

Your claim must be  
submitted online or  
postmarked by:  
**APRIL 3, 2020**

*Carlotti v. ASUS Computer International,*  
Case No. 4:14-cv-03369  
**Claim Administrator**  
1650 Arch Street, Suite 2210  
Philadelphia, PA 19103

**ASUS**

## **ELIGIBILITY AND GENERAL INSTRUCTIONS FOR SUBMITTING A CLAIM**

**PLEASE READ THIS ENTIRE CLAIM FORM CAREFULLY. To obtain financial benefits from the Settlement, you are required to complete and return this Claim Form.** Your completed Claim Form can be mailed to the Claim Administrator at *Carlotti v. ASUS Computer International, Inc.* Claim Administrator, 1650 Arch Street, Suite 2210, Philadelphia, PA 19103, or submitted electronically via the Settlement Website, at [www.ASUSLaptopSettlement.com](http://www.ASUSLaptopSettlement.com). **Your Claim Form must be POSTMARKED BY APRIL 3, 2020 or SUBMITTED ONLINE NO LATER THAN APRIL 3, 2020 at 11:59 p.m., Pacific Time.**

You are eligible to submit a Claim to receive a Cash Payment or Credit Certificate under this Settlement if you have purchased any new ASUS Rog Strix GL502VS or GL502VSK laptop (the “Laptops”) from ASUS Computer International or ASUSTeK Computer Inc. (collectively, “Defendants” or “ASUS”) or an authorized ASUS retailer in the United States between May 4, 2014 and November 19, 2019. If you purchased more than one Laptop, you can submit more than one Claim, but you must submit a separate Claim Form for each purchase.

Please read the Settlement Notice (“Notice”) before you complete and submit this Claim Form. The Notice is available on the Settlement Website at [www.ASUSLaptopSettlement.com](http://www.ASUSLaptopSettlement.com). Defined terms (with initial capitals) used in the Notice have the same meaning as set forth in the Settlement Agreement, which is also available on the Settlement Website. By submitting this Claim Form, you acknowledge that you have read and understand the Notice and the Settlement Agreement. To receive the most current information and regular updates, please visit the Settlement Website at [www.ASUSLaptopSettlement.com](http://www.ASUSLaptopSettlement.com).

If you fail to timely submit a Claim Form, you may be precluded from receiving settlement benefits. If you are a member of the Class and you do not timely and validly seek to Opt Out of the Class, you will be bound by any judgment entered by the Court approving the Settlement regardless of whether you submit a Claim Form.

The information you provide on this Claim Form will not be disclosed to anyone other than the Court, the Claim Administrator, and the Parties in this case, and will be used only for purposes of administering this Settlement (such as to audit and review a Claim for completeness, truth, and accuracy).

## **BENEFIT INFORMATION**

**Cash Payment or Credit Certificate.** You may file a Claim to receive a Cash Payment or Credit Certificate under Group A, B, or C as described below. You do not have to submit a Claim Form to obtain repairs under the Extended Warranty. Information regarding the Extended Warranty is provided on the Settlement Website at [www.ASUSLaptopSettlement.com](http://www.ASUSLaptopSettlement.com).

**Group A:** Group A Class Members may receive a Credit Certificate for \$210.00 **or** a Cash Payment of \$110.00. To submit a Group A Claim, you must either (1) provide your Laptop’s Serial Number and have registered your Laptop with Defendants prior to January 10, 2020, as reflected by Defendants’ records; (2) provide your Laptop’s Serial

Number and have purchased your Laptop from the ASUS website; or (3) submit a Proof of Purchase, which is a receipt or other documentation from ASUS or a third-party commercial source that reasonably establishes the fact and date of purchase of your Laptop during the Class Period in the United States. You must also complete and submit the information on the Claim Form below.

**Group B:** Group B includes those Class Members who submitted a complaint about the Power Defect and/or Overheating Issue with their Laptop prior to March 19, 2019 to Defendants' customer service department and for whom Defendants possess contact information. Group B Class Members were sent a separate Claim Form and should not complete the Claim Form below.

**Group C:** Group C Class Members include all Class Members that are not included in Group A and Group B. Group C Class Members may receive a Credit Certificate for \$105.00 **or** a Cash Payment of \$55.00. To submit a Group C Claim, you must provide your Laptop's Serial Number. You must also complete and submit the information on the Claim Form below.

**Serial Number.** "Serial Number" means the serial number of the Laptop. The following webpage on Defendants' Website provides information about how to determine the Laptop's Serial Number: <https://www.asus.com/us/support/article/566/>.

**Inspection.** In order to confirm the validity of Claims made under Group A and to protect against fraudulent Claims, Defendants' have the right to demand a Laptop inspection for Claims made under Group A, subject to the following conditions:

(a) Defendants must conduct the inspection, unless both Defendants and you agree to another party to conduct the inspection.

