2019.
20 (Dkt. 43.) The parties' stipulated to extend ASUSTeK's deadline answer to the complaint. (Dkt. 44.)
21

22 Plaintiff served ACI with discovery requests and noticed its deposition under Rule 30(b)(6) of
23 Federal Rule of Civil Procedure. (Gutride Decl., ¶ 8.) ACI produced documents in response to
24 Plaintiff's discovery requests, including documents providing sales and warranty data and hardware
25 and software engineering reports. (Id.) According to the sales data ACI produced, Defendants sold
26 approximately 24,800 Laptops, including 13,552 ASUS Rog Strix GL502VS laptops and 11,244
27
28

1 ASUS Rog Strix GL502VSK laptops. (Nafisi Decl., ¶ 19.) ACI deposed Plaintiff on November 14,
2 2018. (Gutride Decl., ¶ 10.)

3 On March 19, 2019, the Parties participated in an all-day mediation conducted by Martin
4 Quinn, Esq. at JAMS in San Francisco, California, which resulted in the Parties agreeing on the
5 material terms of a settlement. (Gutride Decl., ¶ 12.)

7 **III. TERMS OF THE PROPOSED SETTLEMENT**

8 **A. The Settlement Class**

9 The proposed Class consists of “all persons in the United States who purchased a new ASUS
10 Rog Strix GL502VS or ASUS Rog Strix GL502VSK laptop computer from Defendants or an
11 authorized ASUS retailer of Defendants between May 4, 2014 and the date Preliminary Approval is
12 entered.” Settlement at ¶ 2.12. Excluded from the Class are (a) the Honorable Magistrate Donna Ryu
13 and any member of her immediate family; (b) any government entity; (c) Martin Quinn and any
14 member of his immediate family; (d) Defendants; (e) any entity in which Defendants have a
15 controlling interest; (f) any of Defendants’ parents, affiliates, and officers, directors, employees,
16 legal representatives, heirs, successors, or assigns; (g) any person whose purchase of a Laptop was
17 for resale purposes; (h) any person who timely opts out of the Settlement; (i) any person who
18 received a full refund of a Laptop’s entire purchase price from ASUS or a retailer in connection with
19 the Power Defect, Overheating Issue, or heat-related issues alleged in the Lawsuit; (j) any person
20 who received a replacement Laptop that did not suffer from the Power Defect or Overheating Issue;
21 (k) any person who signed a release regarding their Laptop; and all persons who have filed a timely
22 request for exclusion from the Class. Id.

25 **B. The Benefits Conferred on the Class Under the Settlement.**

26 The Settlement provides for equitable relief and monetary relief with an estimated total
27 settlement value of up to \$11.9 million. (Nafisi Decl., ¶¶ 18-19.) The settlement benefits are further
28

1 explained, *infra*.

2 **1. The Extended Warranty.**

3 Under the Settlement, ASUS has agreed to extend the warranty on all ASUS Rog Strix
4 GL502VS laptops to cover all Qualifying Repairs until the latest of: (i) three years from the date of
5 purchase; (ii) 90 days from Final Approval; or (iii) 180 days following the date ASUS replaced the
6 internal power supply and/or power adaptor. As explained in the Settlement Agreement, Qualifying
7 Repairs are those necessary to resolve the Power Defect. “Qualifying Repairs” means repairs to
8 and/or replacement of the motherboard and/or AC power adapter to resolve the Power Defect. Each
9 Class Member who purchased an ASUS Rog Strix GL502VS laptop is entitled to use the Extended
10 Warranty regardless of whether the Class Member files a Claim for a Settlement Benefit. The entire
11 cost of such Qualifying Repairs, including all costs associated with insured shipping of such Class
12 Members’ Laptops to Defendants and the return of the Laptops to Class Members, will be borne
13 exclusively by Defendants. Given that 13,552 ASUS Rog Strix GL502VS laptops are eligible for
14 Qualifying Repairs, which are conservatively valued at \$500 per computer, this component of the
15 Settlement alone is valued up to \$6.7 million. (Nafisi Decl., ¶ 18.)

18 **2. Monetary Relief.**

19 All Class Members, including those who are eligible for Qualifying Repairs under the
20 Extended Warranty, are entitled to submit a Claim for monetary relief. The amount of the Settlement
21 Benefits paid to Class Members does not depend on the number of claims submitted, the cost of
22 notice or administration, the amount paid in costs or attorneys’ fees, or any amounts paid to
23 Plaintiff—all of which are borne by ASUS. Settlement Class Members that previously complained to
24 Defendants about the Power Defect or Overheating Issue are in Group B and they will automatically
25 receive a \$210 Credit Certificate without the necessity of filing a claim. All other Settlement Class
26 Members may submit a Claim to receive Settlement Benefits. Class Members will be entitled to
27
28

1 submit a claim under Group A, B, or C, as those groups are defined in the Settlement Agreement.
2 Settlement Class Members who submit a claim under Group A have the option to select either a
3 \$110 Cash Payment or a \$210 Credit Certificate, which is freely transferable, stackable, and is valid
4 for at least two years. Settlement Class Members who do not submit a claim under Group A shall
5 have the option to submit a Claim under Group C to select either a \$105 Credit Certificate or a \$55
6 Cash Payment. If a Class Member files a claim under Group B, he or she can elect to receive a \$110
7 Cash Payment instead of the \$210 Credit Certificate. Given that approximately 24,800 Laptops were
8 sold during the Class Period, the monetary Settlement Benefits described in this Section are valued
9 at as much as \$5,200,000. (Nafasi Decl., ¶ 19.)
10

11 Assuming Plaintiff prevailed at trial, the Court could require an individualized damage prove-
12 up, necessitating that Class Members come forward to establish whether or not they ultimately
13 suffered any damages depending on (1) whether they experienced the alleged issues in or out of
14 warranty, and (2) whether Defendants' warranty adjustments made the Class Member whole. In this
15 scenario, a victory at trial could likely be pyrrhic. In contrast, the claims procedure under the
16 Settlement offers recovery for consumers who make minimal effort to submit a claim under Group
17 A, B, or C.
18

19 **3. Payment of Administrative Expenses, Attorneys' Fees and Costs,**
20 **Representative Service Awards.**

21 All costs of notice and administration of the Settlement will be paid by Defendants.
22 (Settlement Agreement, ¶ 7.2(s).) These costs are reasonable in light of the need to reach all Class
23 Members and process the claims. The parties propose that Angeion Group serve as the Claims
24 Administrator. The additional information required by the N.D. Cal. Guidelines ¶ 2 regarding the
25 selection of the settlement administrator is provided in the Gutride Declaration. (Gutride Decl., ¶
26 36.)
27
28

1 In addition, subject to the Court's approval and after the Class is notified and has the
2 opportunity to object, Plaintiff intends to request, and Defendants will not oppose, an Incentive
3 Award to Plaintiff of \$5,000. (Settlement Agreement at ¶ 7.1.) The Incentive Award is designed to
4 compensate Plaintiff for: (1) the time and effort undertaken in and risks of pursuing this action
5 (including the risk of liability for the costs of suit) and (2) because he is agreeing to a release broader
6 than the one that will bind Settlement Class Members. (Gutride Decl., ¶ 35; and Settlement
7 Agreement, Ex. E.) Plaintiff spent substantial time on this action, has assisted with the investigation
8 of this action and the drafting of the complaint, has been in contact with counsel frequently, has
9 prepared for, traveled to, and participated in a deposition, and has stayed informed of the status of
10 this action, including settlement. (*See* Gutride Decl., ¶ 35.)
11

12 Plaintiff's Counsel will also request, and Defendants will not oppose, Attorneys' Fees and
13 Expenses of \$787,500. (Settlement Agreement, ¶ 8.1.) The Parties negotiated and reached agreement
14 regarding fees and costs only after agreeing to all material terms of the Settlement. (Gutride Decl.,
15 ¶ 18.) Plaintiff's Counsel's request is subject to this Court's approval and will serve to compensate
16 them for the time, risk and expense Plaintiff's Counsel incurred pursuing claims on behalf of the
17 Class Members. The reasonableness of this request is discussed in Section VII, *infra*.
18

19 **4. The Release of Settlement Class Members' Claims.**

20 In exchange for these Settlement Benefits, each Settlement Class Member shall fully release
21 Defendants from the Released Claims, as further set forth in the Settlement Agreement. The
22 Released Claims will also include those which could have been asserted in this Litigation.
23

24 **C. The Proposed Notice Plan Under the Settlement.**

25 Notice of the Settlement is to be provided to the Class as follows: (1) via direct Email Notice
26 to those Class Members for whom an email address is available; (2) direct Postcard Notice mailed to
27 those Class Members for whom a physical mailing address is available but an email address is not
28

1 available; (3) Published Notice in People magazine and USA Today and distribution of a press
2 release; (4) publication of Online Notice targeted at likely Class Members served across relevant
3 internet websites and social media platforms; (5) publication of Online Notice on Defendants'
4 websites and social media platforms; and (6) publication of the Long Form Notice on a Settlement
5 Website, located at www.asuslaptopsettlement.com. (*See* Settlement Agreement, Exhs. B1 through
6 B5.) The proposed notices each inform Class Members about the proposed Settlement; provide a
7 summary of the Settlement Benefits; state the need to file a Claim; advise Class Members of their
8 right to opt out and provide the information required by N.D. Cal. Guidelines ¶ 4 regarding opt outs;
9 advise Class Members of their right to object and provide the information required by N.D. Cal.
10 Guidelines ¶ 5 regarding objections; and inform Class Members regarding the prospective request
11 for Attorneys' Fees and Expenses and an Incentive Award. (*Id.*) The notices refer Class Members to
12 the Settlement Website where they can obtain the Long Form Notice, which provides more details
13 about the Litigation and the Settlement, online and printable versions of the Claim Form and the opt
14 out forms, a fuller discussion of the release, and methods to obtain additional information. (*Id.*) In
15 addition, the Settlement Website will also contain a contact information page that will include
16 addresses and telephone numbers for the Claim Administrator and Plaintiff's Counsel, the
17 Settlement Agreement, the date of the Final Approval Hearing, the motion for approval of the
18 Settlement, the request for Attorneys' Fees and Expenses and an Incentive Award, and other
19 important documents in the Litigation. Further, the Claim Administrator will provide a toll-free
20 telephone number through which Class Members can obtain information. (*Id.*)

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24 As explained in the declaration from the Claim Administrator filed herewith, this multi-
25 communication method is expected to reach at 76.75% of the Target Audience with an average
26 frequency of 3.03 times each, and it is the best notice practicable. (*Weisbrot Decl.*, ¶¶ 22-23.)
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1 Additionally, within ten (10) days of entry of the Preliminary Approval Order, the Claim
2 Administrator shall serve notice of this Settlement to appropriate state and federal officials under the
3 Class Action Fairness Act, 28 U.S.C. § 1715. The Claim Administrator shall draft and prepare the
4 notice in conformity with 28 U.S.C. § 1715 and for identifying the appropriate state and federal
5 officials to be notified.

7 **IV. THE COURT SHOULD APPROVE THE SETTLEMENT.**

8 **A. Legal Framework.**

9 Strong judicial policy favors settlement of class actions. *See Class Plaintiffs v. City of Seattle*,
10 955 F.2d 1269, 1276 (9th Cir. 1992); *Linney v. Cellular Alaska P'ship*, 151 F.3d 1234, 1238 (9th
11 Cir. 1998). Settlement of complex cases greatly contribute to the efficient utilization of scarce
12 judicial resources and achieve the speedy resolution of justice. “The claims, issues, or defenses of a
13 certified class may be settled . . . only with the court’s approval.” Fed. R. Civ. P. 23(e). A decision
14 “to approve or reject a settlement is committed to the sound discretion of the trial judge because
15 [s]he is exposed to the litigants, and their strategies, positions, and proof.” *In re Mego Fin. Corp.*,
16 213 F. 3d 454, 458 (9th Cir. 2000). Rule 23(e) “requires the district court to determine whether a
17 proposed settlement is fundamentally fair, adequate, and reasonable.” *Hanlon v. Chrysler Corp.*, 150
18 F.3d 1101, 1026 (9th Cir. 1998) (“*Hanlon*”). Under Ninth Circuit precedent, the district court must
19 balance a number of factors including:
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21 the strength of the plaintiffs’ case; the risk, expense, complexity, and likely duration of
22 further litigation; the risk of maintaining class action status throughout the trial; the
23 amount offered in settlement; the extent of discovery completed and the stage of the
24 proceedings; the experience and views of counsel; the presence of a governmental
participant; and the reaction of the class members to the proposed settlement.

25 *Id.* Recent amendments to Rule 23 similarly require the district court to consider whether:

26 (A) the class representatives and class counsel have adequately represented the class;

27 (B) the proposal was negotiated at arm’s length;

28 (C) the relief provided for the class is adequate, taking into account:

- (i) the costs, risks, and delay of trial and appeal;
 - (ii) the effectiveness of any proposed method of distributing relief to the class, including the method of processing class-member claims;
 - (iii) the terms of any proposed award of attorney’s fees, including timing of payment; and
 - (iv) any agreement required to be identified under Rule 23(e)(3); and
- (D) the proposal treats class members equitably relative to each other.

Fed. R. Civ. P. 23(e)(2). The Court should apply “the framework set forth in Rule 23, while continuing to draw guidance from the Ninth Circuit’s factors and relevant precedent.” *Hefler v. Wells Fargo & Co.*, No. 16-cv-05479-JST, 2018 U.S. Dist. LEXIS 213045, at *13 (N.D. Cal. Dec. 17, 2018).

B. The Settlement Is Fair, Adequate, and Reasonable.

1. Procedural Concerns.

The Court must consider whether “the class representatives and class counsel have adequately represented the class” and whether “the proposal was negotiated at arm’s length.” Fed. R. Civ. P. 23(e)(2)(A)-(B). As the Advisory Committee notes suggest, these are “matters that might be described as ‘procedural’ concerns, looking to the conduct of the litigation and of the negotiations leading up to the proposed settlement.” Fed. R. Civ. P. 23(e)(2)(A)-(B) advisory committee’s note to 2018 amendment. These concerns implicate factors such as the non-collusive nature of the negotiations, as well as the extent of discovery completed and stage of the proceedings. *See Hanlon*, 150 F.3d at 1026.

a. Adequate Representation of the Class.

As discussed more fully in Section C6, *supra*, Plaintiff has no conflicts of interest with the Class and has invested significant time and resources in this Litigation. Plaintiff’s Counsel has successfully represented numerous plaintiff classes, involving a variety of claims, in state and federal courts throughout the country and effectively represented the class interests in this case.

1 **b. Arm’s Length Negotiations.**

2 The Ninth Circuit “put[s] a good deal of stock in the product of an arm’s-length, non-
3 collusive, negotiated resolution” in approving a class action settlement. *Rodriguez v. West Publ’g*
4 *Corp.*, 563 F.3d 948, 965 (9th Cir. 2009). Class settlements are presumed fair when they are reached
5 “following sufficient discovery and genuine arms-length negotiation,” both of which occurred here.
6 *See Nat’l Rural Telecomms. Coop. v. DIRECTV, Inc.*, 221 F.R.D. 523, 528 (C.D. Cal. 2004)
7 (“*DIRECTV*”); 4 Newberg at § 11.24. “The extent of discovery [also] may be relevant in
8 determining the adequacy of the parties’ knowledge of the case.” *DIRECTV*, 221 F.R.D. at 527
9 (quoting *Manual for Complex Litigation, Third* § 30.42 (1995)). “A court is more likely to approve a
10 settlement if most of the discovery is completed because it suggests that the parties arrived at a
11 compromise based on a full understanding of the legal and factual issues surrounding the case.”
12 *DIRECTV*, 221 F.R.D. at 527 (quoting 5 *Moore’s Federal Practice*, §23.85[2][e] (Matthew Bender
13 3d ed.)).

14 Before agreeing upon the terms of the Settlement, the Parties conducted a thorough
15 examination and investigation of the facts and law relating to the matters in the Litigation. Such
16 investigation and discovery included the retention and consultation of an electrical engineering
17 expert by Plaintiff’s Counsel, requesting and receiving written discovery responses from ACI,
18 examining Defendants’ documents, and questioning Defendants about their documents. Gutride
19 Decl., ¶¶ 7-9. Further, Defendants deposed Plaintiff. *Id.*, ¶ 10. Among other things, Plaintiff received
20 extensive information relating to Defendants’ sales and warranty data and hardware and software
21 engineering reports for the Laptops. *Id.*, ¶ 9.

22 Further, the Parties negotiated the proposed settlement in good faith with the assistance of an
23 independent, experienced mediator, Martin Quinn, Esq. at JAMS in San Francisco, California.
24 Gutride Decl., ¶ 12. “The assistance of an experienced mediator in the settlement process confirms
25 that the settlement is non-collusive.” *Adams v. Inter-Con Sec. Sys. Inc.*, No. C-06-5428 MHP, 2007
26 WL 3225466, at *3 (N.D. Cal. Oct. 30, 2007).

1 **2. Substantive Issues.**

2 Rule 23(e)(2)(C) and (D) set forth factors for conducting “a ‘substantive’ review of the terms
3 of the proposed settlement.” Fed. R. Civ. P. 23(e)(2)(C)-(D) advisory committee’s note to 2018
4 amendment. In determining whether “the relief provided for the class is adequate,” the Court must
5 consider “(i) the costs, risks, and delay of trial and appeal; (ii) the effectiveness of any proposed
6 method of distributing relief to the class, including the method of processing class-member claims;
7 (iii) the terms of any proposed award of attorney’s fees, including timing of payment; and (iv) any
8 agreement required to be identified under Rule 23(e)(3).” Fed. R. Civ. P. 23(e)(2)(C). In addition,
9 the Court must consider whether “the proposal treats class members equitably relative to each
10 other.” Fed. R. Civ. P. 23(e)(2)(D).

11 **c. Strength of Plaintiff’s Case and Risks of Continued Litigation.**

12 In determining the likelihood of a plaintiff’s success on the merits of a class action, “the
13 district court’s determination is nothing more than an amalgam of delicate balancing, gross
14 approximations and rough justice.” *Officers for Justice*, 688 F.2d at 625 (internal quotations
15 omitted). The court may “presume that through negotiation, the Parties, counsel, and mediator
16 arrived at a reasonable range of settlement by considering Plaintiff’s likelihood of recovery.” *Garner*
17 *v. State Farm. Mut. Auto. Ins. Co.*, 2010 WL 1687832, at *9 (N.D. Cal. Apr. 22, 2010) (citing
18 *Rodriguez v. West Publ’g Corp.*, 563 F.3d 9448, 965 (9th Cir. 2009)).

19 Here, as set forth in the Gutride and Nafisi declarations, Plaintiff’s Counsel engaged in arms’
20 length negotiations with Defendants’ counsel, and Plaintiff’s Counsel was thoroughly familiar with
21 the applicable facts, legal theories, and defenses on both sides. Gutride Decl., ¶¶ 7-12; Nafisi Decl.,
22 ¶¶ 2-3, 13. Although Plaintiff and Plaintiff’s Counsel had confidence in Plaintiff’s claims, a
23 favorable outcome was not assured. Gutride Decl., ¶¶ 19-20. They also recognize that they would
24 face risks at class certification, summary judgment, and trial. *Id.* Defendants vigorously deny
25 Plaintiff’s allegations and assert that neither Plaintiff nor the Class suffered any harm or damages. In
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1 addition, Defendants would no doubt present a vigorous defense at trial, and there is no assurance
2 that the Class would prevail – or even if they did, that they would be able to obtain an award of
3 damages significantly more than achieved here absent such risks. Thus, it is the belief of Plaintiff’s
4 Counsel that the proposed Settlement provides the Class with an outstanding opportunity to obtain
5 significant relief at this stage in the Litigation. *Id.* The Settlement also abrogates the risks that might
6 prevent the Class from obtaining any relief. *Id.*

8 As referenced above, proceeding in this Litigation in the absence of settlement poses various
9 risks such as the potential inability to prove liability or damages on a class-wide or individual basis.
10 For example, Defendants argued that GL502VS and GL502VSK Laptop models differed in material
11 respects. Although ASUS conceded that it received some complaints from GL502VS Laptop
12 purchasers about the Power Defect and Overheating Issue, ASUS claimed that it addressed the
13 problem by designing the next model (the GL502VSK) with an upgraded power adapter and a
14 different CPU and motherboard, which it claims resolved the issues identified by Plaintiff.
15

16 Thus, there may be difficulties establishing: (1) that all the Laptops uniformly experienced the
17 Power Defect and Overheating Issues, (2) that Defendants’ marketing materials were likely to
18 deceive reasonable consumers, (3) that omissions in the marketing materials were material to
19 reasonable consumers, (4) the amount of damages or restitution due to the class or to any class
20 member, and (5) that common questions predominate over individual issues such that a class may be
21 certified. Plaintiff and Plaintiff’s Counsel, after taking into account the foregoing along with other
22 risks and the costs of further litigation, are satisfied that the terms and conditions of this Agreement
23 are fair, reasonable, adequate and equitable, and that a settlement of the Litigation and the prompt
24 provision of effective relief to the Settlement Class are in the best interest of the Settlement Class
25 Members. Gutride Decl., ¶ 20. These considerations have been found to weigh heavily in favor of
26 settlement. *See Rodriguez*, 563 F.3d at 966; *Curtis-Bauer v. Morgan Stanley & Co., Inc.*, 2008 WL
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1 4667090, at *4 (N.D. Cal. Oct. 22, 2008) (“Settlement avoids the complexity, delay, risk and
2 expense of continuing with the litigation and will produce a prompt, certain, and substantial recovery
3 for the Plaintiff class.”).

4 Moreover, even if Plaintiff prevailed at trial, in light of the possible damage theories that
5 could be presented by both sides, there is a substantial likelihood that Class Members would not be
6 awarded significantly more than is offered to them under this Settlement. For example, in *In re*
7 *Apple Computer Sec. Litig.*, 1991 WL 238298, at *1 (N.D. Cal. Sept. 6 1991), the jury rendered a
8 verdict for plaintiffs after an extended trial. Based on the jury’s findings, recoverable damages would
9 have exceeded \$100 million. However, weeks later, Judge Ware overturned the verdict, entering
10 judgment notwithstanding the verdict for the individual defendants, and ordered a new trial with
11 respect to the corporate defendant. *Id.* By settling, Plaintiff and the Settlement Class avoid these
12 risks, as well as the delays and the risks of the appellate process.