(b) At the election of Defendants, the inspection must be conducted (1) at your home or business; or (2) at an alternative inspection site, in which case Defendants pay any shipping costs incurred in delivering the Laptop.

(c) The inspection must be conducted within twenty (20) days of Defendants' demand for the inspection, unless otherwise agreed by you.

(d) Any demand for inspection must be accompanied by instructions informing you of the conditions set forth herein and of the right to refuse the inspection entirely, in which case the claim will be treated as a Group C Claim.

Defendants may not demand to inspect your Laptop if you made a posting regarding the Power Defect or Overheating Issue on the ASUS website, forums, or chat room prior to March 19, 2019 (collectively, "**Postings**") and you submit a copy of such Postings with your Claim Form.

**Claim Administrator's Discretion.** Claims will be paid only if deemed valid and only after the Court finally approves the Settlement. The Claim Administrator has discretion that will be exercised in good faith to determine whether your Claim Form is complete and valid and whether the Proof of Purchase you submit, where required, is sufficient.

**Change of Residence.** You are responsible for keeping your contact information up to date with the Claim Administrator. The Claim Administrator will use the email address that you provide on this Claim Form to communicate with you if communication is necessary. If you move, or if your email address or other contact information changes after you submit this Claim Form, please contact the Claim Administrator by email at [Info@ASUSLaptopSettlement.com](mailto:Info@ASUSLaptopSettlement.com), by mail at *Carlotti v. ASUS Computer International, Inc.* Claim Administrator, 1650 Arch Street, Suite 2210, Philadelphia, PA 19103, or by telephone at 1-844-263-6122.

## CLAIM FORM

### CLASS MEMBER INFORMATION

1. Please select the Class Member Group you belong to.

- Group A: If you are submitting a Claim under Group A, you must provide Proof of Purchase, unless you provide your Laptop's Serial Number below and either registered your Laptop with Defendants before January 10, 2020 or purchased your Laptop from the ASUS website. **To provide Laptop Proof of Purchase, if required, attach it to this form (if mailed) or upload it to the Settlement Website (if submitted online).**

If you are submitting a Claim under Group A, your Claim to receive a Settlement Benefit is subject to Defendants' right to demand inspection of your Laptop at their cost to verify whether it suffers from the Power Defect and/or Overheating Issue. By selecting to submit a Claim under Group A, you are agreeing to provide your Laptop to Defendants for inspection per the terms discussed above, unless you submit Postings. **To provide Postings, print and attach them to this form (if mailed) or upload them to the Settlement Website (if submitted online).**

- Group C: If you are submitting a Claim under Group C, you must provide the Serial Number for your Laptop below.

If you received a Notice by email or a postcard from the Claim Administrator, please provide your Claim Number:

*The Claim Number is located on the top of the email or in the address block of the postcard.*

2. If you purchased an ASUS Rog Strix GL502VS or GL502VSK laptop from Defendants or an authorized ASUS retailer between May 4, 2014 and November 19, 2019 in the United States, what is the Serial Number? You are not required to provide a Serial Number if you a Group A Class Member and are providing Proof of Purchase.

**Benefit Election**

3. Do you wish to receive a Cash Payment or a Credit Certificate good toward the future purchase of Defendants' products?

Credit Certificate

Cash Payment

**Certification under Penalty of Perjury**

**By signing below, you are signing under penalty of perjury. Signing under penalty of perjury means that the information you have provided in the Claim Form is true and correct to the best of your knowledge. It is a crime to submit a false Claim Form and sign under penalty of perjury.**

**I hereby certify under penalty of perjury that:**

1. My Laptop suffered from the Power Defect and/or the Overheating Issue;
2. The information provided in this Claim Form is accurate and complete to the best of my knowledge, information, and belief;
3. The additional documentation and information provided to the Claim Administrator to support my Claim is original or else a complete and true copy of the original(s);
4. I am not (a) a Person who purchased or acquired the Laptop for resale purposes; (b) an employee, principal, legal representative, successor, or and assign of Defendants or their affiliated entities; (c) a government entity; (d) the mediator in this case or any member of his immediate family; nor (e) a judge to whom this Action is assigned, or any member of the judge's immediate family;
5. I have not submitted any other Claim for the same purchase and have not authorized any other Person or entity to do so, and know of no other Person or entity having done so on my behalf;
6. I understand that by not opting out of the Settlement, I have given a complete Release of all Released Claims; and
7. I understand that Claims will be audited for veracity, accuracy, and fraud. Claims Forms that are not valid and/or legible can be rejected.

Signature: \_\_\_\_\_ Dated: \_\_\_\_ / \_\_\_\_ / \_\_\_\_\_