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15 In addition to the risks of continuing the Litigation, Plaintiff would also face risks in
16 certifying a class and maintaining class status through trial. Even assuming that the Court were to
17 grant a motion for class certification, Defendant could still move to decertify the Class at any time.
18 *See In re Netflix Privacy Litig.*, 2013 WL 1120801, at *6 (N.D. Cal. Mar. 18, 2013) (“The notion
19 that a district court could decertify a class at any time is one that weighs in favor of settlement.”)
20 (internal citations omitted). From their prior experience, Plaintiff’s Counsel expects that Defendants
21 would likely appeal from a decision certifying the Class pursuant to Rule 23(f), and/or move for
22 decertification at a later date. “[C]onsummating this Settlement promptly in order to provide
23 effective relief to Plaintiff and the Class” eliminates these risks by ensuring Class Members a
24 recovery that is certain and immediate. *Johnson v. Triple Leaf Tea Inc.*, 2015 WL 8943150, at *4
25 (N.D. Cal. Nov. 16, 2015).
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1 **d. Effectiveness of Distribution Method.**

2 The Court must consider “the effectiveness of [the] proposed method of distributing relief to
3 the class.” Fed. R. Civ. P. 23(e)(2)(C)(ii). Class Members who seek the Settlement Benefits for
4 Group A or C must only to submit a relatively simple claim form with basic questions about class
5 membership. Settlement Agreement, ¶ 6.1 and Exh. A. Class Members who qualify for Settlement
6 Benefits under Group B are entitled to a Credit Certificate without submitting a Claim, although they
7 may submit a Claim if they would prefer a Cash Payment. Settlement ¶ 6.1(b). The Claim Form can
8 be completed online, or Class Members have the option to print and mail the Claim Form to the
9 Claim Administrator. Settlement ¶ 6.5 and Exh. A. Payments will be made either electronically or by
10 check and mailed. Settlement ¶ 6.7. This procedure is claimant-friendly, efficient, cost-effective,
11 proportional and reasonable. Pursuant to N.D. Guidelines ¶1(g), Plaintiff’s Counsel estimate, based
12 on their experiences with recent settlements in other defective electronic cases and the input of the
13 Claim Administrator, that between 3,000 and 4,000 Class Members will submit a Claim. Gutride
14 Decl., ¶ 37; Nafisi Decl., ¶ 38.

15 **e. Terms of Attorneys’ Fees.**

16 Plaintiff’s Counsel seeks an award of \$787,500.00 in attorneys’ fees and costs. That request
17 is addressed in Section VII, *infra*.

18 **f. Supplemental Agreements.**

19 There are no applicable “supplemental agreements” within the meaning of Rule 23(e)(3).

20 **g. Equitable Treatment of Class Members.**

21 Although the Settlement divides Class Members into groups, all Class Members are entitled
22 to obtain relief based on the group for which that he or she qualifies. Membership in the groups is
23 determined by: (i) whether the Class Member previously complained to Defendant about the Power
24 Defect or an Overheating Issue (in which case he or she is a member of Group B); and (ii) the proof
25 relating to the Class Member’s Laptop purchase. In particular, Class Members are qualified to
26 submit a claim under Group A if they (1) provide the Laptop’s Serial Number and have registered
27 the Laptop with Defendants prior to the Notice Date, as reflected by Defendants’ records; (2)
28 provide the Laptop’s Serial Number and have purchased the Laptop from the ASUS Website; or (3)

1 submit a Laptop Proof of Purchase. All other Class Members may submit a Claim under Group C.
2 The Settlement also provides for an Incentive Award for Plaintiff, which is explained in Section VII,
3 *infra*.

4 This allocation plan treats all Class Members fairly based on the strength of their claims. The
5 plan fairly protects the interest of all parties by directing relief to the Class Members who provide
6 sufficient proof of their Laptop purchases, while also providing lesser settlement benefits to Class
7 Members who submit a Claim without documentation. *See In re MyFord Touch Consumer Litig.*,
8 No. 13-cv-03072-EMC (N.D. Cal. Mar. 28, 2019), ECF No. 526 at 4-5 (granting approval of
9 settlement plan that pays a lower dollar amount in relation to the comparative weakness of certain
10 claims). Because this plan will deter fraudulent claims and treat Class Members equitably relative to
11 each other, it should be approved as fair, reasonable, and adequate.

12 **h. Plaintiff's Counsel's Experience.**

13 Although not articulated as a separate factor in Rule 23(e), courts have given considerable
14 weight to the opinion of experienced and informed counsel who support settlement. *See DIRECTV*,
15 221 F.R.D. at 528; *see also In re NVIDIA Corp. Derivative Litig.*, No. C-06-06110-SBA, 2008 WL
16 5382544 at *4 (N.D. Cal. Dec. 22, 2008); *Kirkorian v. Borelli*, 695 F. Supp. 446, 451 (N.D. Cal.
17 1988). In deciding whether to approve a proposed settlement of a class action, “[t]he
18 recommendations of plaintiffs’ counsel should be given a presumption of reasonableness.” *Stewart v.*
19 *Applied Materials, Inc.*, No. 15-cv-02632-JST, 2017 WL 3670711, at *6 (N.D. Cal. Aug. 25, 2017);
20 *accord Omnivision*, 559 F. Supp. 2d at 1043 (same). Deference to Plaintiff’s Counsel’s evaluation of
21 the Settlement is proper because “[p]arties represented by competent counsel are better positioned
22 than courts to produce a settlement that fairly reflects each party’s expected outcome in litigation.”
23 *Rodriguez*, 563 F.3d at 967. Here, the Settlement was negotiated by counsel with extensive
24 experience in consumer class action litigation. *See* Gutride Decl., Ex. 2 and Nafisi Decl., Ex. 15
25 (firm resumes). Based on their experience, Plaintiff’s Counsel concluded that the Settlement
26 provides exceptional results for the Class while sparing the Class from the uncertainties of continued
27 and protracted litigation.

1 **i. Past Distributions.**

2 The information requested by N.D. Cal. Guidelines ¶ 11 regarding past distributions in class
3 settlements is provided in the Gutride Declaration. Gutride Decl., ¶ 37 and Ex. 14.

4 **V. THE COURT SHOULD PROVISIONALLY CERTIFY THE CLASS**

5 The Class consists of “all persons in the United States who purchased a new ASUS Rog Strix
6 GL502VS or ASUS Rog Strix GL502VSK laptop computer from Defendants or an authorized
7 ASUS retailer of Defendants between May 4, 2014 and the date Preliminary Approval is entered.”
8 Settlement Agreement, at ¶ 2.12. Excluded from the Class are (a) the Honorable Magistrate Donna
9 Ryu and any member of her immediate family; (b) any government entity; (c) Martin Quinn and any
10 member of his immediate family; (d) Defendants; (e) any entity in which Defendants have a
11 controlling interest; (f) any of Defendants’ parents, affiliates, and officers, directors, employees,
12 legal representatives, heirs, successors, or assigns; (g) any person whose purchase of a Laptop was
13 for resale purposes; (h) any person who timely opts out of the Settlement; (i) any person who
14 received a full refund of a Laptop’s entire purchase price from ASUS or a retailer in connection with
15 the Power Defect, Overheating Issue, or heat-related issues alleged in the Lawsuit; (j) any person
16 who received a replacement Laptop that did not suffer from the Power Defect or Overheating Issue;
17 (k) any person who signed a release regarding their Laptop; and (l) all persons who have filed a
18 timely request for exclusion from the Class . *See id.* This Court has not yet certified this case as a
19 class action. For settlement purposes only, the Parties and their counsel request that the Court
20 conditionally certify the Class.

21 The Ninth Circuit has recognized that certifying a settlement class to resolve consumer
22 lawsuits is a common occurrence. *Hanlon*, 150 F.3d at 1019. When presented with a proposed
23 settlement, a court must first determine whether the proposed settlement class satisfies the
24 requirements for class certification under Rule 23. In assessing those class certification requirements,
25 a court may consider that there will be no trial. *Amchem Prods., Inc. v. Windsor*, 521 U.S. 591, 620
26 (1997) (“Confronted with a request for settlement-only class certification, a district court need not
27 inquire whether the case, if tried, would present intractable management problems ... for the
28

1 proposal is that there be no trial.”) For the reasons below, the Class meets the requirements of Rule
2 23(a) and (b).

3 **A. The Settlement Class Satisfies Rule 23(a).**

4 **1. Rule 23(a)(1): Numerosity.**

5 The first requirement for maintaining a class action is that its members are so numerous that
6 joinder of all members would be “impracticable.” *See* Fed. R. Civ. P. 23(a)(1). “As a general matter,
7 courts have found that numerosity is satisfied when class size exceeds 40 members, but not satisfied
8 when membership dips below 21.” *Slaven v. BP Am., Inc.*, 190 F.R.D. 649, 654 (C.D. Cal 2000).
9 Here, the proposed Class consists of about 24,800 consumers. *See* Nafisi Decl. ¶ 19. Accordingly,
10 numerosity is established.

11 **2. Rule 23(a)(2): Commonality.**

12 The second requirement of Rule 23 is the existence of “questions of law or fact common to
13 the class.” Fed. R. Civ. P. 23(a)(2). Commonality is established if plaintiff’s and class members’
14 claims “depend on a common contention . . . capable of class-wide resolution . . . meaning that
15 determination of its truth or falsity will resolve an issue that is central to the validity of each one of
16 the claims in one stroke.” *Wal-Mart Stores, Inc. v. Dukes*, 131 S. Ct. 2541, 2551 (2011). Because the
17 commonality requirement may be satisfied by a single common issue, it is easily met. 1 NEWBERG
18 ON CLASS ACTIONS § 3.10, at 3-50 (1992).

19 Here, all of the Class Members’ claims arise from a common nucleus of facts and are based
20 on the same legal theories. Plaintiff alleges that the Laptops suffered from a common Power Defect
21 and Overheating Issue and that Defendants uniformly misrepresented their Laptops by failing to
22 disclose these material facts. Commonality is satisfied by the existence of these common factual
23 issues. *See In re MyFord Touch Consumer Litig.*, No. 13-cv-03072-EMC, 2016 U.S. Dist. LEXIS
24 179487, at *43 (N.D. Cal. Sep. 14, 2016) (commonality requirement met because Plaintiffs, who had
25 purchased vehicles with eleven different versions of allegedly defective software over a three-year
26 period, experienced common defects); *Arnold v. United Artists Theatre Circuit, Inc.*, 158 F.R.D.

1 439, 448 (N.D. Cal. 1994) (commonality requirement met by “the alleged existence of common
2 discriminatory practices”).

3 Second, Plaintiff’s claims are brought under legal theories common to the Class as a whole.
4 Alleging a common legal theory alone is enough to establish commonality. *See Hanlon*, 150 F.3d at
5 1019 (“All questions of fact and law need not be common to satisfy the rule. The existence of shared
6 legal issues with divergent factual predicates is sufficient, as is a common core of salient facts
7 coupled with disparate legal remedies within the class.”). Here, all of the legal theories asserted by
8 Plaintiff are common to all Class Members. Thus, commonality is satisfied.

9
10 **3. Rule 23(a)(3): Typicality.**

11 The third requirement of Rule 23(a) is that the claims of the representative plaintiff be
12 “typical of the claims ... of the class.” *See Fed. R. Civ. P. 23(a)(3)*. “Under the rule’s permissive
13 standards, representative claims are ‘typical’ if they are reasonably co-extensive with those of absent
14 class members; they need not be substantially identical.” *See Hanlon*, 150 F.3d at 1020. In short, to
15 meet the typicality requirement, the representative plaintiff simply must demonstrate that the
16 members of the settlement class have the same or similar grievances. *Gen. Tel. Co. of the Southwest*
17 *Falcon*, 457 U.S. 147, 161 (1982).

18 Plaintiff’s claims are typical of those of the Class. Like those of the Class, his claims arise
19 out of the alleged misrepresentations of the Laptops’ performance and cooling capabilities. He
20 therefore has precisely the same claims as the Class, and must satisfy the same elements for each of
21 the claims. The named Plaintiff and all Class Members allegedly have been injured in the same way
22 by the same course of conduct. Therefore, Plaintiff satisfies the typicality requirement.

23 **4. Rule 23(a)(3): Adequacy.**

24 The final requirement of Rule 23(a) requires that the representative plaintiff will “fairly and
25 adequately protect the interests of the class.” *See Fed. R. Civ. P. 23(a)(4)*. This requires only that a
26 class member does not have interests that are antagonistic to the class. *Hanlon*, 150 F.3d at 1020.
27 Adequacy is presumed where a fair settlement was negotiated at arm’s-length. *2 Newberg on Class*
28 *Actions, supra*, § 11.28, 11-59.

1 Plaintiff's Counsel has vigorously and competently pursued the Class Members' claims. The
2 arm's-length settlement negotiations that took place and the investigation they undertook
3 demonstrate that Plaintiff and Plaintiff's Counsel adequately represent the Class. Moreover, the
4 named Plaintiff and Plaintiff's Counsel have no conflicts of interests with the Class. Rather, the
5 named Plaintiff, like each absent Class Member, has a strong interest in proving Defendants'
6 common course of conduct, and obtaining redress. In pursuing this litigation, Plaintiff's Counsel, as
7 well as the named Plaintiff, have advanced and will continue to advance and fully protect the
8 common interests of all members of the Class. Plaintiff's Counsel have extensive experience and
9 expertise in prosecuting complex class actions. Plaintiff's Counsel are active practitioners who are
10 highly experienced in class action, product liability, and consumer fraud litigation. *See* Gutride
11 Decl., Exh. 2 and Nafisi Decl., Ex. 15 (firm resumes). Accordingly, Rule 23(a)(4) is satisfied.

12 **B. Because Common Question of Fact or Law Predominate, the Class Satisfies Rule**
13 **23(b)(3).**

14 In addition to meeting the prerequisites of Rule 23(a), Plaintiff must also meet one of the three
15 requirements of Rule 23(b) to certify the proposed class. *See Zinser v. Accufix Research Inst., Inc.*,
16 253 F.3d 1180, 1186 (9th Cir. 2001). Under Rule 23(b)(3), a class action may be maintained if “the
17 court finds that the questions of law or fact common to the members of the class predominate over
18 any questions affecting only individual members, and that a class action is superior to other available
19 methods for fairly and efficiently adjudicating the controversy.” *See* Fed. R. Civ. P. 23(b)(3).
20 Certification under Rule 23(b)(3) is appropriate and encouraged “whenever the actual interests of the
21 parties can be served best by settling their differences in a single action.” *Hanlon*, 150 F.3d at 1022.

22 **1. Common Questions of Law and Fact Predominate Nationwide.**

23 The proposed Class is well-suited for certification under Rule 23(b)(3) because questions
24 common to the Class Members predominate over questions affecting only individual Class
25 Members. Predominance exists “[w]hen common questions present a significant aspect of the case
26 and they can be resolved for all members of the class in a single adjudication.” *Hanlon*, 150 F.3d at
27 1022. As the Supreme Court has explained, when addressing the propriety of certification of a
28

1 settlement class, courts consider the fact that a trial will be unnecessary and that manageability,
2 therefore, is not an issue. *Amchem*, 521 U.S. at 620.

3 In this case, common questions of law and fact exist and predominate over any individual
4 questions, including (in addition to whether this settlement is reasonable (*see Hanlon*, 150 F.3d at
5 1026-27)), *inter alia*: (1) whether Defendants' representations regarding the Laptops were false and
6 misleading or reasonably likely to deceive consumers; (2) whether Defendants violated the FAL,
7 CLRA, or the UCL; (3) whether Defendants breached an express or implied warranty; (4) whether
8 Defendants defrauded Plaintiff and the Class Members; (6) whether Defendants were unjustly
9 enriched; and (6) whether Plaintiff and the Class have been injured by the wrongs complained of,
10 and if so, whether Plaintiff and the Class are entitled to damages, injunctive and/or other equitable
11 relief, including restitution or disgorgement, and if so, the nature and amount of such relief.
12

13
14 **2. A Class Action Is the Superior Mechanism For Adjudicating This
15 Dispute.**

16 The class mechanism is superior to other available means for the fair and efficient
17 adjudication of the claims of the Class Members. Each individual Class Member may lack the
18 resources to undergo the burden and expense of individual prosecution of the complex and extensive
19 litigation necessary to show Defendants' liability. Individualized litigation increases the delay and
20 expense to all parties and multiplies the burden on the judicial system presented by the complex
21 legal and factual issues of this case. Individualized litigation also presents a potential for inconsistent
22 or contradictory judgments. In contrast, the class action device presents far fewer management
23 difficulties and provides the benefits of single adjudications, economy of scale, and comprehensive
24 supervision by a single court.

25
26 Moreover, since this action will now settle, the Court need not consider issues of
27 manageability relating to trial. *See Amchem*, 521 U.S. at 620 ("Confronted with a request for
28 settlement-only class certification, a district court need not inquire whether the case, if tried, would

1 present intractable management problems, see Fed. Rule Civ. Proc. 23(b)(3)(D), for the proposal is
2 that there be no trial.”). Accordingly, common questions predominate and a class action is the
3 superior method of adjudicating this controversy.

4 **C. The Class Also Satisfies Rule 23(b)(2)**

5 The proposed class is also well suited for certification under Rule 23(b)(2). *See gen. Lilly v.*
6 *Jamba Juice Co.*, 2015 WL 1248027 (N.D. Cal. Mar. 18, 2015) (granting preliminary approval of a
7 Rule 23(b)(2) class of smoothie kit purchasers); *see also Ellis v. Costco Wholesale Corp.*, 657 F.3d
8 970, 978 (9th Cir. 2011) (explaining that the district court may certify a Rule 23(b)(2) class and a
9 separate Rule 23(b)(3) class). As discussed above, the Settlement provides injunctive relief in the
10 form of the Extended Warranty for purchasers of the Rog Strix GL502VS Laptop.

11 **VI. THE PROPOSED NOTICE PROGRAM CONSTITUTES ADEQUATE NOTICE**
12 **UNDER RULE 23 AND SHOULD BE APPROVED.**

13 Upon preliminary approval, notice must be directed to class members. For class actions
14 certified under Rule 23(b)(3), including settlement classes like this one, “the court must direct to
15 class members the best notice that is practicable under the circumstances, including individual notice
16 to all members who can be identified through reasonable effort.” Fed. R. Civ. P. 23(c)(2)(B). In
17 addition, Rule 23(e)(1) applies to any class settlement and requires the Court to “direct notice in a
18 reasonable manner to all class members who would be bound by a proposal.” Fed. R. Civ. P.
19 20 23(e)(1).

21 When a court is presented with class notice pursuant to a settlement, both the class
22 certification notice and notice of settlement may be combined in the same notice. MANUAL FOR
23 COMPLEX LITIGATION, § 21.633 at 321-22 (“For economy, the notice under Rule 23(c)(2) and the
24 Rule 23(e) notice are sometimes combined.”). This notice allows class members to decide whether to
25 opt out of or take part in the class and/or to object to the settlement and argue against final approval
26 by the Court. *Id.* The proposed notice program here informs the Class of their rights and includes a
27
28

1 comprehensive plan for direct notice (via Email Notice and Postcard Notice for those Class
2 Members for whom Defendants have contact information), Published Notice, Online Notice, and a
3 Settlement Website, and constitutes the best notice practicable under the circumstances. *See gen.*
4 Settlement Agreement. ¶¶ 5.1-5.7.

5
6 The Class Notice accurately informs Class Members of the salient terms of the Settlement, the
7 Class to be certified, the date and location of the Final Approval Hearing, and the rights of all
8 parties, including the rights of Class Members to file objections and to opt out of the Class.
9 Additionally, the Class Notice provides information on how Class Members can object and opt out
10 of the Class and to send those objections to the Court, information on how Class Members may
11 access the case docket through the Court's Public Access to Court Electronic Records ("PACER"),
12 and the contact information of Plaintiff's Counsel. The Parties in this case have created and agreed
13 to perform the following forms of notice, which will satisfy both the substantive and manner of
14 distribution requirements of Rule 23 and due process. *See* Settlement Exs. B1-B5; Weisbrot Decl., ¶
15 9.
16

17 Accordingly, Plaintiff respectfully requests that this Court approve the notice program
18 outlined in the Settlement Agreement.

19 **VII. APPROVAL OF THE ATTORNEYS' FEES AND EXPENSES AND INCENTIVE**
20 **AWARD.**

21 **A. Plaintiff's Counsel's Fee Request is Reasonable Under the Lodestar Approach.**

22 **1. Legal Standard.**

23 Plaintiff requests the payment of Attorneys' Fees and Expenses in the amount of \$787,500.00,
24 which is provided for in the Settlement Agreement separate and apart from the money made
25 available to the class for purposes of claims payment and notice and administration expenses. Under
26 Ninth Circuit standards, it is appropriate for a District Court to analyze an attorneys' fee request and
27 issue an award either based on (1) the "lodestar" method or (2) by making an award as a percentage
28

1 of the total benefit made available to the settlement class, including costs, fees, and injunctive relief.
2 *See e.g., Bluetooth Headset Prods. Liability Litig.*, 654 F.3d 935, 941 (9th Cir. 2011); *Nwabueze v.*
3 *AT&T, Inc.*, No. C 09-01529 SI, 2014 WL 324262, at *2-3 (N.D. Cal. Jan. 29, 2014); *Lopez v.*
4 *Youngblood*, No. CV-F-07-0474 DLB, 2011 WL 10483569, at *11-12 (E.D. Cal. Sept. 2, 2011).
5 Plaintiff's fee request is reasonable under either of these approaches. Further, an attorney is entitled
6 to "recover as part of the award of attorney's fees those out-of-pocket that would normally be
7 charged to a fee paying client." *Harris v. Marhoefer*, 24 F.3d 16, 19 (9th Cir. 1994) (internal
8 quotation marks and citation omitted). To support an expense award, plaintiff should file an itemized
9 list of their expenses by category, listing the total amount advanced for each category, allowing the
10 Court to assess whether the expenses are reasonable. *See Wren v. RGIS Inventory Specialists*, No.
11 06-cv-05778-JCS, 2011 WL 1230826, at *30 (N.D. Cal. Apr. 1, 2011); N.D. Cal. Guidelines ¶ 6.
12
13

14 **2. Plaintiff's Counsel's Requested Fee Is Reasonable When Using The** 15 **Lodestar Approach.**

16 Under the lodestar approach, "[t]he lodestar (or touchstone) is produced by multiplying the
17 number of hours reasonably expended by counsel by a reasonable hourly rate." *Lealao v. Beneficial*
18 *California, Inc.*, 82 Cal. App. 4th 19, 26 (2000); *see also Kelly v. Wengler*, 822 F.3d 1085, 1099 (9th
19 Cir. 2016) ("[A] court calculates the lodestar figure by multiplying the number of hours reasonably
20 expended on a case by a reasonable hourly rate. A reasonable hourly rate is ordinarily the 'prevailing
21 market rate [] in the relevant community.'" (alteration in original) (internal citation omitted)
22 (quoting *Perdue v. Kenny A. ex rel. Winn*, 559 U.S. 542, 551 (2010)). Once the court has fixed the
23 lodestar, it may increase or decrease that amount by applying a positive or negative "multiplier to
24 take into account a variety of other factors, including the quality of the representation, the novelty
25 and complexity of the issues, the results obtained and the contingent risk presented." *Lealao*, 82 Cal.
26 App. 4th at 26; *see also Serrano v. Priest*, 20 Cal. 3d 25, 48-49 (1977); *Ramos v. Countrywide Home*
27 *Loans, Inc.* 82 Cal. App. 4th 615, 622 (2000); *Beasley v. Wells Fargo Bank*, 235 Cal. App. 3d 1407,
28

1 1418 (1991) (multipliers are used to compensate counsel for the risk of loss, and to encourage
2 counsel to undertake actions that benefit the public interest).

3 Plaintiff's Counsel's lodestar through the date of this motion is approximately \$605,447.25.
4 Gutride Decl., ¶¶ 23-25, 30-31; Nafisi Decl., ¶¶ 27-33. Plaintiff's Counsel's efforts to date included,
5 without limitation:

- 6 •Significant pre-filing investigation;
- 7 •Drafting and filing a class action complaint;
- 8 •Drafting and filing case management conference statements and case management
9 stipulations;
- 10 •Meeting-and-conferring with Defendants' counsel regarding the scope of discovery, the
11 sufficiency of discovery responses and production, the retention of electronic documents,
12 Defendants' searches for electronically stored information, the terms and scope of a stipulated
13 protective order, the terms and scope of a stipulated electronically stored information order, and the
14 timing of production;
- 15 •Reviewing documents produced by ACI;
- 16 •Preparing a notice of deposition of ACI pursuant to Rule 30(b)(6);
- 17 •Defending the deposition of Plaintiff;
- 18 •Drafting a comprehensive mediation statement and participating in mediation before Mr.
19 Quinn;
- 20 •Negotiating and drafting the Settlement Agreement along with corresponding documents,
21 including the claim form and notice forms;
- 22 •Drafting this motion for approval and supporting documents, including a proposed
23 preliminary approval order and a proposed final judgment;
- 24 Gutride Decl., ¶¶ 2-12; Nafisi Decl., ¶¶ 2-15.

1 Before the Final Approval Hearing, Plaintiff's Counsel's efforts will also include, without
2 limitation:

- 3 •Appearing at the Preliminary Approval Hearing;
- 4 •Reviewing and responding to correspondence from Class Members;
- 5 •Supervising the work of the Claim Administrator; and
- 6 •Researching and drafting a reply memorandum and opposing objections, if any.

7
8 Gutride Decl., ¶ 35; Nafisi Decl., ¶ 36.

9 Plaintiff's Counsel calculated their lodestar using their regular billing rates, which for the
10 attorneys involved range from \$550 to \$1025 per hour. Gutride Decl., ¶¶ 23 -24; Nafisi Decl., ¶ 26.

11 Plaintiff's Counsel are graduates of top law schools (including Yale, Harvard, and NYU), and the
12 principal work was performed by lawyers with 10 or more years of experience.² Gutride Decl., ¶ 28.

13 "Affidavits of the plaintiff[s] attorney and other attorneys regarding prevailing fees in the
14 community, and rate determinations in other cases, particularly those setting a rate for the
15 plaintiff[s] attorney, are satisfactory evidence of the prevailing market rate." *United Steelworkers of*
16 *Am. v. Phelps Dodge Corp.*, 896 F.2d 403, 407 (9th Cir. 1990). For attorneys and staff at the Gutride
17 Safier firm, these hourly rates are equal to market rates in San Francisco for attorneys of Plaintiff's
18 Counsel's background and experience. Gutride Decl., ¶¶ 26-29, Exhs. 3-12. For attorneys and staff
19 at the Migliaccio & Rathod firm, these hourly rates are equal to market rates in Washington D.C. for
20 attorneys of Plaintiff's Counsel's background and experience. Nafisi Decl., ¶ 26. Additionally, the
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23
24 ² Some of Plaintiff's Counsel also previously worked for top defense firms; had they remained at
25 those firms their rates would be even higher than they are currently. Gutride Decl., ¶ 29.
26 Furthermore, it is almost certain the rates paid by Defendant to its firms in this case are equal to or
27 exceed the rates requested for Plaintiff's Counsel. *Id.*; see also *Managing Class Action Litigation: A*
28 *Pocket Guide For Judges* § IV(F) (suggesting an examination of the defendant's attorney fee records
as a measure of what might be reasonable.)

1 rates charged by Plaintiff's Counsel have been deemed reasonable in connection with the approval
2 their fee applications in at least seven recent matters. Gutride Decl., ¶ 26. Courts in other cases over
3 the past several years have also approved similar fees charged by other firms. *See In re Optical Disk*
4 *Drive Prod. Antitrust Litig.*, 2016 WL 7364803, at *8 (N.D. Cal. Dec. 19, 2016) (approving hourly
5 rates of \$205 to \$950); *Gutierrez v. Wells Fargo Bank, N.A.*, 2015 WL 2438274, at *5 (N.D. Cal.
6 May 21, 2015) (approving hourly rates of \$475 to \$975).³

8 These rates are the current rates charged by Plaintiff's Counsel, which is appropriate given
9 the deferred and contingent nature of counsel's compensation. *See LeBlanc-Sternberg v. Fletcher*,
10 143 F.3d 748, 764 (2nd Cir. 1998) (“[C]urrent rates, rather than historical rates, should be applied in
11 order to compensate for the delay in payment...”) (citing *Missouri v. Jenkins*, 491 U.S. 274, 283-84
12 (1989)); *In re Washington Pub. Power Supply Sys. Sec. Litig.*, 19 F.3d 1291, 1305 (9th Cir. 1994)
13 (“The district court has discretion to compensate delay in payment in one of two ways: (1) by
14 applying the attorneys' current rates to all hours billed during the course of litigation; or (2) by using
15 the attorneys' historical rates and adding a prime rate enhancement.”).

17 The requested fee equates to a modest 1.28 multiplier, and possibly lower depending on how
18 much work Class Counsel performs prior to final settlement approval. This Court has discretion to
19 apply a multiplier to increase the fee award to account for various factors, including, *inter alia*, the
20 contingent nature of the fee award (both from the point of view of eventual victory on the merits and
21 the point of view of establishing eligibility for an award), the novelty and complexity of the
22 questions involved, the value of class benefits obtained, the efficiency and skill displayed by class

24 ³ Plaintiff's Counsel has also calculated their lodestar using the rates provided in the *Laffey*
25 *Matrix*, which this Court has recognized is a “well-established objective source for rates that vary
26 by experience.” *In re HPL Techs., Inc., Sec. Litig.*, 366 F. Supp. 2d 912, 921 (N.D. Cal. 2005).
27 After adjusting the rates, which are tailored for the District of Columbia, by approximately 8.6% for
28 the Bay Area attorneys, as done by Judge Walker in *In re HPL Techs., Inc., Sec. Litig.*, Plaintiff's
Counsel's total lodestar using the adjusted Laffey rates is \$585,719.24. Gutride Decl., ¶¶ 30-31;
Nafisi Decl., ¶¶ 27-33.

1 counsel, and the importance of other injunctive relief obtained. *See Serrano III*, 20 Cal. 3d at 49;
2 *Ketchum v. Moses*, 24 Cal. 4th 1122, 1132 (2001); *City of Oakland*, 203 Cal. App. 3d at 78; *Downey*
3 *Cares v. Downey Community Dev. Comm'n*, 196 Cal. App. 3d 983 (1987), 995 n11; *see also Maria*
4 *P. v. Riles*, 43 Cal. 3d 1281, 1294 n8 (1987); *Press v. Lucky Stores, Inc.*, 34 Cal. 3d 311, (1983),
5 322; *Serrano v. Unruh* (“*Serrano IV*”), 32 Cal.3d 621, 625 n6 (1982). Each of these factors justifies
6 a multiplier here.
7

8 First, Plaintiff’s Counsel bore considerable risk in litigating this case wholly on a contingent
9 basis and advancing all costs. Gutride Decl., ¶¶ 21-22. During the pendency of the Litigation,
10 Plaintiff’s Counsel turned away other work. *Id.* Since Plaintiff’s Counsel’s work is primarily focused
11 on contingent-fee class action cases, it does not get paid in every case. Frequently, it gets nothing or
12 is awarded fees equal to only a small percentage of the amount it had worked. Where a plaintiff’s
13 firm does succeed, therefore, it is appropriate to award a multiplier, to compensate for the risks the
14 firm regularly undertakes. As the California Supreme Court has explained:
15

16 [a] contingent fee must be higher than a fee for the same legal services paid as they are
17 performed. The contingent fee compensates the lawyer not only for the legal services
18 he renders but for the loan of those services. The implicit interest rate on such a loan is
19 higher because the risk of default (the loss of the case, which cancels the debt of the
20 client to the lawyer) is much higher than that of conventional loans. A lawyer who both
21 bears the risk of not being paid and provides legal services is not receiving the fair
22 market value of his work if he is paid only for the second of these functions. If he is
23 paid no more, competent counsel will be reluctant to accept fee award cases.

24 *Ketchum*, 24 Cal. 4th at 1132-33; *see also Cazares v. Saenz*, 208 Cal. App. 3d 279, 288 (1989) (“in
25 theory, a contingent fee in a case with a 50 percent chance of success should be twice the amount of
26 a non-contingent fee for the same case.”). Indeed, in *In re Continental Illinois Securities Litigation*,
27 962 F.2d 566 (7th Cir. 1993), a federal appellate court reversed a fee award in a class action for,
28 among other things, the trial court’s refusal to enhance class counsel’s lodestar for contingency risk.
It explained, “The judge refused to award a risk multiplier—that is, to give the lawyers more than

1 their ordinary billing rates in order to reflect the risky character of their undertaking. This was error
2 in a case in which the lawyers had no source of compensation for their services.” *Id.* at 569. “[T]he
3 failure to make any provision for risk of loss may result in systematic under-compensation of
4 Plaintiff’s counsel in a class action case, whereas we have said the only fee that counsel can obtain
5 is, in the nature of the case, a contingent one.” *Id.*

7 Second, Plaintiff’s Counsel reached a settlement before class certification and thus should be
8 rewarded for its efficiency (and the concomitant savings to the judicial system). In *Lealao*, the Court
9 explained that, unless multipliers are provided when counsel agree to settle early, there will be “a
10 disincentive to settle promptly inherent in the lodestar methodology. Considering that our Supreme
11 Court has placed an extraordinarily high value on settlement, it would seem counsel should be
12 rewarded, not punished, for helping to achieve that goal, as in federal courts.” *Lealao*, 82 Cal. App.
13 4th at 52 (citing *Merola v. Atlantic Richfield Company*, 515 F.2d 165, 168 (3d Cir. 1975)) (lodestar-
14 multiplier approach “permits the court to recognize and reward achievements of a particularly
15 resourceful attorney who secures a substantial benefit for his clients with a minimum of time
16 invested”); *Bowling v. Pfizer, Inc.*, 922 F. Supp. 1261, 1282-1283 (S.D. Ohio 1996) (awarding a
17 multiplier where case settled “in swift and efficient fashion”); *Arenson v. Board of Trade of City of*
18 *Chicago*, 372 F. Supp. 1349, 1358 (N.D. Ill. 1974) (awarding a fee of four times the normal hourly
19 rate on ground that, if the case had not settled and gone to verdict, “there is no doubt that the number
20 of hours of lawyer’s time expended would be more than quadruple the number of hours expended to
21 date”). Similarly, in *Thayer v. Wells Fargo Bank*, 92 Cal. App. 4th 819 (2001), the Court noted that
22 “[t]he California cases appear to incorporate the ‘results obtained’ factor into the ‘quality’ factor:
23 i.e., high-quality work may produce greater results in less time than would work of average quality,
24 thus justifying a multiplier.”
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1 Third, as explained above, Plaintiff's Counsel achieved an excellent settlement in this
2 Litigation. Should the Court reduce Plaintiff's Counsel's lodestar, the multiplier necessary to offset
3 that reduction would fall well within the range commonly applied by California courts. For example,
4 in *Wilson v. Airborne, Inc.*, 2008 WL 3854963 (C.D. Cal. Aug. 13, 2008), the court approved a
5 multiplier of 2.0 in a false advertising class action brought on behalf of consumers. *Id.* at *12.
6 Likewise, in *Sternwest Corp. v. Ash*, 183 Cal. App. 3d 74 (1986), the Court of Appeal remanded a
7 case for a lodestar enhancement of "two, three, four or otherwise." *Id.* at 76. Another California
8 court explicitly stated that "[m]ultipliers can range from two to four or even higher." *Wershba*, 91
9 Cal. App. 4th at 240 (citing *Coalition for L. A. County Planning etc. Interest v. Board of*
10 *Supervisors*, 76 Cal. App. 3d 241, 251 (1977) (affirming a multiplier of 2) and *Arenson*, 372 F.
11 Supp. at 1358 (awarding a fee four times the normal rate on ground that, if the case had not settled
12 and gone to verdict, "there is no doubt that the number of hours of lawyer's time expended would be
13 more than quadruple the number of hours expended to date")); *see also City of Oakland*, 203 Cal.
14 App. 3d at 83 (affirming a 2.34 multiplier); *Glendora Community Redevelopment Agency v.*
15 *Demeter*, 155 Cal. App. 3d 465, 479-80 (1984) (approving a multiplier of 12); *Vizcaino v. Microsoft*
16 *Corp.*, 290 F.3d 1043, 1051 n.6 (9th Cir. 2002) (granting a multiple of 3.65 and noting that
17 multipliers of one to four are frequently awarded).

18 Finally, Plaintiff's Counsel will have to perform more work before the Settlement will
19 become effective, including, communicating with Class Members, supervising the Claim
20 Administrator, responding to objections, and opposing any appeals. Plaintiff's Counsel anticipates
21 that there will be another 45-75 hours before this Settlement is entirely complete and an estimated
22 175-250 hours if this Court's judgment is appealed. Gutride Decl., ¶ 35; Nafisi Decl., ¶ 36. Should
23 the Court award less than the maximum amount of fees, Plaintiff's Counsel reserves its right to seek
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1 additional attorneys' fees for later-performed work in connection with this Settlement, up to a total
2 of no more than \$787,500 for fees and costs.

3 **3. Plaintiff's Counsel's Requested Fee Is A Reasonable Percentage of the**
4 **Total Benefit Made Available To the Class.**

5 Whether as a cross-check or as an independent methodology, the Court can utilize the
6 percentage-of-recovery method to verify that Plaintiff's attorneys' fee request is reasonable. *See e.g.*,
7 *Nwabueze*, 2014 WL 324262, at *2-3. If "classwide benefits are not easily monetized, a cross-check
8 is entirely discretionary," and the district court may make its award based entirely on the lodestar.
9 *Yamada*, 825 F.3d at 547-48 (explaining that *Bluetooth* stated that courts are "encouraged" but not
10 required to cross-check a lodestar award).

11
12 When determining the value of the settlement, courts consider both the monetary and non-
13 monetary benefits conferred under the settlement terms. *See, e.g., Staton v. Boeing Co.*, 327 F.3d
14 938, 972-74 (9th Cir. 2003); *Hartless v. Clorox Co.*, 273 F.R.D. 630, 645 (S.D. Cal. 2011), *aff'd*,
15 473 F. App'x. 716 (9th Cir. 2012); *Browning*, 2007 WL 4105971, at *14. Finally, Ninth Circuit
16 precedent requires courts to award class counsel fees based on the total benefits being made
17 available to class members rather than the amount actually claimed. *Young v. Polo Retail, LLC*, No,
18 C-02-4546 WRW, 2007 WL 951821, at *8 (N.D. Cal. Mar. 28, 2007) (citing *Williams v. MGM-*
19 *Pathe Commc'ns Co.*, 129 F.3d 1026 (9th Cir. 1997) ("district court abused its discretion in basing
20 attorney fee award on actual distribution to class" instead of amount being made available)); *see also*
21 *Nwabueze*, 2014 WL 324262, at *3 (calculating overall value of settlement to be \$100 million if all
22 class members requested billing summaries provided in settlement); *Glass v. UBS Fin. Servs., Inc.*,
23 No. C-06-4068 MMC, 2007 WL 221862, at *16 (N.D. Cal. Jan. 26, 2007) ("The Ninth Circuit has
24 held, however, that the district court must award fees as a percentage of the entire fund, or pursuant
25 to the lodestar method, not on the basis of the amount of the fund actually claimed by the class.")
26 (citing *Williams*), *aff'd*, 331 F. App'x 452 (9th Cir. 2009); *Dennings v. Clearwire Corp.*, No. C10-
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1 1859JLR, 2013 WL 1858797, at *7 (W.D. Wash. May 3, 2013) (“Under Ninth Circuit law, there is
 2 strong support that, when a court conducts a percentage fee analysis, it is the amount or value made
 3 available to the class, not the amount actually claimed, that is relevant.”) (citing *Williams and Stern*
 4 *v. Gambello*, 480 F. App’x 867, 870 (9th Cir.2012)) aff’d (Sept. 9, 2013).

5
 6 In the Ninth Circuit, the benchmark for an attorney fee is 25% of the total settlement value,
 7 including the monetary and non-monetary recovery. *See Six Mexican Workers v. Arizona Citrus*
 8 *Workers*, 904 F.2d 1301, 1311 (9th Cir. 1990); *see also Glass*, 2007 WL 221862, at *14 (“The Ninth
 9 Circuit has repeatedly held that 25% of the gross settlement amount is the benchmark for attorneys’
 10 fees awarded under the percentage method . . .”). However, many cases have found that between
 11 30% and 50% of the common fund is an appropriate range when the settlement fund is less than ten
 12 million. *See Van Vranken v. Atl. Richfield Co.*, 901 F. Supp. 294, 297-98 (N.D. Cal. 1995)
 13 (collecting cases); *see also Johnson v. Gen. Mills, Inc.*, 2013 WL 3213832, at *6 (C.D. Cal. June 17,
 14 2013) (awarding a fee award of 30% of the settlement fund).

15
 16 Here, the value of the monetary portion of the Settlement Benefits made available to the
 17 Settlement Class is between \$2.77 million and \$5.20 million. Nafisi Decl., ¶ 19. In addition, Plaintiff
 18 estimates that the value of the injunctive relief portion of the Settlement, e.g., the Extended
 19 Warranty, is up to \$6.7 million. *Id.*, ¶ 18.⁴ Thus, the requested attorneys’ fee of \$773,728.67 (which
 20 is \$787,500 less \$13,771.33 in costs, discussed *infra*) is only approximately 6.4-9.5% of the total
 21 settlement value, which is estimated at between \$8.13 million and \$11.97 million. *Id.*, ¶¶ 18-19. And
 22 even examining solely the potential monetary relief made available to the Class of \$5.20 million, the
 23

24
 25 ⁴ The Court “need not determine the ‘value’ of particular injunctive relief.” *In re Ferrero Litig.*, 583
 26 F. App’x 665, 668 (9th Cir. 2014); *see also Laguna v. Coverall N. Am., Inc.*, 753 F.3d 918, 924 (9th
 27 Cir.), vacated on other grounds, 772 F.3d 608 (9th Cir. 2014). However, even where the value of the
 28 injunctive relief cannot be “accurately ascertained,” the district court still “should consider the value
 of the injunctive relief as a ‘relevant circumstance’” in its fee determination. *Staton*, 327 F.3d at 974
 (quoting *Vizcaino*, 290 F.3d at 1049).

1 requested fee still comes in well below the benchmark, at 14.8%. It is entirely appropriate to award
2 the requested fees where, as here, Plaintiff's Counsel is seeking fees well below the 25% benchmark,
3 no matter how it is calculated.

4 Plaintiff's Counsel requests that, in addition to reasonable attorneys' fees, the Court grant its
5 application for reimbursement of \$13,771.33 in out-of-pocket expenses incurred by it in connection
6 with the prosecution of this litigation. Gutride Decl., ¶¶ 32-33; Ex. 13; Nafisi Decl. ¶ 34. Plaintiff's
7 Counsel is typically entitled to reimbursement of all reasonable out-of-pocket expenses and costs in
8 prosecution of the claims and in obtaining a settlement. *See Vincent v. Hughes Air West*, 557 F.2d
9 759, 769 (9th Cir. 1977). As required by the N.D. Cal. Guide ¶ 6, the expenses incurred are itemized
10 in counsel's declarations. Gutride Decl., ¶ 32 and Ex. 13; Nafisi Decl., ¶ 34. Here, since the
11 requested sum of \$787,500 is inclusive of both attorneys' fees *and* costs, should the Court choose to
12 calculate the two totals separately, it should subtract the \$13,771.33 in costs from that number and
13 award \$773,728.67 in attorneys' fees.⁵

14
15
16 **B. APPROVAL OF THE CLASS REPRESENTATIVE'S INCENTIVE AWARD.**

17 This Court should also approve a \$5,000 Incentive Award to Plaintiff as it is just, fair and
18 reasonable. In deciding whether to approve such an award, a court should consider: "(1) the risk to
19 the class representative in commencing suit, both financial and otherwise; (2) the notoriety and
20 personal difficulty encountered by the class representative; (3) the amount of time and effort spent
21 by the class representative; (4) the duration of the litigation and; (5) the personal benefit (or lack
22 thereof) enjoyed by the class representative as a result of the litigation." *Van Vranken v. Atlantic*
23 *Richfield Co.*, 901 F. Supp. 294, 299 (N.D. Cal. 1995); *see also* N.D. Cal. Guidelines ¶ 7. Further, as
24
25

26 _____
27 ⁵ Should the Court deem any of the requested costs to not be reimbursable, Plaintiff requests that the
28 Court increase the attorneys' fee award such that the net amount of \$787,500 in Attorneys' Fees and
Costs provided via the Settlement Agreement is awarded.

1 a matter of public policy, representative service awards are necessary to encourage consumers to
2 formally challenge perceived false advertising and unfair business practices.

3 Plaintiff took on substantial risk, most importantly the risk of publicity and notoriety. Gutride
4 Decl., ¶ 35. Plaintiff also searched his personal records for responsive documents and attended his
5 deposition. *Id.*; Nafisi Decl., ¶ 35. Plaintiff also remained actively involved in the Litigation prior to
6 and after settlement. *Id.* Finally, Plaintiff agreed to a broader general release than the release
7 applicable to the other Settlement Class Members. *See* Settlement, Ex. E.

8 The proposed Incentive Award is reasonable in light of Plaintiff's efforts and the relief to the
9 Class resulting from this Litigation. *See* Theodore Eisenberg & Geoffrey P. Miller, Incentive Awards
10 to Class Action Plaintiffs: An Empirical Study, 53 UCLA L. Rev. 1303, 1333 (2006) (an empirical
11 study of incentive awards to class action plaintiffs has determined that the average aggregate
12 incentive award within a consumer class action case is \$29,055.20, and that the average individual
13 award is \$6,358.80.); *see also Mego*, 213 F.3d at 463 (awarding the named plaintiff \$5,000 involving
14 a class of 5,400 people and a total recovery of \$1.725 million); *Smith v. CRST Van Expedited, Inc.*,
15 2013 WL 163293, *6 (S.D. Cal. Jan. 14, 2013) (finding the amount of the incentive payments
16 requested, \$15,000, is well within the range awarded in similar cases); *Embry v. Acer America*
17 *Corp.*, Dkt.# 218 (N.D. Cal. Feb. 14, 2012) (awarding \$15,000 incentive award); *Gibson & Co. Ins.*
18 *Brokers, Inc. v. Jackson Nat. Life Ins. Co.*, 2008 WL 618893 (C.D. Cal. Feb. 27, 2008) (awarding
19 \$5,000 incentive fee); *Mendoza v. Hyundai Motor Co.*, No. 15-cv-01685-BLF, 2017 WL 34059, at
20 *15 (N.D. Cal. Jan 23, 2017) (“\$5,000 is presumptively reasonable.”) (citations omitted).

1 **VIII. THE COURT SHOULD SET A FINAL APPROVAL SCHEDULE**

2 The last step in the settlement approval process is the Final Approval Hearing at which the
3 Parties will seek final approval of the proposed Settlement. At the Final Approval Hearing,
4 proponents of the Settlement may explain and describe its terms and conditions and offer argument
5 in support of final approval of the Settlement. Also, Class Members, or their counsel, may be heard
6 in support of or in opposition to final approval of the Settlement. Plaintiff requests the Court issue a
7 schedule establishing dates for mailing notices, submitting timely exclusions, and for the Final
8 Approval Hearing.

9 **IX. CONCLUSION**

10 For the foregoing reasons, Plaintiff and Plaintiff's Counsel respectfully request that the
11 Court: (1) grant preliminary approval of the Settlement; (2) conditionally certify the Class for
12 settlement purposes only, designate Plaintiff as Class Representative, and appoint Migliaccio &
13 Rathod LLP and Gutride Safier LLP as Plaintiff's Counsel; (3) appoint Angeion Group as the Claim
14 Administrator and establish procedures for giving Class Notice to members of the Class; (4) approve
15 forms of notice to Class Members; (5) mandate procedures and deadlines for exclusion requests and
16 objections; and (6) set a date, time and place for the Final Approval Hearing.

1 Dated: July 8, 2019

Respectfully submitted,

4 /s/ Marie A. McCrary /

GUTRIDE SAFIER LLP

5 Adam J. Gutride (State Bar No. 181446)
6 Seth A. Safier (State Bar No. 197427)
7 Marie A. McCrary (State Bar No. 262670)
8 100 Pine St., Suite 1250
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MIGLIACCIO & RATHOD LLP

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21 Attorneys for Plaintiff
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EXHIBIT C – PRELIMINARY APPROVAL ORDER

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UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

JOSEPH CARLOTTI, individually and on behalf of
all others similarly situated,

Plaintiff,

v.

ASUS COMPUTER INTERNATIONAL; ASUSTEK
COMPUTER INC., and DOES 1-50,

Defendants.

CASE NO. 18-CV-03369-DMR

**[PROPOSED] ORDER GRANTING
MOTION FOR PRELIMINARY
APPROVAL OF CLASS ACTION
SETTLEMENT; PROVISIONALLY
CERTIFYING THE NATIONWIDE
SETTLEMENT CLASS; AND
DIRECTING DISSEMINATION OF
CLASS NOTICE**

The Parties to the above-captioned action have entered into a Settlement Agreement (submitted to the Court concurrently with the Declaration of Adam J. Gutride) to settle the above-captioned putative class action in its entirety, and Plaintiff Joseph Carlotti (“Plaintiff”) has filed an unopposed Motion for Approval of Class Settlement Provisional Certification of Nationwide Settlement Class, and Approval of Procedure For and Form of Notice to Settlement Class, and a supporting memorandum (“Motion”). All capitalized terms used in this Order have the meaning as defined in the Settlement Agreement.

RECITALS

This case concerns Defendant ASUSTeK Computer Inc. (“ASUSTeK”) and ASUS Computer International (“ACI”) (collectively, “ASUS” or “Defendants”) marketing, selling, and warranting of the ASUS Rog Strix GL502VS laptop and the ASUS Rog Strix GL502VSK laptop (“Laptop” or “Laptops”) from May 4, 2014 to the date of this order (“Class Period”).

Plaintiff contends that Defendants deceptively advertised the suitability of the Laptops as

1 portable gaming computers. In particular, Plaintiff alleges that the Laptop he purchased suffered
2 from the following two defects: (1) the Laptop's power supply unit did not provide sufficient power
3 to the Laptop such that the Laptop's battery drained during use even when the Laptop was plugged
4 into an electrical outlet; the Laptop experienced reductions in computational performance when it
5 was low on battery power or when the battery was removed, even when the Laptop was connected
6 to an electrical outlet; and there was accelerated degradation of the Laptop's battery (the "Power
7 Defect"); and (2) the Laptop's cooling systems inadequately dissipated heat generated by the
8 Laptop during computationally demanding tasks such that the Laptop became hot to the touch
9 during use (the "Overheating Issue"). Plaintiff alleges that all the Laptops experienced the Power
10 Defect and Overheating Issue. Plaintiff alleged claims for violations of the breach of express
11 warranty; breach of implied warranty; violation of the Magnuson-Moss Warranty Act; deceit and
12 fraudulent concealment; unjust enrichment; violations of the California Consumer Legal Remedies
13 Act, Civil Code § 1750, *et seq.*; false advertising under Bus. and Prof. Code § 17500, *et seq.*; and
14 unfair business practices under Cal. and Prof. Code § 17200, *et seq.* He sought to pursue these
15 claims on behalf of himself and a nationwide class of purchasers of the Laptops and sought money
16 damages and an injunction.

17 Defendants deny Plaintiff's allegations. They contend that the advertising of the Laptops is,
18 and has always been, truthful and not misleading. Defendants also dispute that the Laptops suffered
19 from the Power Defect or the Overheating Issue. Defendants deny that the written warranty covers
20 any alleged design defects. Defendants also dispute that Laptop purchasers suffered any damages
21 because they claim that the Laptops performed as good as, or better than, other laptops in the
22 market. Defendants therefore deny any liability, and deny that Plaintiff or any class members have
23 suffered injury. Defendants further deny that this case meets the requirements for class certification
24 under Fed. R. Civ. P. 23, except for purposes of settlement.

25 The history of this litigation is summarized in Part 1 of the Settlement Agreement. In brief,
26 this case was filed on May 4, 2018 in California Superior Court, and ACI removed the case to this
27 Court on June 7, 2018. Plaintiff moved for, and the Court entered, an order authorizing service on
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1 Defendant ASUSTeK, a Taiwanese corporation, using alternative means. The Parties engaged in
2 significant discovery. Plaintiff served ACI with discovery requests and noticed its deposition under
3 Rule 30(b)(6) of Federal Rule of Civil Procedure. ACI produced documents in response to
4 Plaintiff's discovery requests, including documents providing sales and warranty data and hardware
5 and software engineering reports. ACI deposed Plaintiff.

6 On March 19, 2019, the Parties to this case participated in an all-day mediation conducted
7 by the Martin Quinn, Esq. at JAMS in San Francisco, California. That mediation resulted in the
8 Settlement that is the subject of this Order.

9 The terms of the Settlement are summarized in the proposed Long Form Notice to
10 Settlement Class Members, which is attached as Exhibit B1 to the Settlement Agreement.
11 Defendants have agreed to provide an extended warranty on all ASUS Rog Strix GL502VS laptops
12 to cover Qualifying Repairs, which includes a motherboard replacement and new power adaptor,
13 until the later of: (i) three years from the date of purchase; (ii) 90 days from Final Approval; or (iii)
14 180 days from the date of a prior replacement of the internal power supply and/or AC power
15 adaptor by ASUS. The Extended Warranty has an estimated value of up to \$6.7 million.

16 Defendants have also agreed to make up to approximately \$5.2 million in cash benefits
17 available to Class Members as follows. All Class Members who previously complained of the
18 Power Defect or Overheating Issue to Defendants will receive a \$210 Credit Certificate without the
19 necessity of filing a claim (or a \$110 Cash Payment if the Class Member files a claim). Class
20 Members can receive a \$210 Credit Certificate or a \$110 Cash Payment if they: (a) registered their
21 Laptop with ASUS; (b) purchased their Laptop from ASUS's website; or (c) submit Proof of
22 Purchase of the Laptop with their Claim Form. Class Members who cannot meet any of these proof
23 requirements can obtain a \$105 Credit Certificate or \$55 Cash Payment as long as they provide the
24 Laptop's Serial Number with the Claim Form.

25 As part of the Settlement, Class Counsel may apply to this Court for an award of attorneys'
26 fee and expenses of up to \$787,500.00, as well as up to \$5,000 as an Incentive Award to Plaintiff.
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1 Such amounts must be approved by the Court, and the Court will defer any ruling on the
2 appropriateness of such awards until the Final Approval Hearing.

3 Class Notice is to be provided as described in the Settlement Agreement consistent with a
4 notice plan designed by Angeion Group, the Claim Administrator, a well-known and experienced
5 class action administrator. The Claim Administrator also will receive and process Claim Forms. In
6 brief, Class Notice will be provided via: (1) direct Email Notice to those Class Members for whom
7 an email address is available; (2) direct Postcard Notice mailed to those Class Members for whom a
8 physical mailing address is available but an email address is not available; (3) Publication Notice in
9 *People* magazine and the California regional edition of *USA Today*; (4) publication of Online
10 Notice targeted at likely Class Members served across relevant internet websites and social media
11 platforms; (5) publication of Online Notice on Defendant's websites and social media platforms;
12 and (6) publication on a Settlement Website, located at www.asuslaptopsettlement.com.

13 All of the notices will link or point to the Settlement Website, which will contain a detailed
14 class notice, including the procedures for class members to exclude themselves from the Settlement
15 or object, as well as a copy of the Settlement Agreement and motion papers filed in connection with
16 the Settlement.

17 FINDINGS AND CONCLUSIONS

18 The Court has read and considered the Motion and all of the supporting documents,
19 including the Settlement Agreement and its Exhibits, including the proposed Class Notice. The
20 Court finds that there is a sufficient basis for granting preliminary approval of the Settlement
21 Agreement, authorizing dissemination of the Class Notice, and authorizing the steps needed to
22 determine whether the Settlement Agreement should be finally approved and the Litigation
23 dismissed.

24 Accordingly, it is HEREBY ORDERED that:

25 1. The proposed Settlement Agreement, submitted with the Motion, is preliminarily
26 approved as likely to be approved under Federal Rule of Civil Procedure ("Rule") 23(e)(2) and as
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1 meriting notice to the Class for its consideration. Considering the factors set forth in Rule 23(e)(2),
2 the Court preliminarily finds as follows:

- 3 a. Class Representatives and Class Counsel have adequately represented the Class.
4 b. The Settlement was negotiated at arm's length with the assistance of a well-
5 respected and experienced private mediator.
6 c. The relief provided to the Class in the form of injunctive and monetary relief is
7 adequate given the risks and uncertainty of trial.
8 d. The proposal treats all Class Members equally relative to each other.

9 2. Based upon the submissions of the Parties, and for the purposes of this Settlement
10 only, the Court conditionally makes the following findings:

- 11 a. Members of the Class are so numerous as to make joinder impracticable.
12 b. There are questions of law and fact common to the Class, and such questions
13 predominate over any questions affecting only individual Class Members for
14 purposes of the Settlement.
15 c. Plaintiff's claims and the defenses thereto are typical of the claims of the Class
16 Members and the defenses thereto for purposes of the Settlement.
17 d. Plaintiff and his counsel have, and will continue to, fairly and adequately protect
18 the interests of the Class Members in this action with respect to the Settlement.
19 e. The proposed Settlement is superior to all other available methods for fairly and
20 efficiently resolving this action.

21 Accordingly, for settlement purposes only, the Court conditionally certifies a Class
22 comprised of all persons who purchased a new ASUS ROG Strix GL502VS or GL502VSK laptop
23 computer in the United States from Defendants or an authorized retailer of Defendants between
24 May 4, 2014 and the date Preliminary Approval is entered.

25 3. The Court finds it appropriate to establish the following exclusions from the
26 Settlement Class: the undersigned judge and any member of her immediate family; (b) any
27 government entity; (c) Martin Quinn and any member of his immediate family; (d) Defendants; (e)
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1 any entity in which Defendants have a controlling interest; (f) any of Defendants’ parents, affiliates,
2 and officers, directors, employees, legal representatives, heirs, successors, or assigns; (g) any person
3 whose purchase of a Laptop was for resale purposes; (h) any person who timely opts out of the
4 Settlement; (i) any person who received a full refund of a Laptop’s entire purchase price from
5 ASUS or a retailer in connection with the Power Defect, Overheating Issue, or heat-related issues
6 alleged in the Lawsuit; (j) any person who received a replacement Laptop that did not suffer from
7 the Power Defect or Overheating Issue; (k) any person who signed a release regarding their Laptop;
8 and (l) all persons who file a timely request for exclusion from the Class.

9 4. The Court appoints Plaintiff Joseph Carlotti to serve as Class Representative for the
10 Class.

11 5. The Court appoints the law firms of Gutride Safier LLP and Miglaccio & Rathod
12 LLP to serve as Class Counsel.

13 6. The Court finds that the terms of the Settlement Agreement are sufficiently fair,
14 reasonable, and adequate to allow dissemination of the Class Notice to members of the Class. This
15 determination is not a final finding that the Settlement is fair, reasonable and adequate, but it is a
16 determination that probable cause exists to disseminate Class Notice to the Class Members and hold
17 a hearing on final approval of the proposed Settlement.

18 7. The Court appoints and designates Angeion Group as the Claim Administrator.

19 8. The Court approves, as to form and content, the Claim Form and the Class Notice,
20 substantially similar to the forms attached as Exhibits A – B5 to the Settlement Agreement. The
21 Claim Form and the Notice are written in plain English, are easy to comprehend, and fully comply
22 with the requirements of the Due Process Clause of the United States Constitution, Rule 23, and any
23 other applicable law. The Parties shall have discretion to jointly make non-material minor revisions
24 to the Claim Form or the Class Notice. Responsibility regarding settlement administration,
25 including, but not limited to, notice and related procedures, shall be performed by the Claim
26 Administrator, subject to the oversight of the Parties and this Court as described in the Settlement
27 Agreement. The costs of providing Class Notice to the Class Members shall be borne by ASUS.

1 9. ASUS shall pay the Claim Administrator’s reasonable costs associated with the
2 administration of the Settlement up to \$200,000, distribution of Class Notice pursuant to the
3 Settlement Agreement, and any other tasks assigned to the Claim Administrator under the
4 Settlement Agreement, by ASUS’s and the Class Representative’s mutual written agreement, or as
5 this Court may order.

6 10. Pursuant to Rule 23(e)(2) and 28 U.S.C. § 1715(d), a Final Approval Hearing shall
7 be held on _____, at ____:00 a.m. / p.m. before the undersigned at the Ronald V.
8 Dellums Federal Building and U.S. Courthouse, 1301 Clay St., Oakland, California, for the purpose
9 of finally determining whether (a) this action meets each of the prerequisites for class certification
10 set forth in Federal Rule of Civil Procedure 23(a) and may properly be maintained as a class action
11 on behalf of the Settlement Class under Federal Rule of Civil Procedure 23(b)(3); (b) the Settlement
12 Agreement should receive final approval as fair, reasonable, adequate, and is in the best interests of
13 the Settlement Class in light of any objections presented by Class Members and the Parties’
14 responses to any such objections; (c) the Court should grant final approval of the Settlement
15 Agreement, entering final judgment and dismissing the Class Action Complaint, including
16 dismissing the claims concerning the Laptops identified in the Settlement Agreement to be
17 dismissed with prejudice), as provided in the Settlement Agreement; and (d) the applications of
18 Class Counsel for the payment of Attorneys’ Fees and Expenses to Class Counsel and the payment
19 of an Incentive Award to Plaintiff are reasonable and should be approved. The Final Approval
20 Hearing may be postponed, adjourned, or continued by further order of this Court, without further
21 notice to the Parties or the members of the Settlement Class.

22 11. The Claim Administrator shall provide a declaration attesting to its compliance with
23 the Notice obligations set forth herein and the Settlement Agreement not less than seven (7) days
24 prior to the Final Approval Hearing. The declaration shall include: the total number of Class
25 Members; a sample copy of the Class Notice; the process by which ASUS provided a list of Class
26 Member information to the Claim Administrator for sending Email Notice and Postcard Notice; the
27 number of Email Notices emailed and Postcard Notices mailed and the range of dates within which
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1 such Notices were sent; and the number of Postcard Notices returned to the Claim Administrator by
2 the United States Postal Service.

3 12. Each Class Member who wishes to be excluded from the Settlement must submit to
4 the Claim Administrator a written statement requesting exclusion from the Settlement. Such
5 requests for exclusion must be made by submitting the online form on the Settlement Website or by
6 mailing a valid exclusion request by First Class U.S. Mail to the address specified in the Class
7 Notice. Such requests for exclusion must be submitted online or postmarked on or before . To
8 be effective, the request for exclusion must:

- 9 a. Include the Class Member's full name and address;
10 b. Explicitly and unambiguously state his or her desire to be excluded from the
11 Settlement; and
12 c. Be individually and personally signed by the Class Member (if the Class Member
13 is represented by counsel, it must also be signed by such counsel).

14 13. Any Class Member who fails to submit a timely and valid written request for
15 exclusion consistent with this Order shall be deemed to be a member of the Settlement Class and as
16 such shall be bound by all terms of the Settlement proceedings, orders, and judgments of this Court
17 pertaining to the Settlement Class pursuant to the Settlement Agreement unless determined
18 otherwise by the Court.

19 14. Class Members (whether styled as an exclusion request, an objection, or a comment)
20 as to which it is not readily apparent whether the Class Member meant to request an exclusion from
21 the Class will be evaluated jointly by counsel for the Parties, who will make a good-faith evaluation
22 if possible. Any uncertainties about whether a Class Member requested to exclude himself, herself,
23 or itself from the Settlement Class will be resolved by the Court.

24 15. The Claim Administrator shall provide in writing to Defendants' Counsel and Class
25 Counsel the names and of those Class Members who have requested exclusion from the Settlement
26 in a valid and timely manner within fifteen (15) days following the Objection/Exclusion Deadline,
27 and Plaintiff's Counsel shall file that list with the Court, with service on Defendants' Counsel.

1 16. Any member of the Class who elects to be excluded shall not receive any benefits of
2 the Settlement, shall not be bound by the terms of the Settlement Agreement or any Final Approval
3 Order, and shall have no standing to object to the Settlement or intervene in the Litigation.

4 Members of the Class who do not wish to be bound by a judgment in favor of or against the Class
5 must exclude themselves from the Litigation.

6 17. Any Class Member who does not submit a valid and timely request for exclusion
7 may submit an objection to the Settlement Agreement. Any Class Member (if the Class Member is
8 represented by counsel, the objection additionally must be signed by such counsel) who intends to
9 object to the Settlement or the Settlement Agreement (including Class Counsel's requested
10 Attorneys' Fees and Expense application) must submit a written notice of objections to the Class
11 Action Clerk for this Court by [DATE], which must be individually and personally signed by the
12 Class Member, and must include:

- 13 a. The case name and number (*Carlotti v. Asus Computer Intl.*, Case Number 18-
14 cv-03699-DMR);
- 15 b. The objecting Class Member's full name, address, and telephone number, and, if
16 available, email address;
- 17 c. An attestation that the objector is a member of the Class;
- 18 d. The model and serial number of the objecting Class Member's
19 Laptop, along with proof of membership in the Class;
- 20 e. A written statement of all grounds for the Objection, accompanied by any legal
21 support for the Objection;
- 22 f. Copies of any papers, briefs, or other documents upon which the Objection is
23 based;
- 24 g. The name, address, email address, and telephone number of every attorney
25 representing the objector;
- 26 h. A list of all cases in which the Class Member and/or his or her counsel filed or in
27 any way participated—financially or otherwise—objecting to a class settlement in
28 any court in the United States during the preceding five (5) years;

- 1 i. If the Class Member or his or her counsel has not objected to any other class
- 2 settlement in any court in the United States in the previous five (5) years, he or
- 3 she shall affirmatively state; and
- 4 j. A statement indicating whether the objector and/or his or her counsel intends to
- 5 appear at the Final Approval Hearing and, if so, a list of all persons, if any, who
- 6 will be called to testify in support of the Objection.

7 18. Any Class Member wishing to make a claim must submit a Claim Form to the Claim
 8 Administrator, pursuant to the instructions set forth in the Class Notice. Claim Forms to be mailed
 9 must be postmarked, and Claims Forms to be submitted online through the Settlement Website must
 10 be submitted, no later than [DATE].

11 19. Objecting Class Members or their counsel who wish to appear at the Final Approval
 12 Hearing must make such request by filing with the Court and serving upon Class Counsel and
 13 Defendants' Counsel at the following addresses a Notice of Intention to Appear at least fourteen
 14 (14) days prior to the Final Approval Hearing:

15 Settlement Class Counsel
 16 Adam Gutride
 17 Gutride Safier LLP
 18 100 Pine St., Suite 1250
 19 San Francisco, California 94111

20 ASUS's Counsel
 21 Luanne Sacks
 22 Michele Floyd
 23 Robert Bader
 24 Sacks Ricketts & Case LLP
 25 177 Post Street
 26 Suite 650
 27 San Francisco, CA 94108

28 20. The Parties to this Litigation and to the Settlement Agreement shall file any
 memoranda or other materials in support of Final Approval of the Settlement Agreement, including
 in response to any timely and valid objection to the Settlement Agreement, no later than seven (7)
 days prior to the Final Approval Hearing. Such materials shall be served on Class Counsel,
 Defendants' Counsel, and on any member of the Settlement Classes (or their counsel, if represented

1 by counsel) to whose objection to the Settlement Agreement the memoranda or other materials
2 respond.

3 21. Following the Final Approval Hearing, and based upon the entire record in this
4 matter, the Court will decide whether the Settlement Agreement should be finally approved and, if
5 so, whether an award of Attorneys' Fees and Expenses of up to \$787,500 should be awarded to
6 Class Counsel, and whether an Incentive Award of up to \$5,000 should be awarded to Plaintiff.

7 22. If the Court determines the Settlement is reasonable, fair, and adequate, the Court
8 will issue a Final Order and Judgment memorializing its decision in the form contemplated by
9 Exhibit D of the Settlement Agreement. The Court will also issue an Order awarding reasonable
10 fees and expenses to Class Counsel in an amount determined by the Court but in no event more than
11 \$787,500.

12 23. Plaintiff's claims against Defendants are hereby stayed.

13 24. Pending final determination of whether the Settlement should be approved, Plaintiff
14 and each Class Member, and any person purportedly acting on behalf of any Class Member(s), are
15 hereby enjoined from commencing, pursuing, maintaining, enforcing, or proceeding, either directly
16 or indirectly, any Released Claims in any judicial, administrative, arbitral, or other forum, against
17 any of the Released Parties, provided that this injunction shall not apply to the claims of Class
18 members who have timely and validly requested to be excluded from the Class. This injunction will
19 remain in force until the Effective Date or until such time as the Parties notify the Court that the
20 Settlement has been terminated. This injunction is necessary to protect and effectuate the
21 Settlement, this Order, and this Court, authority regarding the Settlement, and is ordered in aid of
22 this Court's jurisdiction and to protect its judgments.

23 25. In the event that the proposed Settlement is not finally approved by the Court, or in
24 the event that the Settlement Agreement becomes null and void or terminates pursuant to its terms,
25 this Order and all orders entered in connection herewith shall become null and void, shall be of no
26 further force and effect, and shall not be used or referred to for any purposes whatsoever in this
27 Litigation or in any other case or controversy, in such event the Settlement Agreement and all
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1 negotiations and proceedings directly related thereto shall be deemed to be without prejudice to the
2 rights of any and all of the Parties, who shall be restored to their respective positions as of the date
3 and time immediately preceding the execution of the Settlement Agreement.

4 26. Counsel for the Parties are hereby authorized to utilize all reasonable procedures in
5 connection with the administration of the Settlement which are not materially inconsistent with
6 either this Order or the terms of the Settlement Agreement.

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8 Dated: _____, 2019

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10 _____
11 Hon. Donna M. Ryu
12 U.S. Magistrate Judge
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